

## Meng Yan (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 1 November, 2021 3:37 PM  
**To:** wei.shong@tlmotor.com.sg; 'assignments'  
**Cc:** Claims Dept of CTI; sur@lkkauto.com  
**Subject:** RE: OUR REF: SNM21D206223/C02/YQ4139Y/TANKL & YOUR REF: YP6018E TO CONDUCT PRS  
**Attachments:** YP6018E 29.10.2021.pdf

### WITHOUT PREJUDICE

Dear Wei Shong,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>  
**Sent:** Monday, November 1, 2021 3:18 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM21D206223/C02/YQ4139Y/TANKL & YOUR REF: YP6018E TO CONDUCT PRS

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Without Prejudice

Dear Kah Leong,

We select LKK Marcus Chua to survey our client vehicle.

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Monday, November 1, 2021 2:53 PM  
**To:** Wei Shong <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM21D206223/C02/YQ4139Y/TANKL & YOUR REF: YP6018E TO CONDUCT PRS

**Without Prejudice**

Dear Wei Shong,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, November 1, 2021 2:41 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Wei Shong <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Subject:** OUR REF: SNM21D206223/C02/YQ4139Y/TANKL & YOUR REF: YP6018E TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Kah Leong,

Please **conduct PRS YP6018E** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg) <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Sent:** Monday, 1 November 2021 10:03 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); 'Tlm - Patricia' <[pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)>; [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)  
**Subject:** Arrange survey - Accident Involving YP6018E (TLM) and YQ4139Y (China Taiping) on 29.10.2019

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Your Ref: YQ4139Y

Our Ref: YP6018E

DOA: 29.10.2019

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report and damaged photos;

**Please arrange for survey as soon as possible.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,

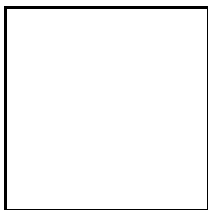


**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

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