

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 July 2022 11:59 AM
To: Jim Wong See Pah
Subject: RE: [Request for Video] - Your Ref: SHD4826S// LKK Ref: CC4/AIG21011135/T1ps3 [ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021]
Attachments: DV_SHD 4826S.pdf

Without Prejudice

Hi Mr Jim,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Authorisation to Act signed by your client.**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Friday, 1 July 2022 9:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: [Request for Video] - Your Ref: SHD4826S// LKK Ref: CC4/AIG21011135/T1ps3 [ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021]

Dear Ms Chew

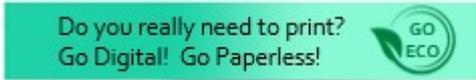
Reminder

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Tuesday, 19 April 2022 3:30 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: [Request for Video] - Your Ref: SHD4826S// LKK Ref: CC4/AIG21011135/T1ps3 [ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021]

Dear Ms Chew

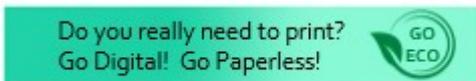
We look forward your discharge voucher and the executable payment too.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Thursday, 7 April 2022 9:29 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: [Request for Video] - Your Ref: SHD4826S// LKK Ref: CC4/AIG21011135/T1ps3 [ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021]

Dear Ms Chew

Please process settlement in sum \$ 2570.00 to resolve our property damage claim amicably.

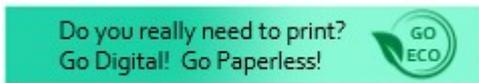
For avoidance of doubt, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver and/or passengers.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 7 April 2022 9:05 am
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: RE: [Request for Video] - Your Ref: SHD4826S// LKK Ref: CC4/AIG21011135/T1ps3 [ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021]

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Without Prejudice

Dear Mr Jim,

We refer to your below email.

We are prepared to revise our offer at a global sum of **\$2,570.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Tuesday, 5 April 2022 10:11 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [Request for Video] - Your Ref: SHD4826S// LKK Ref: CC4/AIG21011135/T1ps3 [ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021]

Dear Ms Chew

We counter propose of sum \$2760.00 - 5 days(loss of rental and income).

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

Do you really need to print?
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 5 April 2022 9:04 am

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: RE: [Request for Video] - Your Ref: SHD4826S// LKK Ref: CC4/AIG21011135/T1ps3 [ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021]

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Without Prejudice

Dear Mr Jim,

Apologised for late response.

We propose settlement at a global sum of **\$2,400.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Monday, 21 February 2022 2:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [Request for Video] - Your Ref: SHD4826S// LKK Ref: CC4/AIG21011135/T1ps3 [ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021]

Dear Ms Chew

Please advise the status of our property damage claim.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

Do you really need to print?
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From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Wednesday, 1 December 2021 10:07 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [Request for Video] - Your Ref: SHD4826S// LKK Ref: CC4/AIG21011135/T1ps3 [ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021]

Final stage.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

Do you really need to print?
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From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Wednesday, 1 December 2021 10:05 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [Request for Video] - Your Ref: SHD4826S// LKK Ref: CC4/AIG21011135/T1ps3 [ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021]

Dear Ms Chew

Please find the attached video footage.

"The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party."

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

Do you really need to print?
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 30 November 2021 2:59 PM

To: Jim Wong See Pah <jimwong@cdege.com.sg>

Subject: [Request for Video] - Your Ref: SHD4826S// LKK Ref: CC4/AIG21011135/T1ps3 [ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021]

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Your Ref: **SHD4826S** Without Prejudice

LKK Ref: CC4/AIG21011135/T1ps3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKQ 4973X(AIG) AND SHD 4826S ON 29/10/2021

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidence (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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