



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SKZ3354S & SMD4153R
ALONG SLE TOWARDS THOMSON EXIT ON 30/10/2021.

We understand that you are the insurer of vehicle SMD4153R.

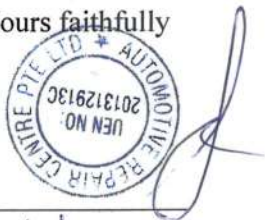
I/We wish to inform you that my/our vehicle SKZ3354S have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 3,210.00 (w/GST 7%)
2.	Loss of Rental (S\$100.00 x 05 days)	S\$ 500.00
3.	LTA Search Fee/GIA Reports	S\$ 2.00
	TOTAL	S\$ 3,712.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



16/11/2021

LETTER OF AUTHORISATION

I/We, Ng Yee Neng ("claimant") of Blk 702 Woodlands Dr L4 #12-100 S730702 (address), owner of SKZ 3354s (vehicle no.) hereby authorize **Automotive Repair Centre Pte Ltd** ("the workshop"), to act on behalf of me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim") for my/our vehicle no. SKZ 3354s that was damaged pursuant to the accident occurred on 30/10/21 (date) along SLE toward Thomson Exit (location) involving vehicle no/s SMD 4153R ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 30 (day) of 10 (month) 2021 (year)



Signed by "the claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00013552100

Claim No : SNM21D206229

Claimant : NG YEOW KEONG (HUANG YAOQIANG)

Amount : S\$3,712.00

DOLLARS THREE THOUSAND SEVEN HUNDRED AND TWELVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKZ 3354S

Insured Vehicle No. : SMD 4153R

Date of Loss : 30/10/2021

Place of Accident : SLE TWDS MANDAI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GOH SIEW CHENG

Driver Name : ZHUO HUIDE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,210.00
(3) Loss of Use/Rental/ Earning	S\$	500.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,712.00
	=====	

Claimant Name : NG YEOW KEONG

NRIC No : S740554612

Signature : 

Date : 04/05/2022

This Discharge Voucher applies strictly for claimant's claim for **property damages only** and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.
This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1 #05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg



PayNow UEN: 201312913C

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Tax Invoice No: 00003174

Date: 16/11/2021

Reference: SKZ3354S

Page: 1

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (LUMP SUM)	\$3,000.00
Customer Signature & Co. Stamp		Sub-Total: \$3,000.00 GST @ 7%: \$210.00 Amount Due: \$3,210.00

This is an electronically generated invoice, no signature is required

CYS CAR RENTAL PTE LTD

38 Woodlands Industrial Park East 1
#07-10 Admiralty Industrial Park Singapore 757700
Tel: 6397 4088 HP: 9752 1101 Fax: 6397 4089
Business Reg. No.: 201205697K

M/S Ng Yew Keng
Blk 702 Woodlands Drive 40
#12-100, S'pore 750 702

INVOICE NO: 5353

DATE: 08-11-21

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
1 unit	For being car Rental charges of SLD 48871 from 01-11-21 - 06-11-21 5 days x \$100.00		\$500.00

E. & O. E.

TOTAL: \$500.00

CYS CAR RENTAL PTE LTD



CYS CAR RENTAL PTE LTD

38 Woodlands Industrial Park East 1
#07-10 Admiralty Industrial Park Singapore 757700
TEL: 6287 0750 H/P: 8163 0101
BUSINESS REG. NO: 201205697K

NO: 4676

RENTAL AGREEMENT

Hirer Ng Yeow Keong			Car Regn No. SLD 4887T		Make & Model Kia K3	
Address Blk 702 Woodlands Drive 40 #12-100			OUT		IN	
SPRUE 73072			Date 01/11/21		6.11.21	
Occupation	Office	Home Phone	Time	10am		11am
Driving Licence No.	Date of Expiry	Place of Issue	Form of Payment	Cash	Cheque	Credit Card
NRIC/Passport No. S7405546E	Date of Birth 16/2/1974	Place of Issue SPRUE	Deposit	Prepayment		
Driver As Above			Hour	@\$		
Address			5 Day	@\$ 100	500	
			Week	@\$		
Occupation			Month	@\$		
Driving Licence No.	Date of Expiry	Place of Issue	By initialing Hirer agrees to pay additional fee for Collision Damage Waiver (CDW)		Rental Charge	
NRIC/Passport No.	Date of Birth	Place of Issue			Delivery Fee	
Important Notes					Collection Fee	
1. This rental Vehicle is used within Singapore only. 2. Hirer is liable to pay first \$ 345.00 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. 3. When vehicle returns, it must be in a clean condition or \$ 20.00 will be charged 4. No Insurance Coverage if the driver is below 25 yrs old or less than 2 years driving licence. 5. For Usage to Malaysia subject to higher excess all claims of S\$5,000.00 and different rental rate. 6. Please notify our office should there be any accident involving this hired vehicle within 24 hrs 7. No refund will be given for petrol left in vehicle. 8. Hirer is liable to pay all parking fee and traffic summonses. 9. Vehicles to be return during office hour only.			Sub Total			
			Per Day			
			Total Charge	500		
E X T	DO MM YY	Cash	Receipt No	DD MM YY	Cash	Receipt No
Amount Due / Refund						
Remarks			I Hereby acknowledged receipt of the sum of \$ _____ being refund due to me as computed above.			

I have read and agree to the terms and conditions on both sides of this agreement if I have presented a charge or credit card for payment. All amount payable under this agreement and for parking and traffic infringement may be billed to the charge or credit card and my signature below will be considered to have been made on this charge or credit card voucher.

Signed by the parties here to on the _____ day of _____

Hirer's Signature : _____

CYS CAR RENTAL PTE LTD

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

smd4153r

Date of Accident

30/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **08/02/2021 - 07/02/2022**Requested By **PONG JIA JUN OSCAR (Autom...**Requested Date **01/11/2021 10:31****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 8 February 2022 4:46 pm
To: 'goh_siew_cheng@hotmail.com'
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC6/CTI21011131/Rgs3 *** ACCIDENT INVOLVING SMD 4153R & SKZ 3354S ON 30/10/2021 ***

Our Ref: CC6/CTI21011131/Rgs3

08 FEBRUARY 2022

GOH SIEW CHENG
DRIVER: ZHUO HUIDE

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 4153R & SKZ 3354S ON 30/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 5 days** from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 29 April 2022 11:53 am
To: Cecilia Chong (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: OUR REF: SNM21D206229/C02/SMD4153R/LEELC & YOUR REF: CC6/CTI21011131/g3-SKZ3354S, TPP DIRECT SETTLEMENT

[Strictly Confidential]

Hi Cecilia,

Please proceed the mandate up to S\$3,712.00.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, April 27, 2022 5:00 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D206229/C02/SMD4153R/LEELC & YOUR REF: CC6/CTI21011131/g3-SKZ3354S, TPP DIRECT SETTLEMENT

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM21D206229**

Our ref : CC6/CTI21011131/Rgs3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SMD 4153R (OI) & SKZ 3354S (TP) ON 30/10/2021

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **AUTOMOTIVE REPAIR CENTRE PTE LTD**" at **\$3,712.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,805.20	\$ 3,210.00
2. Loss of Rental (4days x \$180.00)	\$ 500.00	\$ 500.00 (5days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,307.20	<u>\$ 3,712.00</u>

**05 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.