

Re: OUR REF: SNM21D206229/C02/SMD4153R/LEELC & YOUR REF: CC6/CTI21011131/gS3-SKZ3354S, TPP DIRECT SETTLEMENT

Su Li (LKK Auto) <suli@lkkauto.com>

Wed 11/3/2021 8:57 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKZ 3354S at M/s AUTOMOTIVE REPAIR CENTRE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, November 2, 2021 10:26 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: OUR REF: SNM21D206229/C02/SMD4153R/LEELC & YOUR REF: CC6/CTI21011131/gS3-SKZ3354S, TPP DIRECT SETTLEMENT

[Strictly Confidential]

Hi Suli

Pls refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 1 November 2021 5:27 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; CeciliaChong@lkkauto.com

Subject: OUR REF: SNM21D206229/C02/SMD4153R/LEELC & YOUR REF: CC6/CTI21011131/gS3-SKZ3354S, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the appended email.

Please revert to **LKK Auto on Direct Settlement SKZ3354S** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 1 November 2021 3:09 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMD 4153R (OI : CTI - TBA) and SKZ 3354S (TP : LKK REF - CC6/CTI21011131/g3) on 30/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s AUTOMOTIVE REPAIR CENTRE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd