

RE: [Seek Mandate] - Direct Settlement - Accident Involving SMY 8632M (OI : CTI - SNM21D206244/SMY8632M/tanchc) and SKN 6000G (TP : LKK REF - CC6/CTI21011128/Ups3) on 30/10/2021

Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Thu 6/1/2022 9:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Hi Hsiao Tong,

Please proceed as proposed.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 3 January 2022 10:06 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [Seek Mandate] - Direct Settlement - Accident Involving SMY 8632M (OI : CTI - SNM21D206244/SMY8632M/tanchc) and SKN 6000G (TP : LKK REF - CC6/CTI21011128/Ups3) on 30/10/2021

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Your ref: **SNM21D206244/SMY8632M/tanchc**

LKK ref : CC6/CTI21011128/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMY8632M(CHINA TAIPING)/ SKN6000G(TP) / OTHERS ON 30/10/2021

We refer to the above matter.

SJD3758M -> SMY8632M(OI) -> SKN6000G(TP) -> SLV616R

This is a 4 vehicles chain collision whereby our insured was the 3rd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$26,732.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 59,049.98	\$ 25,680.00 (\$24,000.00 + 7%GST)
2. Loss of Rental (7days x \$150.00)	\$ 1,050.00	\$ 1,050.00 (7days x \$150.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 60,101.98	\$ 26,732.00

Surveyor recommended 8days for repair.

Market Value	: \$170,000.00 (est)
LTA Rebate	: \$ 75,832.00 (est)
Nett Value	: \$ 94,186.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 11 November 2021 4:23 PM

To: 'jacqueline.tan@sg.cntaiping.com' <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: Direct Settlement - Accident Involving SMY 8632M (OI : CTI - SNM21D206244/SMY8632M/tanchc) and SKN 6000G (TP : LKK REF - CC6/CTI21011128/Ups3) on 30/10/2021

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 2 November 2021 11:24 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: Direct Settlement - Accident Involving SMY 8632M (OI : CTI - SNM21D206244/SMY8632M/tanchc) and SKN 6000G (TP : LKK REF - CC6/CTI21011128/Ups3) on 30/10/2021

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jacqueline,

Please refer to the appended email.

Kindly revert LKK on direct settlement for SKN 6000G.

Officer in charge Jacqueline Tan 63896185.

Kindly quote our claim reference number when replying.

-

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 1 November 2021 6:18 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMY 8632M (OI : CTI - TBA) and SKN 6000G (TP : LKK REF - CC6/CTI21011128/Ups3) on 30/10/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKN 6000G at M/s FASTECH AUTO PTE LTD on 01/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd