

Veron Chen (LKKAuto)

From: Natalie Ng <natalie_ng@rssolomon.com>
Sent: Tuesday, 2 November 2021 2:59 PM
To: Gnoh, Pau Loong; Lua Siew Hui
Cc: Kitty Tan; Teo, Grace; Admin-D (LKKAuto); assignments; SUR
Subject: RE: Please forward footage ; RE: PRI/LKK / CMTD2103237/GPL - TRAFFIC ACCIDENT INVOLVING SMW4040H AND SJX5990P ON 29TH OCTOBER 2021 AT ABOUT 1800 HRS [RSS/2111-7270 (3MW)(PD)]

Attachments: WhatsApp Image 2021-11-01 at 2.55.22 PM (1).jpeg; WhatsApp Image 2021-11-01 at 2.55.22 PM (2).jpeg; WhatsApp Image 2021-11-01 at 2.55.22 PM (3).jpeg; WhatsApp Image 2021-11-01 at 2.55.23 PM (1).jpeg; WhatsApp Image 2021-11-01 at 2.55.23 PM (2).jpeg; WhatsApp Image 2021-11-01 at 2.55.23 PM.jpeg; WhatsApp Image 2021-11-01 at 2.55.24 PM (1).jpeg; WhatsApp Image 2021-11-01 at 2.55.24 PM (2).jpeg; WhatsApp Image 2021-11-01 at 2.55.24 PM (3).jpeg; WhatsApp Image 2021-11-01 at 2.55.24 PM.jpeg; WhatsApp Image 2021-11-01 at 2.55.25 PM (1).jpeg; WhatsApp Image 2021-11-01 at 2.55.25 PM (2).jpeg; WhatsApp Image 2021-11-01 at 2.55.25 PM.jpeg; WhatsApp Image 2021-11-01 at 2.55.26 PM (1).jpeg; WhatsApp Image 2021-11-01 at 2.55.26 PM.jpeg; 211102 -Amended GIA report of SMW4040H.pdf

Dear Mr. Gnoh,

We refer to your email addressed to our Ms Lau dated 1st November 2021.

We have checked and confirmed with our client that he does not have any video footage to the accident.

However, he provided us with the accident scene photographs and we enclose herewith for your reference.

Our client has also made a mistake in the sequence of the vehicles in front of his vehicle in the chain collision. He has amended his report and we attach the same for your file record.

Thank you and Regards

Natalie Ng | Office Manager 人事与行政经理



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From: Gnoh, Pau Loong [mailto:PauLoong.Gnoh@sompo.com.sg]
Sent: Monday, 1 November 2021 2:40 PM
To: Lua Siew Hui <lua_siewhui@rssolomon.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Kitty Tan <kitty_tan@rssolomon.com>; Teo, Grace <grace.teo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: Please forward footage ; RE: PRI/LKK / CMTD2103237/GPL - TRAFFIC ACCIDENT INVOLVING SMW4040H AND SJX5990P ON 29TH OCTOBER 2021 AT ABOUT 1800 HRS [RSS/2111-7270 (3MW)(PD)]

Dear Siew Hui,

With reference above, please forward the footage, thank you.

Best Regards
Mr Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Lua Siew Hui <lua_siewhui@rssolomon.com>
Sent: Monday, November 1, 2021 2:36 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Kitty Tan <kitty_tan@rssolomon.com>
Subject: RE: PRI/LKK / CMTD2103237/GPL - TRAFFIC ACCIDENT INVOLVING SMW4040H AND SJX5990P ON 29TH OCTOBER 2021 AT ABOUT 1800 HRS [RSS/2111-7270 (3MW)(PD)]

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Dear Grace,

Noted with thanks.

Best regards,

Lua Siew Hui | Legal Executive



R. S. SOLOMON LLC
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Advocates & Solicitors

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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 1 November 2021 2:35 PM

To: Lua Siew Hui <lua_siewhui@rssolomon.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Kitty Tan <kitty_tan@rssolomon.com>

Subject: PRI/LKK / CMTD2103237/GPL - TRAFFIC ACCIDENT INVOLVING SMW4040H AND SJX5990P ON 29TH OCTOBER 2021 AT ABOUT 1800 HRS [RSS/2111-7270 (3MW)(PD)]

Without Prejudice

Our Reference : CMTD2103237/GPL

Your Reference: RSS/2111-7270 (3MW)(PD)

Hi Siew Hui,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to survey **SMW4040H** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Lua Siew Hui <lua_siewhui@rssolomon.com>

Sent: Monday, November 1, 2021 2:27 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Kitty Tan <kitty_tan@rssolomon.com>

Subject: RE: PRI/ CMTD2103237/GPL - TRAFFIC ACCIDENT INVOLVING SMW4040H AND SJX5990P ON 29TH OCTOBER 2021 AT ABOUT 1800 HRS [RSS/2111-7270 (3MW)(PD)]

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Dear Grace,

We refer to your email of even date.

We write to inform that our client will be appointing their own surveyors.

In this respect, please arrange your surveyors to contact Mr. Jay Lim of 3 Motorwerkz Concept Pte Ltd at mobile no. 9797 2800 for a pre-repair survey of our client's vehicle located at 25 Kaki Bukit Road 4 #01-40/42 Synergy @ KB Singapore 417800.

Thank you and best regards,

Lua Siew Hui | Legal Executive



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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 1 November 2021 2:22 PM
To: Lua Siew Hui <lua_siewhui@rssolomon.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Kitty Tan <kitty_tan@rssolomon.com>
Subject: PRI/ CMTD2103237/GPL - TRAFFIC ACCIDENT INVOLVING SMW4040H AND SJX5990P ON 29TH OCTOBER 2021 AT ABOUT 1800 HRS [RSS/2111-7270 (3MW)(PD)]

Our Reference : CMTD2103237/GPL
Your Reference: RSS/2111-7270 (3MW)(PD)

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 01/11/2021

Attention:
M/S R. S. SOLOMON LLC

Dear Siew Hui,

ACCIDENT INVOLVING SJX5990P & SMW4040H ON 29.10.2021

We refer to your Notice of Accident dated 01/11/2021.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	

	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
 Claims Division
 D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Lua Siew Hui <lua_siewhui@rssolomon.com>
Sent: Monday, November 1, 2021 12:00 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Kitty Tan <kitty_tan@rssolomon.com>
Subject: TRAFFIC ACCIDENT INVOLVING SMW4040H AND SJX5990P ON 29TH OCTOBER 2021 AT ABOUT 1800 HRS [RSS/2111-7270 (3MW)(PD)]

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Dear Sirs,

We act for the owner ('our Client') of vehicle no. SMW4040H.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SJX5990P at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair their vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA and Police report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at:

Name of workshop : 3 Motorwerkz Concept Pte Ltd
Address : 25 Kaki Bukit Road 4 #01-40/42 Synergy @ KB Singapore 417800
Contact : Mr Jay Lim at Mobile no. 9797 2800

Kindly let us hear from you soonest.

Thank you and best regards,

Lua Siew Hui | Legal Executive



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