

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 2 November 2021 11:49 am
To: 'Choo, Thelma'; 'Teo, Grace'; assignments; SUR
Subject: RE: LKK/AL - Reminder PRI \ CMTD2103185/THE - SKP8398K ACC ON 25.10.21 | PRI Arrangement for SLT 1386 H

Dear Thelma,

Please be informed that we have inspected the vehicle SLT 1386H on 01/11/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 1 November 2021 12:58 pm
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>
Subject: RE: LKK/AL - Reminder PRI \ CMTD2103185/THE - SKP8398K ACC ON 25.10.21 | PRI Arrangement for SLT 1386 H

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 1 November, 2021 12:54 PM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: LKK/AL - Reminder PRI \ CMTD2103185/THE - SKP8398K ACC ON 25.10.21 | PRI Arrangement for SLT 1386 H

Hi LKK,

Attached herewith both reports.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace

Sent: Monday, November 1, 2021 12:52 PM

To: Rico 60 Claims <claims@rico60.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LKK/AL - Reminder PRI \ CMTD2103185/THE - SKP8398K ACC ON 25.10.21 | PRI Arrangement for SLT 1386 H

Without Prejudice

Our Reference: CMTD2103185/THE

Your Reference: SLT1386H

Hi Shanelle,

We refer to your email reply of today and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SLT1386H** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Rico 60 Claims <claims@rico60.com>

Sent: Monday, November 1, 2021 12:47 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: Reminder PRI \ CMTD2103185/THE - SKP8398K ACC ON 25.10.21 | PRI Arrangement for SLT 1386 H

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace ,

Kindly arrange

LKK Auto Consultants

Adrian Ling

Thanks & Regards
Shanelle Lim

On Mon, Nov 1, 2021, 07:30 Teo, Grace <grace.teo@sompo.com.sg> wrote:

Without Prejudice

We refer to our email of 28/10/2021.

Please let us have your reply.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

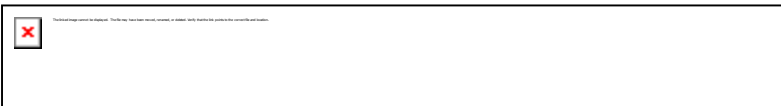
Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

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From: Teo, Grace
Sent: Thursday, October 28, 2021 3:21 PM
To: Rico 60 Claims <claims@rico60.com>; Choo, Thelma <thelma.choo@sompo.com.sg>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: PRI \ CMTD2103185/THE - SKP8398K ACC ON 25.10.21 | PRI Arrangement for SLT 1386 H

Our Reference: CMTD2103185/THE
Your Reference: SLT1386H

Date: 28/10/2021

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S RICO 60 AUTO SERVICES PTE LTD

Dear Shanelle,

ACCIDENT INVOLVING SKP8398K & SLT1386H ON 25.10.2021

We refer to your Notice of Accident dated 28/10/2021.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Rico 60 Claims <claims@rico60.com>

Sent: Thursday, October 28, 2021 3:10 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI Arrangement for SLT 1386 H

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Dear Sir/Mdm ,

Our Client – **SLT 1386 H**

Your Insured – **SKP 8398 K**

DOA – 25/10/2021

We refer to the above mentioned case.

Please **provide a list of surveyor** for further inspection.

If you have any queries thereof, please contact Xiong at 8121 0478

Regards,

Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com