Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 2 November 2021 3:04 pm
To: 'Teo, Grace'; 'Ye, Yong Kang Melvin'; SUR
Subject: RE: LKK \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

Dear Melvin,

Please be informed that we have inspected the vehicle SGX 7586X on 01/11/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 1 November 2021 1:02 pm
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>
Subject: RE: LKK \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 1 November, 2021 12:16 PM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: LKK \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

Hi LKK,

Attached herewith both reports.

Please arranged the named surveyors in the our panel list to conduct the survey.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
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From: Teo, Grace
Sent: Monday, November 1, 2021 12:13 PM
To: chan pick yuen <chris_chanbebe@hotmail.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: LKK \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

Without Prejudice

Our Reference: CMTD2103232/MYE
Your Reference: SGX7586X

Hi Chris,

We refer to your email reply of today and agreed to appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **SGX7586X** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, November 1, 2021 12:00 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: Re: PRI \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

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Dear Sir / Mdm ,

LKK Auto Consultant Pte Ltd. Thanks

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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, November 1, 2021 11:03:19 AM
To: chan pick yuen <chris_chanbebe@hotmail.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: PRI \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

Our Reference: CMTD2103232/MYE
Your Reference: SGX7586X

Without Prejudice

Date: 01/11/2021

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S F-1 AUTOCLINIC PTE LTD

Dear Chris,

ACCIDENT INVOLVING SGZ9973M & SGX7586X ON 28.10.2021

We refer to your Notice of Accident dated 29/10/2021.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/ melvin.ye@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	**Surveyor**	**Selection (Indicate as tick)**
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
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From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Monday, November 1, 2021 10:51 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: FW: SGX7586X & SGZ9973M Doa 28/10/21

Hi Grace,

To arrange for survey.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye

Claims Division
D: 6322 4667 | **T**: 6461 6555

Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, November 1, 2021 10:42 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: Re: SGX7586X & SGZ9973M Doa 28/10/21

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Dear all ,

Please let us have your reply ASAP. Thanks

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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, November 1, 2021 9:00:32 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: Re: SGX7586X & SGZ9973M Doa 28/10/21

Dear all ,

Please let us have your reply soon . Thanks

Best Regards
Chris Chan

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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Friday, October 29, 2021 4:30:36 PM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: SGX7586X & SGZ9973M Doa 28/10/21

Dear Sir/ Mdm ,

Enclosed is our client scene photo .

Please let us have your 10 name list of surveyor to survey our client vehicle: SGX7586X . Thanks

Best Regards
Chris Chan
F-1 Autoclinic Pte Ltd
Blk 25 kaki Bukit rd 4
#05-26 Synergy @ KB
Singapore
Hp:92712214

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