

Shiau Chan (LKKAuto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Friday, 12 November 2021 12:37 pm
To: Admin-D (LKKAuto); assignments; SUR
Subject: RE: LKK \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

Hi LKK Auto,

We are repudiating our insured's claim on the matter.

Please advise us on the survey fee till to date.

Thank you.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, November 1, 2021 1:02 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: RE: LKK \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 1 November, 2021 12:16 PM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: LKK \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

Hi LKK,

Attached herewith both reports.

Please arranged the named surveyors in the our panel list to conduct the survey.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace

Sent: Monday, November 1, 2021 12:13 PM

To: chan pick yuen <chris_chanbebe@hotmail.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

Without Prejudice

Our Reference: CMTD2103232/MYE

Your Reference: SGX7586X

Hi Chris,

We refer to your email reply of today and agreed to appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **SGX7586X** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

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From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Monday, November 1, 2021 12:00 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: PRI \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

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Dear Sir / Mdm ,

LKK Auto Consultant Pte Ltd. Thanks

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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, November 1, 2021 11:03:19 AM

To: chan pick yuen <chris_chanbebe@hotmail.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: PRI \ CMTD2103232/MYE - SGX7586X & SGZ9973M Doa 28/10/21

Our Reference: CMTD2103232/MYE

Your Reference: SGX7586X

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 01/11/2021

Attention:

M/S F-1 AUTOCLINIC PTE LTD

Dear Chris,

ACCIDENT INVOLVING SGZ9973M & SGX7586X ON 28.10.2021

We refer to your Notice of Accident dated 29/10/2021.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

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For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Monday, November 1, 2021 10:51 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: FW: SGX7586X & SGZ9973M Doa 28/10/21

Hi Grace,

To arrange for survey.

[Working From Home with effect from 06 April 2020 till further notice](#)

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Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, November 1, 2021 10:42 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: Re: SGX7586X & SGZ9973M Doa 28/10/21

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Dear all ,

Please let us have your reply ASAP. Thanks

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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, November 1, 2021 9:00:32 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: Re: SGX7586X & SGZ9973M Doa 28/10/21

Dear all ,

Please let us have your reply soon . Thanks

Best Regards
Chris Chan

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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Friday, October 29, 2021 4:30:36 PM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: SGX7586X & SGZ9973M Doa 28/10/21

Dear Sir/ Mdm ,

Enclosed is our client scene photo .

Please let us have your 10 name list of surveyor to survey our client vehicle: SGX7586X . Thanks

Best Regards
Chris Chan
F-1 Autoclinic Pte Ltd
Blk 25 kaki Bukit rd 4
#05-26 Synergy @ KB
Singapore
Hp:92712214

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