

## Meng Yan (LKK Auto)

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**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Friday, 29 October, 2021 8:29 PM  
**To:** Claims; assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: OUR REF: SNM21D206202/C02/SFF8287J/LEEPG & YOUR REF: SJV4280 Y TO CONDUCT PRS  
**Attachments:** [Untitled]29102021145842\_1-4.jpg; [Untitled]29102021145842\_3-4.jpg; GIA REPORT ADDENDUM.pdf

### Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Marcus to conduct PRS on without prejudice basis.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### NOTICE :

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims  
**Sent:** Friday, 29 October 2021 5:40 pm  
**To:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Cc:** Claims <claims@procarcare.com.sg>  
**Subject:** RE: OUR REF: SNM21D206202/C02/SFF8287J/LEEPG & YOUR REF: SJV4280 Y TO CONDUCT PRS

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Hi Cecilia

Marcus Chua - LKK  
Regards,

**Lily LIM**

Claims Advisory  
Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)  
W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Friday, October 29, 2021 5:16 PM  
**To:** Lily <[bhlim@procarcare.com.sg](mailto:bhlim@procarcare.com.sg)>  
**Subject:** RE: OUR REF: SNM21D206202/C02/SFF8287J/LEEPG & YOUR REF: SJV4280 Y TO CONDUCT PRS

**Without Prejudice**

**Our reference: SNM21D206202/C02/SFF8287J/LEEPG**

**Your reference: SJV4280Y**

Dear Sirs,

**ACCIDENT INVOLVING SFF8287J & SJV4280Y ON 27/10/2021**

We refer to your email of 29/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Best Regards,  
**Cecilia Lee**  
[Senior](#) Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 29 October 2021 5:13 pm  
**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [bhlim@procarcare.com.sg](mailto:bhlim@procarcare.com.sg)  
**Subject:** OUR REF: SNM21D206202/C02/SFF8287J/LEEPG & YOUR REF: SJV4280 Y TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Cecilia,

Please refer to the appended email.

Please conduct **SJV4280Y** soonest possible. ( Our Insured has not filed SAS Report)

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Lily <[bhlim@procarcare.com.sg](mailto:bhlim@procarcare.com.sg)> **On Behalf Of** Claims  
**Sent:** Friday, 29 October 2021 3:09 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>  
**Subject:** Arrange for survey - Acc on 27.10.2021 invlg SJV 4280 Y & SFF 8287 J

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Dear sirs

Please refer to attached and arrange for survey

VEHICLE NOT IN WORKSHOP

Regards,

**Lily LIM**  
Claims Advisory  
Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)  
W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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