

Our Ref: CT1021/SHD3384G/CK(st)
Date: 12.11.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 19.10.2021 INVOLVING SHD3384G & SJF1810Y ALONG LOR 8 TOA PAYOH TWDS
BRADDELL RD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3384G, which was involved in the captioned accident with your insured vehicle No SJF1810Y.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,135.22
2. Loss of Rental	2 days x S\$ 126.47	S\$	252.94
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,550.16
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHD3384G , SJF1810Y
LOR 8 TOA PAYOH TWDS BRADDELL RD****ON 19-Oct-21 11:05**

I / We

TAN CHIN TIONG

(Hirer) NRIC No.:

SXXXX082H

and/or

(Relief) NRIC No.:

SXXXX082H

Taxi Number

SHD3384G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

19-Oct-2021

Name of Hirer

TAN CHIN TIONG

Hirer NRIC

SXXXX082H

Signature :



Address

**119 BUKIT MERAH VIEW #07-81
152119**

Contact No.

97425933

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00114582100 Claim No : SNM21D206292/C02/SJF1810Y/CHNGPW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,490.16**
SINGAPORE DOLLARS ONE THOUSAND FOUR HUNDRED NINETY AND
CENTS SIXTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD3384G

Insured Vehicle No. : SJF1810Y

Date of Loss : 19/10/2021

Place of Accident : LOR 8 TOA PAYOH TOWARDS BRADDELL ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SHAHIBULLAH BIN ROSLEE

Driver Name : SHAHIBULLAH BIN ROSLEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,135.22
(3) Loss of Use/Rental/Earning	S\$	352.94
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 1,490.16

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

Signature : 
CLAIMS DEPARTMENT
COMFORTDELORO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 29/9/22

Please forward your cheque made payable to:
COMFORTDELORO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3384G

INV. NO/DATE
91611708 02.11.2021

MAKE
TOYOTA

JOB NO.
305491374

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
28.11.2019

DATE/TIME IN
19.10.2021 12:25

CHASSIS CODE
JTDKB3FU803089538

Description : 3P.19.10.2021

S/No - Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	04-01-0302-2267	BUMPER CLIPS	10	2.20	25.00	16.50
0002	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	552.60	25.00	414.45
SUB-TOTAL			:			430.95

JOB NATURE

0001	PB	PANEL BEATING (SHD3384G)		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	L	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL			:			630.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE RENTED AND RETURNED ON OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 10 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91611708	1,135.22	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3384G

INV. NO/DATE
91611708 02.11.2021

MAKE
TOYOTA

JOB NO.
305491374

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
28.11.2019

DATE/TIME IN
19.10.2021 12:25

CHASSIS CODE
JTDKB3FU803089538

Items total		1,060.95
Add GST @	7.000 %	74.27
Invoice amount		1,135.22

Issued by : KATHERINETAN 02.11.2021 09:14:29
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY, ADVISE THE COMPANY IN WRITING OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID BY THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR A PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91611708	1,135.22	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21100284

Date: 02 November 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/10/2021 @ 11:05 hrs
ALONG LOR 8 TOA PAYOH TWDS BRADDELL RD
INVOLVING SJF1810Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3384G** (the "Taxi"). The Taxi was hired to **TAN CHIN TIONG IC NO SXXXX082H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY
**Find
insurer**
Vehicle reg. no.

SJF1810Y

Date of Accident

19/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**
Period of Insurance **05/06/2021 - 04/06/2022**
Requested By **Janet Lim Siang Gek (COMFOR...**
Requested Date **19/10/2021 13:46**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**



Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 9 June 2022 3:17 pm
To: shahibullahroslee@gmail.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SJF 1810Y & SHD 3384G ON 19/10/2021
Attachments: TP VIDEO.mp4

Importance: High

Our Ref: CC3/CTI21011102/Vga3

09 JUNE 2022

SHAHIBULLAH BIN ROSLEE

Dear Sir/Madam,

ACCIDENT INVOLVING SJF 1810Y & SHD 3384G ON 19/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us based on BOLA S27(Rear Ended collision). We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

RE: [SEEK MANDATE] - OUR REF: SNM21D206292/C02/SJF1810Y/CHNGPW & YOUR REF: CC3/CTI21011102/Vgs3-SHD3384G, TPP DIRECT SETTLEMENT

Adeline Chng <adeline.chng@sg.cntaiping.com>

Wed 28/9/2022 6:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$1,490.16 (try not to settle in global sum).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, September 21, 2022 10:11 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - OUR REF: SNM21D206292/C02/SJF1810Y/CHNGPW & YOUR REF: CC3/CTI21011102/Vgs3-SHD3384G, TPP DIRECT SETTLEMENT

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Your ref: **SNM21D206292/C02/SJF1810Y/CHNGPW**

LKK ref : CC3/CTI21011102/Vga3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJF1810Y(CHINA TAIPING) AND SHD3384G(TP) ON 19/10/2021

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$1,490.16 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,919.58	\$ 1,135.22 (\$1,060.95 + 7%GST)
2. Loss of Rental (2days x \$126.47)	\$ 252.94	\$ 252.94 (2days x \$126.47)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,334.52	<u>\$ 1,490.16</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/07/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Thursday, 19 May 2022 10:02 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM21D206292/C02/SJF1810Y/CHNGPW & YOUR REF: CC3/CTI21011102/Vgs3-SHD3384G, TPP DIRECT SETTLEMENT

[Strictly Confidential]

Dear Cecilia

We refer to the above matter.

Attached herewith OI SAS report for your perusal. Password will be sent in a separate email.

Please assist to forward a copy of third party video footage to us in order for us to review the claim.

OI mentioned that no collision.

NOTICE :

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, 3 November 2021 1:38 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; suli@lkkauto.com; CeciliaChong@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D206292/C02/SJF1810Y/CHNGPW & YOUR REF: CC3/CTI21011102/Vgs3-SHD3384G, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please refer to the appended email.

Please revert to **LKK on Direct Settlement SHD3384G** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 2 November 2021 3:15 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJF 1810Y (OI : CTI - TBA) and SHD 3384G (TP : LKK REF - CC3/CTI21011102/Vgs3) on 19/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 3384G at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd