

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 September 2022 9:52 AM
To: 'Catherine Koh Mui Gek'
Cc: Admin A; Kazali Haji Selahudin
Subject: RE: SHD3384G AND SJF1810Y ON 19.10.21 LKK REF : CC3/CTI21011102/Vgs3 - (video attached, BOLA S27 applies) - last day to GIA 18.10.22
Attachments: DV_SHD3384G.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Wednesday, 28 September 2022 9:11 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Kazali Haji Selahudin <kazali@cdge.com.sg>
Subject: Re: SHD3384G AND SJF1810Y ON 19.10.21 LKK REF : CC3/CTI21011102/Vgs3 - (video attached, BOLA S27 applies) - last day to GIA 18.10.22

Dear Hsiao Tong

Strictly without prejudice, we accept your offer at \$1490.16. Kindly forward DV soonest.

Thank you.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 28 September 2022, 20:43

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SHD3384G AND SJF1810Y ON 19.10.21 LKK REF : CC3/CTI21011102/Vgs3 - (video attached, BOLA S27 applies) - last day to GIA 18.10.22

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Without Prejudice

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,135.22
2. Loss of Rental (2days x \$126.47)	\$ 252.94
3. Loss of Income (2days x \$50.00)	\$ 100.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1,490.16

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Tuesday, 20 September 2022 2:18:43 pm (UTC+08:00) Kuala Lumpur, Singapore

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; Cynthia Chan <cynthia.chan@gia.org.sg>

Subject: Fw: SHD3384G AND SJF1810Y ON 19.10.21 LKK REF : CC3/CTI21011102/Vgs3 - (video attached, BOLA S27 applies) - last day to GIA 18.10.22

Dear Cecilia

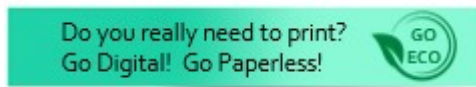
Claim long outstanding for almost a year. Kindly revert urgently before time-bar to GIA.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By

downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733



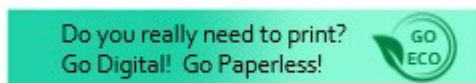
From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Tuesday, 17 May 2022 4:31 pm
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Fw: SHD3384G AND SJF1810Y ON 19.10.21 LKK REF : CC3/CTI21011102/Vgs3 - (video attached, BOLA S27 applies)

Dear Cecilia

Attached video footage for your review. Kindly let us have your offer to settle soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733



From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 12 November 2021 2:28 pm
To: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: Fw: SHD3384G AND SJF1810Y ON 19.10.21 LKK REF : CC3/CTI21011102/Vgs3

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Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

FYNA, CC3/CTI21011102/Vgs3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>

Sent: Friday, November 12, 2021 2:24 PM

To: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Subject: SHD3384G AND SJF1810Y ON 19.10.21

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Ms Catherine Koh who is copied herein.

Tel: 6214 8733 Fax: 62141843 Email: catherinekoh@cdge.com.sg

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd

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