

Mei Kwan (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 19 May, 2022 10:02 AM
To: Su Li (LKK Auto); Cecilia Chong (LKK Auto); Admin A
Subject: RE: OUR REF: SNM21D206292/C02/SJF1810Y/CHNGPW & YOUR REF: CC3/CTI21011102/Vgs3-SHD3384G, TPP DIRECT SETTLEMENT
Attachments: SNM21D206292.pdf

[Strictly Confidential]

Dear Cecilia

We refer to the above matter.

Attached herewith OI SAS report for your perusal. Password will be sent in a separate email.

Please assist to forward a copy of third party video footage to us in order for us to review the claim.

OI mentioned that no collision.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, 3 November 2021 1:38 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; sulil@lkkauto.com; CeciliaChong@lkkauto.com; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM21D206292/C02/SJF1810Y/CHNGPW & YOUR REF: CC3/CTI21011102/Vgs3-SHD3384G, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please refer to the appended email.

Please revert to **LKK on Direct Settlement SHD3384G** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 2 November 2021 3:15 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJF 1810Y (OI : CTI - TBA) and SHD 3384G (TP : LKK REF - CC3/CTI21011102/Vgs3) on 19/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 3384G at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd