

Our Ref: CT1021/SH 6054M/CK(st)
Date: 12.11.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 20.10.2021 INVOLVING SH 6054M & YQ 3146H ALONG YISHUN AVE 5

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 6054M, which was involved in the captioned accident with your insured vehicle No YQ 3146H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

| | | | |
|----------------------------|---------------------|-----|----------|
| 1. Cost of Repairs | | S\$ | 3,210.00 |
| 2. Loss of Rental | 4 days x S\$ 125.40 | S\$ | 501.60 |
| 3. Survey Report Fee | | S\$ | 0.00 |
| 4. LTA Search Fee | | S\$ | 7.49 |
| 5. GIA / Police Report Fee | | S\$ | 0.00 |
| 6. Others | | S\$ | 0.00 |

Hirer's Claim :

| | | | |
|-------------------|--------------------|-----|--------|
| 1. Loss of Income | 4 days x S\$ 80.00 | S\$ | 320.00 |
| 2. Others | | S\$ | 0.00 |

| | | | |
|--------|---------------------|------------|-----------------|
| [E&OE] | Total Claims | S\$ | 4,039.09 |
|--------|---------------------|------------|-----------------|

A copy each of the following supporting documents marked [X] is enclosed:

| | |
|--|---|
| [X] Original Repair Bill | [X] Letter of Authority from Owner/Hirer/Operator |
| [X] GIA/Police Report(s) | [X] Rental Rate Letter |
| [] LTA/GIA Search Slip(s) | [X] Downtime/Mileage Record |
| [] Survey Report / Bill | [] Witness Statement / Accident Scene Photo(s) |
| [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| [] Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SH6054M , YQ3146H
YISHUN AVE 5 BEFORE YISHUN AVE 2****ON 20-Oct-21 12:45**

I / We

TING HENG YAP(Hirer) NRIC No.: **SXXXX642B**

and/or

NG POH TIN(Relief) NRIC No.: **SXXXX503Z**

Taxi Number

SH6054M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

20-Oct-2021

Name of Hirer

TING HENG YAP

Hirer NRIC

SXXXX642B

Signature :

Address

**672 WOODLANDS DRIVE 71 #08-63
730672**

Contact No.

90081831

Name of Relief

NG POH TIN

Relief NRIC

SXXXX503Z

Signature :

Address

**682D WOODLANDS DRIVE 73 04-237
734682**

Contact No.

92999868

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00009542100 Claim No : SNM21D206002/C02/YQ3146H/TOHHS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$3,740.00**
Singapore Dollars Three Thousand Seven Hundred Forty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH6054M
Insured Vehicle No. : YQ3146H

Date of Loss : 20/10/2021
Place of Accident : YISHUN AVE 5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AAK LOGISTICS SERVICES PTE LTD
Driver Name : VEERA CHAMY MARI MUTHU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | |
|-----------------|---------------------|
| (1) Global Sum | S\$ 3,740.00 |
| | ===== |
| TOTAL | S\$ 3,740.00 |
| | ===== |

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  _____ Date : 13.12.2022

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

Workshops205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717
59 Loyang Drive Singapore 508969 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO

SH 6054M

NO/DATE

91611712 02.11.2021

MAKE

TOYOTA

JOB NO.

305491476

MODEL

PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG

20.09.2017

CHASSIS CODE

JTDKB3FU903564050

JOB TYPE

Description : 3P 20.10.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt

3,000.00

Add GST @ 7.000 %

210.00

Total Invoice amount

3,210.00

Issued by : KATHERINETAN 02.11.2021 09:24:18
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE KEPT AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM THE DATE OF DELIVERY, ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE RETURNED TO HAVE BEEN RECEIVED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE. AFTER 30 DAYS FROM THE INVOICE DATE) PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte LtdHead Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21100307

Date: 02 November 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/10/2021 @ 12:45 hrs
ALONG YISHUN AVE 5 BEFORE YISHUN AVE 2
INVOLVING YQ3146H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6054M** (the "Taxi"). The Taxi was hired to **TING HENG YAP IC NO SXXXX642B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle-Related Transaction History

Transaction History Details

| | | | |
|-------------------|---|--|----------------------|
| Log Date/Time: | 20 Oct 2021 / 17:06:10 | | |
| Asset Type: | Vehicle | Transaction Amount: | \$7.49 |
| Asset ID: | YQ3146H | | |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) Channel: | External Agency | |
| User ID: | ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS | Business Transaction Reference No.: | 20211020170610878057 |

Search Date / Time: 20 Oct 2021 12:45:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 8 December 2021 7:03 pm
To: PEIJUAN_LEE@AAKLS.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/CTI21011101/Vgs3 *** ACCIDENT INVOLVING YQ 3146H & SH 6054M ON 20/10/2021 ***

Importance: High

Our Ref: CC3/CTI21011101/Vgs3

08 DECEMBER 2021

AAK LOGISTICS SERVICES PTE LTD
DRIVER: VEERA CHAMY MARI MUTHU

Dear Sir/Madam,

ACCIDENT INVOLVING YQ 3146H & SH 6054M ON 20/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Hsiao Tong (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 6 December 2022 10:20 AM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: [SEEK MANDATE]- OUR REF: SNM21D206002/C02/YQ3146H/TOHHS & YOUR REF: CC3/CTI21011101/Vgs3-SH6054M

Hi Hsiao Tong

Pleas proceed to resolve the claim at \$3,740.00 .

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 6 December 2022 8:36 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE]- OUR REF: SNM21D206002/C02/YQ3146H/TOHHS & YOUR REF: CC3/CTI21011101/Vgs3-SH6054M

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to our email dated 15/11/2022.

Please advise as third party is asking. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 15 November 2022 11:39 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: [SEEK MANDATE]- OUR REF: SNM21D206002/C02/YQ3146H/TOHHS & YOUR REF: CC3/CTI21011101/Vgs3-SH6054M

Dear Sirs,

Please be informed that third party rejected our offer as they are acting on behalf of the registered hirer Mr Teng Heng Yap to claim for his LOI. The driver (relief) Mr Ng Poh Tin is making his LOI claim during his MC days.

Please assist to review and let us have your further mandate.

Kindly refer to the email below which is self-explanatory.

Re: **SH 6054M** AND YQ 3146H ON 20.10.21 LKK REF : CC3/CTI21011101/Vgs3 -
(COUNTER-OFFER)



Catherine Koh Mui Gek

To: Hsiao Tong (LKKAuto)

Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>; Admin A



Fri 11/11/2022 11:11 AM

Dear Hsiao Tong

We are assisting taxi hirer Mr Ting Heng Yap to claim for his loss of income when taxi underwent repair at our workshop. Kuru & Co is assisting the relief driver Mr Ng Poh Tin to claim for his losses when he was on medical leave. Thus, we are unable to accept your offer without taxi hirer's loss of income.

Strictly without prejudice and purely for quick amicable settlement, we propose settlement all in at \$3740.00. Kindly confirm and forward your DV soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 7 October 2022 2:05 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: [SEEK MANDATE]- OUR REF: SNM21D206002/C02/YQ3146H/TOHHS & YOUR REF: CC3/CTI21011101/Vgs3-SH6054M

Dear Hsiao Tong

We refer to your emails pertaining to the above matter.

Please proceed to offer as follow:

| | Amount Claimed | Amount Revised |
|--------------------------------------|---------------------|----------------------------------|
| 1. Cost of Repair (w/GST) | \$ 9,921.68 | \$ 3,210.00 (\$3,000.00 + 7%GST) |
| 2. Loss of Rental (4days x \$125.40) | \$ 501.60 | \$ 438.90 (3.5days x \$125.40) |
| 3. Loss of Income (4days x \$80.00) | \$ 320.00 | Already claimed thru Kuru & Co. |
| 4. LTA/GIA Search Fee | \$ 7.49 | \$ 7.49 |
| Total | \$ 10,750.77 | \$3,656.35 |

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 7 October 2022 11:42 am

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE]- OUR REF: SNM21D206002/C02/YQ3146H/TOHHS & YOUR REF: CC3/CTI21011101/Vgs3-SH6054M

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Dear Sirs/Mdm,

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 21 September 2022 10:27 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE]- OUR REF: SNM21D206002/C02/YQ3146H/TOHHS & YOUR REF: CC3/CTI21011101/Vgs3-SH6054M

Your ref: **SNM21D206002/C02/YQ3146H/TOHHS**
LKK ref : CC3/CTI21011101/Vgs3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ3146H(CHINA TAIPING) AND SH6054M(TP) ON 20/10/2021

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,831.39(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--------------------------------------|---------------------|----------------------------------|
| 1. Cost of Repair (w/GST) | \$ 9,921.68 | \$ 3,210.00 (\$3,000.00 + 7%GST) |
| 2. Loss of Rental (4days x \$125.40) | \$ 501.60 | \$ 438.90 (3.5days x \$125.40) |
| 3. Loss of Income (4days x \$80.00) | \$ 320.00 | \$ 175.00 (3.5days x \$50.00) |
| 4. LTA/GIA Search Fee | \$ 7.49 | \$ 7.49 |
| Total | \$ 10,750.77 | <u>\$ 3,831.39</u> |

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]
Sent: Thursday, 4 November 2021 9:31 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D206002/C02/YQ3146H/TOHHS & YOUR REF: CC3/CTI21011101/Vgs3-SH6054M

LKK REF: CC3/CTI21011101/Vgs3

CTI REF: SNM21D206002/C02/YQ3146H/TOHHS

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Claims Dept of CTI

Sent: Wednesday, November 3, 2021 1:16 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; 'suli@lkkauto.com' <suli@lkkauto.com>;
'CeciliaChong@lkkauto.com' <CeciliaChong@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D206002/C02/YQ3146H/TOHHS & YOUR REF: CC3/CTI21011101/Vgs3-SH6054M-TPP
DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the appended email.

Please revert to **LKK on Direct Settlement SH6054M** soonest possible.

Please contact our claims department **Alfred Toh 6389 6183** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 2 November 2021 11:48 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving YQ 3146H (OI : CTI - TBA) and SH 6054M (TP : LKK REF - CC3/CTI21011101/Vgs3) on 20/10/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 6054M at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd