

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 21 September 2022 10:27 AM
To: Alfred Toh
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [SEEK MANDATE]- OUR REF: SNM21D206002/C02/YQ3146H/TOHHS & YOUR REF: CC3/CTI21011101/Vgs3-SH6054M
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf; Letter to OI.pdf; SH6054M doa 20.10.21.mp4

Your ref: **SNM21D206002/C02/YQ3146H/TOHHS**
LKK ref : CC3/CTI21011101/Vgs3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ3146H(CHINA TAIPING) AND SH6054M(TP) ON 20/10/2021

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,831.39(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,921.68	\$ 3,210.00 (\$3,000.00 + 7%GST)
2. Loss of Rental (4days x \$125.40)	\$ 501.60	\$ 438.90 (3.5days x \$125.40)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 175.00 (3.5days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 10,750.77	<u>\$ 3,831.39</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

Sent: Thursday, 4 November 2021 9:31 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D206002/C02/YQ3146H/TOHHS & YOUR REF: CC3/CTI21011101/Vgs3-SH6054M

LKK REF: CC3/CTI21011101/Vgs3

CTI REF: SNM21D206002/C02/YQ3146H/TOHHS

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Claims Dept of CTI

Sent: Wednesday, November 3, 2021 1:16 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; 'suli@lkkauto.com' <suli@lkkauto.com>; 'CeciliaChong@lkkauto.com' <CeciliaChong@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D206002/C02/YQ3146H/TOHHS & YOUR REF: CC3/CTI21011101/Vgs3-SH6054M-TPP
DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the appended email.

Please revert to **LKK on Direct Settlement SH6054M** soonest possible.

Please contact our claims department **Alfred Toh 6389 6183** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 2 November 2021 11:48 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving YQ 3146H (OI : CTI - TBA) and SH 6054M (TP : LKK REF - CC3/CTI21011101/Vgs3) on 20/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 6054M at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd