

Our Ref : SH/2021/085/10/006/TP

Date : 30 December 2021

The Motor Claims Department  
**AIG ASIA PACIFIC INSURANCE PTE LTD**  
BLK 78 #08-16  
SHENTON WAY  
CHARTIS BUILDING  
SINGAPORE 079120

Dear Sir / Madam,

**RE : Accident Involving EK666L & GR1228B on 29.10.2021**

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I forward herewith copies of the following documents for claiming against your insured for my loss of use :-

Cost Of Repair - Invoice No: AR202112-0233	:	S\$ 5,243.00
Rental (\$ 150.00x 3 days)	:	S\$ 450.00
LTA Search Fee	:	S\$ 7.45
Others: Rental from 1/11/21 to 11/11/21	:	S\$ 1,540.00
		<u>S\$ 7,240.45</u>

Your co-operation and prompt settlement towards this matter are much appreciated.

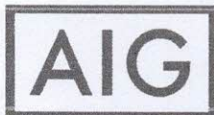
Kindly acknowledge the receipt of this letter.

Thank you very much for your kind attention.

Yours faithfully,



encl



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, Lim Xuan Qing Victor ("the third party claimant")  
of 23 Jalan Raja Udang #18-09, J(329216) (address),  
owner of EK666L (vehicle no.) hereby authorize  
S & H Motor Pte Ltd  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. EK666L that was  
damaged pursuant to the accident which occurred on 29.10.21 (date) along  
Takashimaya Level 6 carpark (location)  
involving vehicle no/s GR1228B ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment furtherto settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 28<sup>th</sup> day of May (month) 2022 (year)

Signed by "the third party claimant"

Signed by "the workshop"



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, S & H MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,900.00 (Global Sum) for vehicle no. EK 666L that was damaged pursuant to the accident which occurred on 29/10/2021 (date) along 391 ORCHARD ROAD TAKASHIMAYA LEVEL 6 CARPARK involving vehicle no/s GR 1228B.

This is pursuant to the inspection conducted on 01/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM XUAN QING VICTOR ("the third party claimant") of vehicle no. EK 666L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to EK 666L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28<sup>th</sup> (day) of May (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Tax Invoice No.:	AR202112-0233
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LIM XUAN QING VICTOR  
NO. 23 #28-09  
JALAN RAJA UDANG  
SINGAPORE 329216

File No : SH/2021/085/10/006/TP  
Date : 29-December-2021

Cost of repair for vehicle no: EK666L TOYOTA ALPHARD 7-SEATER  
Accident involving vehicle no: EK666L & GR1228B on 29-October-2021

**Description**

To Supply Spare Parts

To spray painting

Labour charge

Cost of Repair \$	4,900.00
7% GST \$	343.00
<b>\$</b>	<b>5,243.00</b>

T/Party: AIG ASIA PACIFIC INSURANCE PTE LTD

**Received By**

No signature is required as this is a computer generated invoice



EK 666L  
(TP)

# EVERVIT LEASING PTE LTD

33 Tannery Lane #01-02  
Singapore 347789  
UEN: 198101530H  
Tel: 6292 3000 Fax: 6298 5995

## Vehicle Hiring Agreement

### Hirer's Particulars

Name: CHER SMI CHANH Address: 226 Ang Mo Kio Ave 1  
NRIC No: S7930152C #10-617 (S) 560226  
Contact No: 93828667 Email: canet cher @ gmail . com .

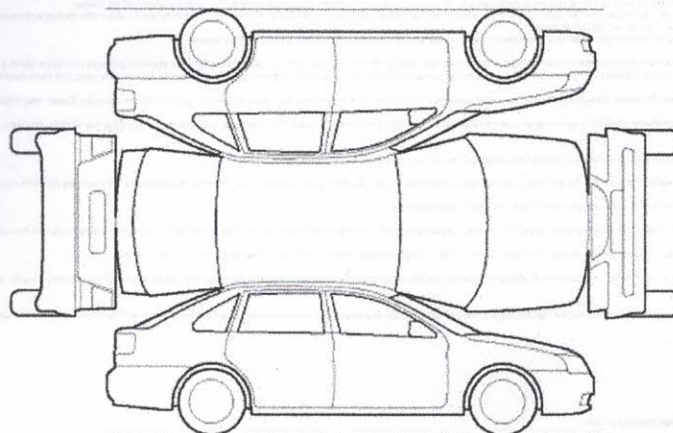
### Hired Vehicle Information

Registration No: SL5 2351G Make/Model: TOYOTA CAMRY  
Fuel level: -1/2 (e.g. 3/4, 1/2 etc).  
Mileage Out: \_\_\_\_\_ km Mileage In: \_\_\_\_\_ km

Please note down any damage to the car below before you collect the vehicle.

Left

Rear



Front

Right

I am hiring the above vehicle from Evervit Leasing Pte Ltd commencing 29-10-21 (date)  
3.02 pm (time) to 1-11-21 (date) 9.46 AM (time) at S\$ 150.00 per day  
to the total charge of S\$ 450.00 (subject to prevailing GST).

I shall return the vehicle with a full tank of fuel. I understand that I will be charged S\$150.00 (subject of prevailing GST) if the fuel tank is not full when I return the vehicle. It is my responsibility to check that the fuel tank is full before I drive off the vehicle. \_\_\_\_\_ (Hirer's initial)

I note that the rental vehicle is insured under a third party insurance coverage. In the event of an accident:

- I am liable for repair costs to the vehicle; and
- I shall be liable for excess of S\$ 1500/- (subject to prevailing GST) for the settlement of any resultant third party claim (where applicable).

I will undertake to pay for any summons received, and shall fully indemnify Evervit Leasing Pte Ltd for any and all loss of or damage to the vehicle or equipment during the term of this Agreement whether caused by collision, fire, flood, vandalism, theft or any other cause.

I hereby agree to abide to the terms and conditions as set out overleaf

Hirer's Signature & Date  
(Vehicle Check-out)

29/10/2021

Hirer's Signature & Date  
(Vehicle Check-In)

EVERVIT LEASING PTE LTD

33 Tannery Lane #01-02 Singapore 347789 Tel: 6788 1313

**Invoice No:**

A4249

Date: 29/10/2021

Name: Lim Xuan Qing Victor

Address: 23 Jalan Raja Udang

#28-09

Singapore 329216

Vehicle No: SLS 2351 G

DESCRIPTION	AMOUNT
Rental from 29.10.2021 to 01.11.2021 @S\$150.00 x 3 days	\$ 450.00
Total	\$ 450.00

Cheque should be crossed and made payable to **Evervit Leasing Pte Ltd**

Received by

Evervit Leasing Pte Ltd



# INVOICE

Invoice# DSH20210299

Balance Due  
**SGD1,540.00**

60 Jalan Lam Huat  
Carros Centre #03-41  
Singapore 737869

Bill To  
**Cher Shi Chang**

Invoice Date : 11 Nov 2021

Terms : Due on Receipt

S/N	Item & Description	Qty	Rate	Amount
1	Rental Car VRN: SMT 696 H Model: Vellfire Start Date: 01 November 2021 Return date: 11 November 2021 Deposit: \$500 Remarks:	1.00	1,540.00	1,540.00

Sub Total 1,540.00

**Total SGD1,540.00**

**Balance Due SGD1,540.00**

## Notes

Thanks for your business.

Please issue Cheque payable to "D'SAINTZ HOLDINGS PTE. LTD."

PAYNOW ID: 201931799CPTM

Telegraphic Transfer to  
Bank Name: UOB LTD  
Bank Code: 7375  
Branch Code: 057  
Account Number: 3743207120  
Swift: UOVBSGSG





60 Jalan Lam Huat #03-50 Carros Centre Singapore 737 869

Hirer's Name: CHER SHI CHANG NRIC: S7930152 C  
Contact No: 93828667  
Address: 226 Ang Mo Kio Ave 1 #10-617 (S) 560226

Rental Start Date & Time: 1/11/2021  
Return Date & Time: 8/11/2021 extended till 11/11/2021  
No. Of Days Rental: 10<sup>days</sup> ~~week~~ Rate Per Day: \$1000+540 Deposit: 500

(For Long term Leasing to deposit rental fees on every \_\_\_\_\_)

Hirer's Signature & Date



12:44

4G

vri.lta.gov.sg

A Singapore Government Agency Website

ONE MOTORING



You have completed this transaction.

Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Oct 2021

Receipt Date/Time : 29 Oct 2021

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-211029-001671

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)
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Result of Insurance Enquiry - EK666L

As at 29 Oct 2021/12:07:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - EK666L Enquiry Fee 20211029124307635455	7.00	0.49
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Sub-Total 7.00 0.49

Result of Insurance Enquiry - GR1228B

As at 29 Oct 2021/12:07:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

2	Insurance Enquiry - GR1228B Enquiry Fee 20211029124307696797	7.00	0.49
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Sub-Total 7.00 0.49

Total Before Rounding 14.00 0.98

Rounding Difference

Total Amount Payable

Paid By

20211029124322193

Direct Debit: eNETS  
Debit (Internet Banking)

Total

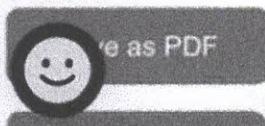
Cash Change

Tendered Amount

Excess Refundable Amount

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payer provider / financial institution. Otherwise, the transaction and receipt is considered void and may apply.



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 3 November 2021 10:08 AM  
**To:** tk1121@hotmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING GR1228B(AIG) AND EK 666L AT/ALONG 391A ORCHARD RD NGEE ANN CITY CARPARK ON 29/10/2021

03 Nov 2021

**M/s Ocean Atlantic Fishery Pte Ltd**  
Driver: Lim Chin Huang

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GR1228B**

**Our Ref: CC4/AIG21011095/Kps3**

**ACCIDENT INVOLVING GR1228B(AIG) AND EK 666L AT/ALONG 391A ORCHARD RD NGEE ANN CITY CARPARK ON 29/10/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from EK666L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver favour as your driver reversed out from parking lot and collided with third party. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Oct 2021 17:19	<b>Clim Dtl Modified</b>	Claimant's Name: -> LIM XUAN QING VICTOR.	[A] Lee Su Li
2	29 Oct 2021 17:19	<b>Clim Veh Model Changed</b>	(205528) TOYOTA ALPHARD 2.4 CVT (A).	[A] Lee Su Li
3	29 Oct 2021 17:19	<b>Clim Created</b>	Reg No: EK666L. Acct Date: 2021/10/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: S & H Motor Pte Ltd (Sin Ming)	[A] Lee Su Li
4	29 Oct 2021 17:19	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	29 Oct 2021 17:19	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/10	[A] Lee Su Li
6	29 Oct 2021 17:19	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	29 Oct 2021 17:19	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	29 Oct 2021 17:19	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	29 Oct 2021 17:19	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	29 Oct 2021 17:19	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	01 Nov 2021 10:17	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Loh, Chee-Heng
12	02 Nov 2021 10:40	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	02 Nov 2021 18:01	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
14	03 Nov 2021 09:53	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	03 Nov 2021 14:11	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Loh, Chee-Heng
16	25 Jan 2022 12:05	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
17	25 Jan 2022 12:05	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	25 Jan 2022 12:05	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/01/13.	[A] JOANNE LEE KHANG MIN
19	25 Jan 2022 12:05	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
20	26 Jan 2022 08:49	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
21	26 Jan 2022 08:49	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
22	26 Jan 2022 08:59	<b>Adj Mandate Request</b>	Cur Req:6750.45:Liability: 100%(B24) *Quantum: (a)CORw/GST: \$5,243.00 + (b)LOR(10days x \$150.00): \$1,500.00 + (c)Search fee: \$7.45 = Total: \$6,750.45 *7 recommendation repair days + 1PH + 1S unday + 1PRS = 10days *For your approval please.	[A] CHEW HSIAO TONG
23	26 Jan 2022 09:21	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Loh, Chee-Heng
24	26 Jan 2022 09:24	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/10. Mandate Remarks: settle at best	[I] Loh, Chee-Heng
25	26 Jan 2022 09:24	<b>Adj Mandate Set</b>	Approved:6750.45:settle at best	[I] Loh, Chee-Heng
26	06 Apr 2022 11:26	<b>Adj Mandate Request</b>	Cur Req:6900.45:For LOR, 3rd party rejected our offer at 10days and insisted to claim as per rental receipt(13days). We proposed to revise to 11days for amicable settlement. For your approval please.	[A] CHEW HSIAO TONG



AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	06 Apr 2022 11:41	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/11/10. Mandate Remarks: settle at best	[I] Loh, Chee-Heng
28	06 Apr 2022 11:41	<b>Adj Mandate Set</b>	Approved:6900.45:settle at best	[I] Loh, Chee-Heng

Date From



Date To



Audit Type

None



Go

ACTIVITY	
[02/11/2021 18:14] Lee Su Li: OINR *** SENT OUT FIRST NON-REPORTING LETTER	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2737065	29 Oct 2021 17:20:01	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	EK666L	Lee Su Li	xx.xx
2737067	29 Oct 2021 17:30:11	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	EK666L	GR1228B	11.00
2760768	25 Jan 2022 12:05:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	EK666L	GR1228B	11.00