



LETTER OF DEMAND

Your Ref: CC4/GRB 21011086/R19S3

Our Ref: SFU 56427

To: India

Dear Sirs,

ACCIDENT INVOLVING SFU 56427 & SLC 6049R ON 24/10/2021

We are claiming on behalf of our client ong Ai Jing

owner of vehicle number SFU 56427 involved in accident on 24/10/2021

with vehicle SLC 6049R along/at CTE (AYE) Before PE (Changi) Exit Lane 1

Description of claims:

Cost of Repairs	\$ <u>6424.43</u>	(incl 7% GST)
Loss of Use/Rental	\$ <u>50</u> x <u>4</u> Days = \$ <u>200</u>	(incl 7% GST)
Search Fee	\$ <u>7.45</u>	(incl 7% GST)
Miscellaneous Fee	\$ <u>-</u>	(incl 7% GST)
TOTAL	\$ <u>6631.88</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 6631.88 payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document. Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 20/11/2021



SKODA

LETTER OF AUTHORITY

ACCIDENT INVOLVING SKV 5041T and SLL6049R on 24/10/2021
along QTE (MTE) Bldg (PTE (Changi) Exit Lane 1
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, ong Ai Jiny
of SXXXX8NF Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SKV 5041T Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number 510 585677-01 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this _____ of the month 24/10/2021 Year _____

Signed & Delivered By: [Signature]
Policy Holder

Witness By: _____



INDIA
INTERNATIONAL
INSURANCE
SINGAPORE
Serving the region since 1987

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

INDIA INTERNATIONAL INSURANCE PTE LTD
Company No. 198703792k | GST Reg. No. MZ-0078806-X
64 Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711
Phone (65) 63476100 Email insure@iii.com.sg
(65) 62244174 Website www.iii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2021D0004639
Claimant Ref: SKV5642T

We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 6,424.43 (repair cost), S\$ 200.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SKV5642T that was damaged pursuant to the accident which occurred on 24/10/2021 (date) at CTE(AYE) BEF PIE(CHANGI) EXIT LANE 1 (location) involving vehicle no. SLL6049R (insured vehicle). This is pursuant to the inspection conducted on 01/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG AI JING ("the third party claimant") of vehicle no. SKV5642T to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKV5642T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,631.88 to VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this 04 day of 01 2022

CLAIMANT:

Signature: _____

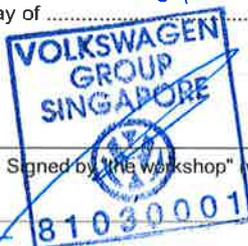
Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Meiy Wong
Insurance Advisor
Tel: 6305-7299 Ext: 216
Mobile: 8121 4681
Fax: 6474 3643
Email: meiy.wong@vw.com.sg

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1 #02-25

PAYA UBI INDUSTRIAL PARK S(408933)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2
Document no. 12033123280
Document date 17-11-2021
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 30001
Job order number 2021043048/ 1
Job order date 13-11-2021
Service Advisor YEN MEI WONG

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Ms.
ONG
AI JING
2 JALAN HIKAYAT
Singapore 769847

License plate	Model code	First registration	VIN	Model	Mileage
SKV5642T	5G12DZ	23-09-2015	WVWZZZAUZFW352050	Golf 1.2 TLBMT 77 TSI D7F	68,195

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
5G0853687 2ZZ	Inscription Bright Chrome NAME PLATE -GOLF	1	pcs.	80.51	#1	80.51	86.15
5G0853675APCW B	Inscription Pure White/Po NAME PLATE - BLUEMOTION	1	pcs.	83.51	#1	83.51	89.36
5G0853675 2ZZ	Inscription Bright Chrome NAME PLATE - TSI	1	pcs.	75.19	#1	75.19	80.45
5G6807417APGRU	Cover For Bumper Primed	1	pcs.	1,307.28	#1	1,307.28	1,398.79
5G6807568B 9B9	Rear Diffusor Satin Black	1	pcs.	337.65	#1	337.65	361.29
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	SPRAY PAINT	2	pcs.	800.00	#1	1,600.00	1,712.00
	NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	NTUC VS INDIA 3RD PARTY VEHICLE SLL6049R D.O.A: 24-10-2021 SURVEY BY: LKK RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	5,244.14	7%	420.29	6,004.14	6,424.43
Total	760.00	5,244.14		420.29	6,004.14	6,424.43

Customer

19/11/2021

 Service Advisor

Please inspect your vehicle prior to leaving our premises: we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)-----

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA
Commercial
Vehicles

Tax invoice

Page 2/2

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Ms.
ONG
AI JING
2 JALAN HIKAYAT
Singapore 769847

Document no. 12033123280
Document date 17-11-2021
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 30001
Job order number 2021043048/ 1
Job order date 13-11-2021
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SKV5642T	5G12DZ	23-09-2015	WVWZZZAUZFW352050	Golf 1.2 TLBMT 77 TSI D7F	68,195

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 28 Oct 2021 / 15:25:48

Receipt Date/Time : 28 Oct 2021 / 15:25:48

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211028-002601

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SLL6049R As at 24 Oct 2021/13:15:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SLL6049R Enquiry Fee 20211028152508928612	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	 Paid By			
	414746XXXXXX8274		eNETS Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Received Message

This mail is associated with :

***SKV5642T (MFL2021D0004639)**

[SLL6049R]

TP

ONG AI JING

Oct 24 2021 1:00PM

[-]

Volkswagen Group Singapore Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 04/01/2022 09:25 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6631.88) - SKV5642T - Claim Handler: Sherini Pillai

Approved:6631.88.