

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 29 October, 2021 1:11 PM
To: VAuG Claims; sur@lkkauto.com; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D206196/C02/GBG9729L/TANCHC & YOUR REF: SMH2028L TO CONDUCT PRS
Attachments: SV0S21AS0006_28-10-2021_155426.pdf

WITHOUT PREJUDICE

Dear Raymond,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Taufikh conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Friday, 29 October 2021 1:05 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Subject: Re: OUR REF: SNM21D206196/C02/GBG9729L/TANCHC & YOUR REF: SMH2028L TO CONDUCT PRS

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Good afternoon,

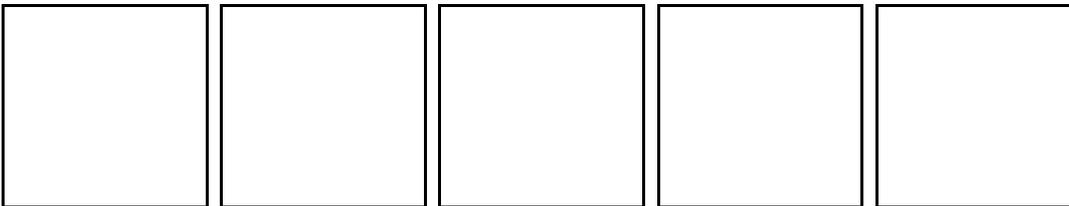
Please assign Taufikh LKK

Thanks!
Best Regards
Raymond Teo



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **
** w.e.f 20th November 2017, we have changed our email address! **

On Fri, 29 Oct 2021 at 13:00, Tan Chew Chik Jacqueline
<jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D206196/C02/GBG9729L/TANCHC

Your reference: SMH2028L

Dear Sirs,

ACCIDENT INVOLVING SGBG9729L & SMH2028L ON 28/10/2021

We refer to your email of 28/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 29 October 2021 12:58 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>;
claims@vinsautogroup.com.sg

Subject: OUR REF: SNM21D206196/C02/GBG9729L/TANCHC & YOUR REF: SMH2028L TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacquelin,

Please refer to the appended email.

Please conduct **SMH2028L** soonest possible.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Thursday, 28 October 2021 4:21 pm

To: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Subject: SMH2028L - CHINA TP - DOA: 28/10/2021 - YR REF: GBG9729L - Arrange TP Survey

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Good afternoon,

Please arrange a TP survey.

Location:
Sin Ming Autocity
160 Sin Ming Drive #08-09
Singapore 575722

Please send us a list of surveyors to choose from.

Thanks and best regards,

Elaine



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

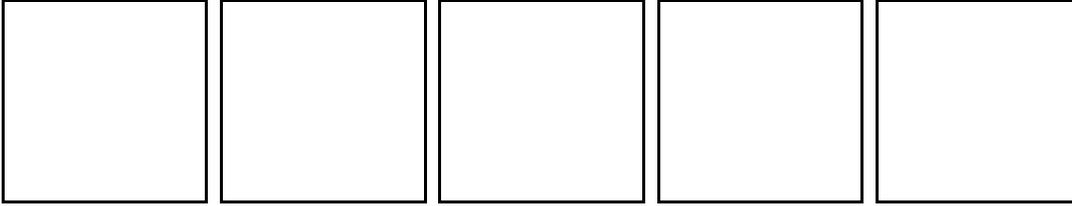
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