

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Friday, 29 October, 2021 11:33 AM  
**To:** claims@cartimes.com.sg; assignments  
**Cc:** Claims Dept of CTI; bernardyeow@cartimes.com.sg  
**Subject:** RE: OUR REF: SNM21D206060/C02/XD6223D/CHNGPW & YOUR REF: GBG6899Z TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** claims@cartimes.com.sg <claims@cartimes.com.sg>  
**Sent:** Friday, October 29, 2021 11:22 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; bernardyeow@cartimes.com.sg  
**Subject:** Re: OUR REF: SNM21D206060/C02/XD6223D/CHNGPW & YOUR REF: GBG6899Z TO CONDUCT PRS

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Dear Adeline,

We choose Kenneth.

Thank You.

Regards,

Huey Qi



**CarTimes Autolution Pte Ltd**

160 Sin Ming Drive AutoCity #02-04 Singapore 575722

Tel 6471 5111

[www.cartimes.com.sg](http://www.cartimes.com.sg)

*Journey Together*

On 2021-10-29 11:14, Adeline Chng wrote:

**Without Prejudice, Save as to Costs**

Dear Huey Qi

We have attached the list of surveyor for you to choose on 25/10/2021. Please advise.

Alternatively, if you have no objection we will appoint M/S LKK to conduct survey.

Please revert.

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**Thank you.**

**Adeline Chng**

Claims Department

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**From:** [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg) <[claims@cartimes.com.sg](mailto:claims@cartimes.com.sg)>

**Sent:** Friday, October 29, 2021 11:05 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: OUR REF: SNM21D206060/C02/XD6223D/CHNGPW & YOUR REF: GBG6899Z TO CONDUCT PRS

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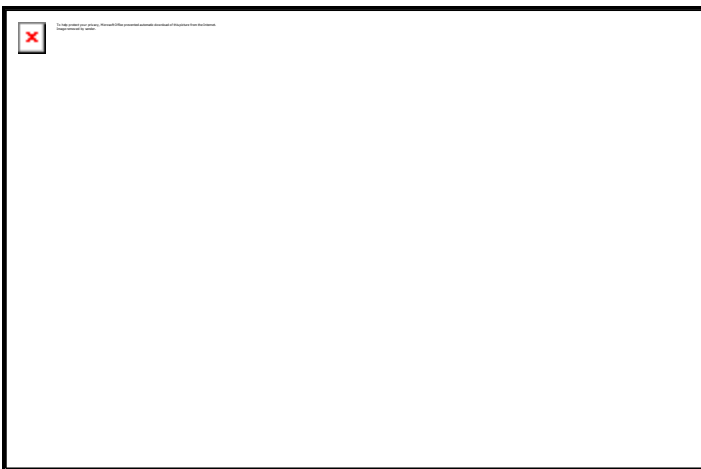
Dear Adeline,

Kindly arrange surveyor to survey the vehicle.

Thank You.

Regards,

Huey Qi



On 2021-10-25 15:13, Adeline Chng wrote:

**Without Prejudice, Save as to Costs**

Our reference: **SNM21D2060608C02/ XD6223D/Chngpw**

Your reference: **GBG6899Z**

Dear Sirs

**ACCIDENT INVOLVING XD6223D & GBG6899Z ON 21/10/2021**

We refer to your email of 25/10/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, October 25, 2021 3:05 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg)

**Subject:** OUR REF: SNM21D206060/C02/XD6223D/CHNGPW & YOUR REF: GBG6899Z TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please **conduct PRS GBG6899Z** soonest possible.

Please contact our claims department Adeline Chng6389 6155 the officer in charge.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo

Claims Department

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**From:** [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg) <[claims@cartimes.com.sg](mailto:claims@cartimes.com.sg)>  
**Sent:** Monday, October 25, 2021 2:33 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Bernard Yeow <[bernardyeow@cartimes.com.sg](mailto:bernardyeow@cartimes.com.sg)>  
**Subject:** Re: Our Ref GBG 6899 Z (D.O.A. 21/10/2021) Your Ref XD 6223 D - PRI

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Dear Claims,

PRI have attached and kindly arrange survey the vehicle at level #07-17.

Thank You.

Regards,

Huey Qi

