

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 29 October, 2021 10:49 AM
To: kelley@chiaarul.com; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D206089/C02/SJD6247B/LEWLC & YOUR REF: FBR9308K (KC) TO CONDUCT PRS
Attachments: 20211028145028660.pdf

WITHOUT PREJUDICE

Dear Sirs/ Madam,

As there is no agreement on SJE, we shall be appointing M/s LKK to survey FBR9308K.

Do ensure your client's vehicle is available for survey.

Aside to M/s LKK, please assist to arrange for the survey.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: kelley@chiaarul.com <kelley@chiaarul.com>
Sent: Friday, 29 October 2021 10:34 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D206089/C02/SJD6247B/LEWLC & YOUR REF: FBR9308K (KC) TO CONDUCT PRS

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Dear Jenny,

We refer to the above matter.

Our client is not agreeable to our proposal dated 29 October 2021.

We propose Prudent Adjustors Services.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 29 October 2021 10:07 am

To: izhar@chiaarul.com; kelley@chiaarul.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D206089/C02/SJD6247B/LEWLC & YOUR REF: FBR9308K (KC) TO CONDUCT PRS

Without Prejudice

Our reference: **SNM21D206089/C02/SJD6247B/lewlc**

Your reference: **FBR9308K**

Dear Sirs / Madam,

ACCIDENT INVOLVING SJD6247B & FBR9308K on 23/10/2021

We refer to your email of 28/10/2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 29 October 2021 9:35 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; izhar@chiaarul.com
Subject: OUR REF: SNM21D206089/C02/SJD6247B/LEWLC & YOUR REF: FBR9308K (KC) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the appended email.

Please conduct **PRS FBR9308K** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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-----Original Message-----

From: izhar@chiaarul.com <izhar@chiaarul.com>
Sent: Thursday, 28 October 2021 2:54 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Kelley Choong <kelley@chiaarul.com>
Subject: ACCIDENT INVOLVING FBR 9308K AND SJD 6247 ALONG PIE ON 23 OCTOBER 2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to the above matter.

We attach herewith a copy of our letter for pre-inspection for your attention.

Regards,

Mr Izhar
M/s Chia S Arul LLC
151 Chin Swee Road
#03-09 Manhattan House
Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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-----Original Message-----

From: scan@chiaarul.com <scan@chiaarul.com>

Sent: Thursday, 28 October 2021 2:50 pm
To: IZ <izhar@chiaarul.com>
Subject: Message from "RNP002673CBDC88"

This E-mail was sent from "RNP002673CBDC88" (MP C6004).

Scan Date: 10.28.2021 14:50:28 (+0800)
Queries to: scan@chiaarul.com