

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 29 October, 2021 9:26 AM
To: karkit.ngai@ow.sg; Eve Tan; Joseph Low; Victor Seng; Ling Ting An; assignments@lkkauto.com; sur@lkkauto.com
Cc: Tan Chew Chik Jacqueline
Subject: RE: OUR REF: SNM21D206171/C02/PA9878E/TANCHC & YOUR REF: SMM6925U TO CONDUCT PRS

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Ngai Kar Kit <karkit.ngai@ow.sg>
Sent: Thursday, October 28, 2021 5:36:21 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>
Subject: RE: OUR REF: SNM21D206171/C02/PA9878E/TANCHC & YOUR REF: SMM6925U TO CONDUCT PRS

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Dear Jacqueline,

We would like to appoint **LKK Kenneth Kong** to survey the vehicle.

Thankyou

Best Regards,

Ngai Kar Kit (Mr.)
Motor Claim Officer
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ™ PTE. LTD.

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 28 October 2021 5:17 pm

To: Ngai Kar Kit <karkit.ngai@ow.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D206171/C02/PA9878E/TANCHC & YOUR REF: SMM6925U TO CONDUCT PRS

Without Prejudice

Our reference: SNM21D206171/C02/PA9878E/TANCHC

Your reference: SMM6925U

Dear Sirs,

ACCIDENT INVOLVING PA9878E & SMM6925U ON 27/10/2021

We refer to your email of 28/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI

Sent: Thursday, 28 October 2021 5:06 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; karkit.ngai@ow.sg

Subject: OUR REF: SNM21D206171/C02/PA9878E/TANCHC & YOUR REF: SMM6925U TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the append email.

Please conduct **PRS SMM6925U** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Ngai Kar Kit <karkit.ngai@ow.sg>
Sent: Thursday, October 28, 2021 12:44 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>
Subject: PRI - SMM6925U CLAIMING AGAINST PA9878E (CHINA TAIPING), DOA: 27/10/2021

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thankyou.

Best Regards,

Ngai Kar Kit (Mr.)
Motor Claim Officer
D: +65 6481 1522 | F: +65 6481 1011

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