

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2004-067

Your Ref : SDV5785Y

Date : 10.September 2020

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD5470C AND SDV5785Y ON 18/04/20 12:30 PM ALONG ICA BUILDING KALLANG ROAD TAXI STAND

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,903.92
2.	Loss of Rental for <u>7</u> days @ \$ <u>96.3</u> per day	\$	674.10
3.	Loss of Income for <u> </u> days @ \$ <u> </u> per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,585.51

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

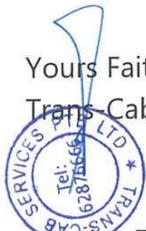
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5470C and SDV5785Y along ICA BUILDING KALLANG ROAD TAXI STAND on 18/04/20 12:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 13 (day) of May 2020

Yours Faithfully

Trans Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,903.92** (Repair Cost), **S\$302.05** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SHD5470C** that was damaged pursuant to the accident which occurred on **18/04/2020** (date) along **10 KALLANG ROAD (OUTSIDE ICA BUILDING)** (location) involving vehicle no/s **SDV5785Y**. This is pursuant to the inspection conducted on **21/04/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant”) of vehicle no. **SHD5470C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD5470C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of July (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2009-099 DATE : 22. September 2020 REFERENCE NO : AAD2004-067 TERMS : Net 30 Days DUE DATE : 22. October 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV2004-091:			
1.	6050101	REPAIR-SHD5470C; DOA 18.04.20(PART-BY-PART-20)	1	4,903.92	4,903.92

Total SGD Excl. GST : 4,583.10
7% GST : 320.82
Total SGD Incl. GST : 4,903.92

**** **FOUR THOUSAND NINE HUNDRED THREE AND NINETY TWO SGD ONLY**

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

13 May, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 18/04/20 12:30 PM at ICA BUILDING KALLANG ROAD TAXI STAND

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5470C. The taxi was hired to LIM KIM BOON a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Apr 2020 / 16:53:01

Receipt Date/Time : 20 Apr 2020 / 16:53:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200420-002480

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - FBG5995K As at 19 Apr 2020/18:05:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - FBG5995K Enquiry Fee 20200420165158010357	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - FBC4534K As at 18 Apr 2020/13:55:00 Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD				
2	Insurance Enquiry - FBC4534K Enquiry Fee 20200420165158049658	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SDV5785Y As at 18 Apr 2020/12:30:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
3	Insurance Enquiry - SDV5785Y Enquiry Fee 20200420165158147116	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
	554827XXXXX5467 eNETS Credit Card			22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

18-04-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD2004-067		Accident Date 18-04-2020
4/18/2020 13:30	4/24/2020 09:00	SHD5470C	

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Our Ref: CC3/AIG20005328/Kga3

29 MAY 2020

WONG MENG TECK

Dear Sir/Madam,

ACCIDENT INVOLVING SDV 5785Y & SHD 5470C ON 18/04/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHD 5470C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Apr 2020 17:52	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD.	[A] Diana Bte Raimy
2	21 Apr 2020 17:52	Clm Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Diana Bte Raimy
3	21 Apr 2020 17:52	Clm Created	Reg No: SHD5470C. Acct Date: 2020/04/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services (HQ)	[A] Diana Bte Raimy
4	21 Apr 2020 17:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Diana Bte Raimy
5	21 Apr 2020 17:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/04/30	[A] Diana Bte Raimy
6	21 Apr 2020 17:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Diana Bte Raimy
7	21 Apr 2020 17:52	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	21 Apr 2020 17:52	Label Added	(23):Express.	[A] Diana Bte Raimy
9	21 Apr 2020 17:52	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Diana Bte Raimy
10	22 Apr 2020 12:28	Video Downloaded	Downloaded Video - Accident	[A] Diana Bte Raimy
11	24 Apr 2020 09:22	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
12	08 Jul 2020 17:28	Video Downloaded	Downloaded Video - Accident	[I] Ahmad, Mohamad Nazri
13	10 Sep 2020 10:47	Adj Rpt Initiated		[A] HUEY YON
14	10 Sep 2020 10:47	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] HUEY YON
15	10 Sep 2020 10:47	Clm Dtl Modified	JPJ Reg. Date: -> 2019/01/25.	[A] HUEY YON
16	10 Sep 2020 10:47	Clm Details Notified		[A] HUEY YON
17	22 Sep 2020 13:17	Adj Mandate Request	Cur.Reg:5296.57:LIABILITY: 100% BOLA S23 CORw/GST: \$4903.92, LOR: \$385.20 (4DAYS X \$96.30), LTA SEARCH FEE: \$7.45 = TOTAL: \$5296.57 03 RECOMMENDED REPAIR DAYS + 1PRS = 4 DAYS FOR YOUR APPROVAL PLEASE	[A] Chong Pui Lin
18	23 Sep 2020 10:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/04/30. Mandate Remarks: rental waiver for Circuit Breaker (CB), to review if Trans-cab collect rental during CB. COR \$4,903.92 LTA fee \$7.45	[I] Loh, Chee-Heng
19	23 Sep 2020 10:19	Adj Mandate Set	Approved:4911.37:rental waiver for Circuit Breaker (CB), to review if Trans-cab collect rental during CB. COR \$4,903.92 LTA fee \$7.45	[I] Loh, Chee-Heng
20	02 Oct 2020 11:06	Adj Mandate Request	Cur.Reg:5296.57:Hi, TP reject offer. TP reply as follow: "We do not agree to your offer below. The government rebate is given to all drivers thru the company and had nothing to do with the company rental. Kindly be informed that the waived of rental	[A] Chong Pui Lin

AUDIT TRAIL

No.	On	Audit	Remarks	By
21	05 Oct 2020 10:52	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/04/30. Mandate Remarks: if Trans-cab confirmed that they did not collect rental from hirer, to maintain offer without LOR. To refer to Bryan for response to Trans-cab.	[I] Loh, Chee-Heng
22	05 Oct 2020 10:52	Adj Mandate Set	Maintained:if Trans-cab confirmed that they did not collect rental from hirer, to maintain offer without LOR. To refer to Bryan for response to Trans-cab.	[I] Loh, Chee-Heng
23	14 Oct 2020 14:26	Adj Mandate Request	Cur.Reg:5296.57:HI, TP STRONGLY REJECTING ON LOR ISSUE. TP REPLY AS FOLLOW: "Waived of rental to all drivers are out of good gesture from the company. It had nothing to do with the accident case. Should there be any accident involved, our company	[A] Chong Pui Lin
24	15 Oct 2020 15:16	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/04/30. Mandate Remarks: to refer to Bryan for collation of covid-19 rental wavier issues	[I] Loh, Chee-Heng
25	15 Oct 2020 15:16	Adj Mandate Set	Maintained:to refer to Bryan for collation of covid-19 rental wavier issues	[I] Loh, Chee-Heng
26	19 Nov 2020 09:18	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
27	01 Jun 2021 17:46	Label Removed	(23):Express.	[A] HOW MEI KWAN
28	01 Jun 2021 17:46	Label Added	(64):Revoked / No settlement.	[A] HOW MEI KWAN
29	07 Jun 2021 21:56	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] JOANNE LEE KHANG MIN
30	09 Jun 2021 10:09	Adj Ofr Auth Verified	Verified: 4583.10	[A] CHEW HSIAO TONG
31	09 Jun 2021 10:09	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2103974.	[A] CHEW HSIAO TONG
32	09 Jun 2021 10:09	Adj Rpt Submitted	Amt:4583.10. Late Remarks:	[A] CHEW HSIAO TONG
33	09 Jun 2021 10:09	Adj Invoice Submitted		[A] CHEW HSIAO TONG
34	09 Jun 2021 10:09	Ins Est Details Deleted		[A] Merimen Administrator
35	09 Jun 2021 10:09	Ins Rpt-For-Repairer Sent	Rpt-type 1	[A] CHEW HSIAO TONG
36	09 Jun 2021 10:09	Ins Ofr Authorized	Approved amt: 0.00 (nett)	[A] CHEW HSIAO TONG
37	09 Jun 2021 10:09	Claimant Ofr Acceptance Bypassed		[A] CHEW HSIAO TONG
38	09 May 2022 12:33	Ins Send Back Adj Rpt		[I] Tam, Ivan-WK
39	09 May 2022 12:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/11	[A] Merimen Administrator
40	09 May 2022 12:33	Adj Mandate Set	Maintained.	[A] Merimen Administrator
41	14 Jun 2022 10:32	Claim Offer Type Changed	Offer Type: Contract Repair->Cost of Repairs	[A] Chong Pui Lin
42	14 Jun 2022 10:33	Adj Mandate Request	Cur.Reg:5103.97:LIABILITY: 100% BOLA S23 CORw/GST: 4,903.92 + LOR (4days x \$48.15): 192.60 + SEARCH FEE: 7.45 = 5,103.97 03 RECOMMEN DED REPAIR DAYS + 1PRS = 4 DAYS FOR YOUR APPROVAL PLEASE	[A] Chong Pui Lin
43	23 Jun 2022 17:30	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK

AUDIT TRAIL

No.	On	Audit	Remarks	By
44	29 Jun 2022 14:58	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
45	29 Jun 2022 15:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/11. Mandate Remarks: please proceed with settlement @ \$5103.97 [COR-\$4903.92 LOR-\$192.60 LTA-\$7.45] * * subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
46	29 Jun 2022 15:06	Adj Mandate Set	Approved:5103.97;please proceed with settlement @ \$5103.97 [COR-\$4903.92 LOR-\$192.60 LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
47	30 Mar 2023 17:22	Adj Mandate Request	Cur.Req:5296.57:Cost of Repair : \$4,903.92 Loss of Rental : \$385.20 (\$96.3 x 4 days) LTA : \$7.45 ----- Total \$5,296.57 =	[A] HOW MEI KWAN
48	04 May 2023 14:21	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/11. Mandate Remarks: Approved to settle not exceeding \$5,213.42. subj to submission of all supporting docs. please see my email dated 04 May 2023 for breakdown.	[I] Tam, Ivan-WK
49	04 May 2023 14:21	Adj Mandate Set	Approved:5213.42:Approved to settle not exceeding \$5,213.42. subj to submission of all supporting docs. please see my email dated 04 May 2023 for breakdown.	[I] Tam, Ivan-WK

Date From **Date To** **Audit Type**

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2496011	22 Apr 2020 11:54:28	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD5470C	Hor, Yinrul	xx.xx
2496013	22 Apr 2020 11:57:22	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD5470C	SDV5785Y	11.77
2582355	10 Sep 2020 10:47:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5470C	SDV5785Y	11.00