

## Meng Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Thursday, 28 October, 2021 3:23 PM  
**To:** Admin A; Admin-D (LKKAuto)  
**Cc:** 'Celine Fong (LKKAuto)'  
**Subject:** FW: SNM21D206110C02 - OUR VEHICLE SJQ6269U & Your vehicle SMY9684G ON 25/10/2021 - YOur Ref: TKS/C222-ACC-SMY9684G.21/cc

Hi all

Please arrange for PRS by Steven Chen.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Charlotte Choy <charlotte.choy@ksteoptr.com>  
**Sent:** Wednesday, October 27, 2021 10:02 AM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Subject:** Re: SNM21D206110C02 - OUR VEHICLE SJQ6269U & Your vehicle SMY9684G ON 25/10/2021 - YOur Ref: TKS/C222-ACC-SMY9684G.21/cc

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### **WITHOUT PREJUDICE**

Dear So Chow,

We refer to your email below.

We nominate STEVE CHEN as the SJE.

Please liaise with the repairer directly.

Thank you.

Regards,  
Charlotte Choy  
Teo Keng Siang LLC  
111 North Bridge Road  
#29-07/08, Peninsula Plaza  
Singapore 179098  
Tel: 6333 4222 Ext (72)  
Fax: 6333 5688

On Wed, Oct 27, 2021 at 12:14 AM Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)> wrote:

[Confidential]

Hi Charlotte

We refer to your email of 26/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Charlotte Choy <[charlotte.choy@ksteoptr.com](mailto:charlotte.choy@ksteoptr.com)>

**Sent:** Tuesday, October 26, 2021 10:44 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Albert Chua <[albert.chua@sg.cntaiping.com](mailto:albert.chua@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Chee So Chow

<[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** Your Ref: SJQ 6269 U Our Ref: TKS/C222-ACC-SMY9684G.21/cc

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**WITHOUT PREJUDICE**

Dear Sir / Mdm,

We refer to the above matter.

We enclosed herewith the PRS letter for your attention.

Please let us have your list of surveyors on an urgent basis.

Thank you.

Regards,  
Charlotte Choy  
Teo Keng Siang LLC  
111 North Bridge Road  
#29-07/08, Peninsula Plaza  
Singapore 179098  
Tel: 6333 4222 Ext (72)  
Fax: 6333 5688