

Veron Chen (LKKAUTO)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 29 October 2021 3:49 PM
To: Veron Chen (LKKAUTO)
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3720U DOA: 28.10.2021

CDMCG21002076

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 29 October 2021 10:13 am
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3720U DOA: 28.10.2021

Dear Sir/Madam,

Kindly provide us claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Thursday, 28 October 2021 4:40 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Zheng Hanyang' <hanyang.zheng@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3720U DOA: 28.10.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 28 October, 2021 4:34 PM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>; Admin-D (LKKAUTO) (<admin-d@lkkauto.com> <admin-d@lkkauto.com>); Admin A (<admin-a@lkkauto.com> <admin-a@lkkauto.com>); Mei Kwan (LKKAUTO) (<Meikwan@lkkauto.com> <Meikwan@lkkauto.com>)
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3720U DOA: 28.10.2021

Dear Ashley,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ashley Chia <ashley.chia@fastechauto.com.sg>

Sent: Thursday, 28 October 2021 2:16 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3720U DOA: 28.10.2021

Without Prejudice

Dear Pauline,

Please arrange (**LKK Auto Consultants**) to conduct the pre- repair survey.

Thank You

Best Regards,

Ashley Chia

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, October 28, 2021 2:06 PM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3720U DOA: 28.10.2021

Dear Ashley,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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DID.: +65 6829 9194

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From: Ashley Chia <ashley.chia@fastechauto.com.sg>
Sent: Thursday, 28 October 2021 10:03 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3720U DOA: 28.10.2021

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: YP 9660E.

Date of accident: 28/10/2021

Please arrange Pre-repair Inspection for my client's vehicle no: SMG 3720U.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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