

Hui Zhen (LKK Auto)

From: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Sent: Monday, 8 November 2021 3:47 PM
To: Hui Zhen (LKK Auto); SUR
Cc: MT_Claim_SG
Subject: RE: Own Damage Claim SDD125E [Vehicle NOT in] Oref: 21/21/21/VP05/025090

Lonpac External - Confidential

Dear Hui Zhen

Please proceed to authorise repairs as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: Monday, 8 November 2021 12:14 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Own Damage Claim SDD125E [Vehicle NOT in]

Dear Gerald,

Enclosed herewith preliminary advice of SDD 125E.

Kindly advice on authorisation.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 28 October 2021 4:27 PM
To: 'GERALD POH WEE BIN'; assignments; SUR
Cc: 'MT_Claim_SG'
Subject: RE: Own Damage Claim SDD125E [Vehicle NOT in]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 28 October, 2021 3:57 PM
To: assignments@lkkauto.com
Cc: Summer (LKK Auto) <admin-d@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Own Damage Claim SDD125E [Vehicle NOT in]
Importance: High

Lonpac External - General

Our Ref : TBA

Dear Summer,

Please proceed to survey and revert.

The excess applicable is \$1,000.00 (Section I)

Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ”.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>
Sent: Thursday, 28 October 2021 10:28 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Own Damage Claim SDD125E [Vehicle NOT in]
Importance: High

Dear all,

Submit own damage claim.

Thank you.

Best regards

Foong Shiuh Jye

Motors Claim Advisor

Body and Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

FAX: +65 6479 4601

Mobile: +65 9116 5779

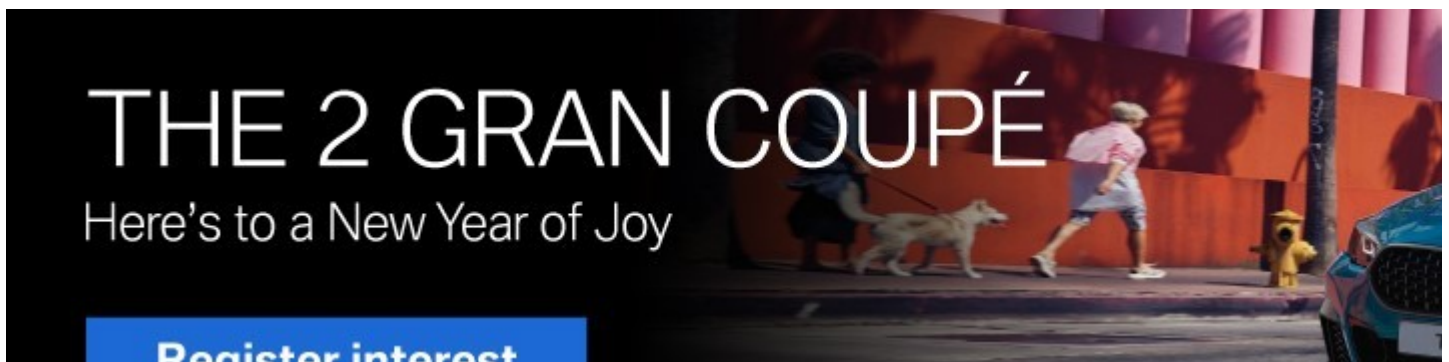
Address: 303 Alexandra Road, Singapore 159941

Email: foong.shiuh.jye@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: service.pml@simedarby.com.sg <service.pml@simedarby.com.sg>

Sent: Thursday, 28 October 2021 10:29 AM

To: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>

Subject: Message from KM_558e

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