

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG21011058/Ars3 (SGV2307D)**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0881/2021/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

18-Mar-2022  
1

Date  
Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMY 2547 R - Audi Q3 1.4 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SMY 2547 R**, claimant, **Mr. Shivkumar Radhika**, please find the related document per attached.

1. A copy of the Original invoice no. 85017303 – S\$ 12,725.12.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 500.00 (S\$ 100.00 x 5 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SMY 2547 R

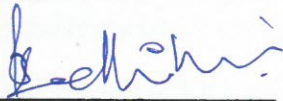
**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, SHIVKUMAR RADHIKA (the third party claimant) of 112 TANJONG RHU ROAD  
#16-01, SINGAPORE 436929 (address), owner of SMY2547R (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SMY2547R that was damaged pursuant to the accident which occurred on 24/10/2021  
(date) along 112 TANJONG RHU ROAD (location) involving vehicle no/s  
SGV2307D BASEMENT CARPARK  
SGV2307D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 29 (day) of Oct (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$12,725.12** (Repair Cost), **S\$500.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMY 2547R** that was damaged pursuant to the accident which occurred on **24/10/2021** (date) along **112 TANJONG RHU ROAD BASEMENT CARPARK** (location) involving vehicle no/s **SGV 2307D**. This is pursuant to the inspection conducted on **29/10/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SHIVKUMAR RADHIKA** (the third party claimant”) of vehicle no. **SMY 2547R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

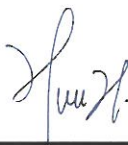
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMY 2547R** (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21<sup>st</sup> (day) of April (month) 2022 (year)

  
Signed by appointed surveyor

  
Signed by “the workshop” (with chop)



# Premium Automobiles Pte Ltd



## Audi Centre Singapore

281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

## Alexandra Service Centre

281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

## Ubi Service Centre

55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

## Customer Service

Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 17:08

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85017303 Date: 14/03/2022 Order: SMY2547R Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMY2547R (V 48423)	Regn Date: 25/02/2021	Mileage: 15000	WIP No.: 51055
Model: Q3 1.4 TFSI S tronic F3BACK	Chassis: WAUZZZF30M1068685	Engine: CZD C25686	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS HEADLIGHT'S CONTROL UNIT AND POWER MODULE.	250.00	1.00	250.00
S	BODYWORK	M: TO REMOVE AND REINSTALL RHS FRONT DOOR PANEL TRIM.TO REMOVE AND REINSTALL RHS WING MIRROR ASSY TO FACILITATE RESPRAY RHS FRONT DOOR.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER ABD RHS FRONT FENDER.TO REPAIR RHS FRONT DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,RHS FRONT FENDER AND RHS FRONT DOOR	1650.00	1.00	1,650.00
S	BODYWORK	M: TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A83A807108D GRU	COVER	1.00	1008.00	806.40
X	A83A821022	FENDER	1.00	1286.00	1,028.80
X	A83A941774A	HEADLIGHT	1.00	5589.00	4,471.20
X	A83A853717 4W3	COVER	1.00	268.00	214.40
X	A83A853718 4W3	COVER	1.00	268.00	214.40
X	A83A601025F	(GER)RIM 17" C2G EXT	1.00	1262.00	1,009.60
X	AN 0161857	POP-RIVET	6.00	3.30	15.84

Parts 7,760.64  
Labour 0.00  
Sublet 4,132.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 11,892.64

7% GST 832.48

Grand Total 12,725.12



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



## RENTAL AGREEMENT

RA 011147 2021-11

Hirer's Name <b>Shivkumar Radhika</b>		Date of Birth <b>25/11/69</b>	Passport/ Nric No. <b>S6985521J</b>	Nationality
Address <b>112 Tanjong Rhu Road</b>		Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry <b>Life.</b>
#16-01	Postal Code <b>436929</b>	Contact No	Mobile Phone No. <b>96984288</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

### CHECK OUT

Date <b>29.11.2021</b>	Time <b>1.15pm.</b>	Mileage KM	E 1/4 1/2 3/4 <b>1</b> F
Date <b>3.12.21</b>	Time <b>5.30pm</b>	Mileage KM	Remarks <b>radhika shiv of eqnail.com</b>

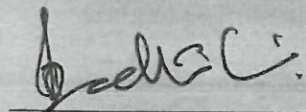
### CHECK IN

#### IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

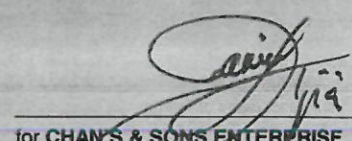
	UNIT	RATE (\$)	TOTAL (\$)
RATE	5 @	100	500
DISCOUNT			
GST @ 7%			
TOTAL			500
EXTENSION			1104847
Audi Tony			
SM42547R			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.



Hirer's Signature

Joint Hirer's/ Guarantor's Signature

  
for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SLA8485J**

MODEL

FROM

RETURN

\*Estimate Date. For actual return see CHECK IN



## Tax Invoice



www.chans.com.sg

CHAN'S &amp; SONS ENTERPRISE

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:  
INV1103152021-12Dated:  
December 4, 2021Rental Agreement No:  
RA 011147 2021-11Terms of Payment:  
Due upon receiptCustomer Reference:  
SMY2547RNotes:  
SMY2547R
**Customer Details**  
**SHIVKUMAR RADHIKA**  
 NO. 112 TANJONG RHU ROAD #16-01 Singapore  
 436929
**Executive Name:**AUDI TONY

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SLA8485J		2021-11-29	2021-12-03 (INCLUSIVE)	5 DAYS	93.46	467.29
							467.29

GST 7% (7%)

32.71

 Amount in words :  
 Five Hundred Singapore Dollar (SGD)

Total (SGD)

500.00

**Declaration:**  
 Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S &amp; SONS ENTERPRISE

 This is a Computer generated document.  
 No signature is required.

**Income Terms**  
 Terms

# Official Receipt

## CHAN'S & SONS ENTERPRISE

363 Sembawang Road,  
Goodlink Park, 758379  
Mobile no: 97429446 / 96621176  
Phone no: 67532536  
Email: admin@chans.com.sg  
Web: www.chans.com.sg

### Receipt Details

Receipt # : RC 120029 2021-12  
Date : 04/12/2021

### Customer Details

SHIVKUMAR RADHIKA  
NO. 112 TANJONG RHU ROAD , #16-01 Singapore -  
436929  
Phone no: 96984288  
IC: SXXXX521J

Particulars	Price (SGD)
Invoice # INV 110315 2021-12 Date # 04/12/2021 Car Plate No: SLA8485J	500.00
<b>Paid amount:</b>	<b>500.00</b>
<b>Payment Method : CREDIT CARDS</b>	
<b>Through : UOB</b> <b>Cheque No: V104847</b> <b>Cheque Date: 04/12/2021</b> <b>Amount (in Words) :</b>  Five Hundred Singapore Dollar (SGD) Only	

\* Computer Generated Receipt no Sign Required




## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SGV2307D

Date of Accident

24/10/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **16/09/2021 - 15/09/2022**Requested By ..... **FOONG CHIN FONG (PREMIUM ...**Requested Date ..... **27/10/2021 16:59**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**ACCIDENT INVOLVING SGV 2307D & SMY 2547R ALONG/AT TANJONG RHU ON 24/10/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 11/3/2021 10:20 AM

To: jemmylevina@gmail.com <jemmylevina@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21011058/Ars3

**CHONG JIA HUI LEVINA – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SGV 2307D & SMY 2547R ALONG/AT TANJONG RHU ON 24/10/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMY 2547R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as your driver was reversing and collided with Third Party who was moving/stationary along main road. Moving / Reversing vehicles should exercise greater care. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Oct 2021 16:32	<b>CIm Dtl Modified</b>	Claimant's Name: -> SHIVKUMAR RADHIKA.	[A] Lee Su Li
2	28 Oct 2021 16:32	<b>CIm Veh Model Changed</b>	(203437) AUDI Q3 2.0 TFSI (A).	[A] Lee Su Li
3	28 Oct 2021 16:32	<b>CIm Created</b>	Reg No: SMY2547R. Acct Date: 2021/10/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Lee Su Li
4	28 Oct 2021 16:32	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	28 Oct 2021 16:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/09	[A] Lee Su Li
6	28 Oct 2021 16:32	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	28 Oct 2021 16:32	<b>CIm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Oct 2021 16:32	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	28 Oct 2021 16:33	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
10	28 Oct 2021 16:33	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	01 Nov 2021 13:07	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
12	08 Nov 2021 10:51	<b>Video Downloaded</b>	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
13	22 Nov 2021 16:15	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Syed-Yusoff, Saliha
14	08 Mar 2022 13:47	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	08 Mar 2022 13:47	<b>CIm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	08 Mar 2022 13:47	<b>CIm Dtl Modified</b>	JPJ Reg. Date: -> 2021/02/25.	[A] JOANNE LEE KHANG MIN
17	08 Mar 2022 13:47	<b>CIm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	01 Apr 2022 11:13	<b>CIm Veh Model Changed</b>	(203437) -> (203438) AUDI Q3 1.4 TFSI (A).	[A] CHEW HSIAO TONG
19	01 Apr 2022 11:16	<b>Adj Mandate Request</b>	Cur.Req:13227.12:Liability: 100%(OID reversed) *Quantum: (a)CORw/GST: \$12,725.12 + (b)LOR(5days x \$100.00): \$500.00 + (c)Search fee: \$2.00 = Total: \$13,227.12 *5 recommendation repair days * For your approval please.	[A] CHEW HSIAO TONG
20	20 Apr 2022 17:26	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/09. Mandate Remarks: please proceed with settlement @ \$13,227.12 [ COR -\$12,725.12 LOR-\$500 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
21	20 Apr 2022 17:26	<b>Adj Mandate Set</b>	Approved:13227.12:please proceed with settlement @ \$13,227.12 [ COR -\$12,725.12 LOR-\$500 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type None 

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2736860	29 Oct 2021 09:50:30	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMY2547R	SGV2307D	11.00



2738266	03 Nov 2021 10:14:28	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMY2547R	Jaslin Kok Chin Yi	xx.xx
2771966	08 Mar 2022 13:47:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMY2547R	SGV2307D	11.00