

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 21 April 2022 10:06 AM
To: Claims
Cc: Admin A; CS A Team
Subject: RE: LOD - FINAL REVISION - SMY2547R - TP AIG - SURVEYED 29 OCT 21 // LKK Ref: CC3/AIG21011058/Ars3
Attachments: DV_SMY 2547R.pdf

Without Prejudice

Dear Sirs/Mdm,

We confirm settlement as follows: -

COST OF REPAIR:	\$ 12,725.12	
RENTAL BILL:	\$500.00	(\$100X5DAYS)
SEARCH FEE:	\$2.00	
TOTAL	\$13,227.12	

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 18 April 2022 9:04 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SMY2547R - TP AIG - SURVEYED 29 OCT 21 // LKK Ref: CC3/AIG21011058/Ars3

Dear Hsiao Tong,

Any updates?

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

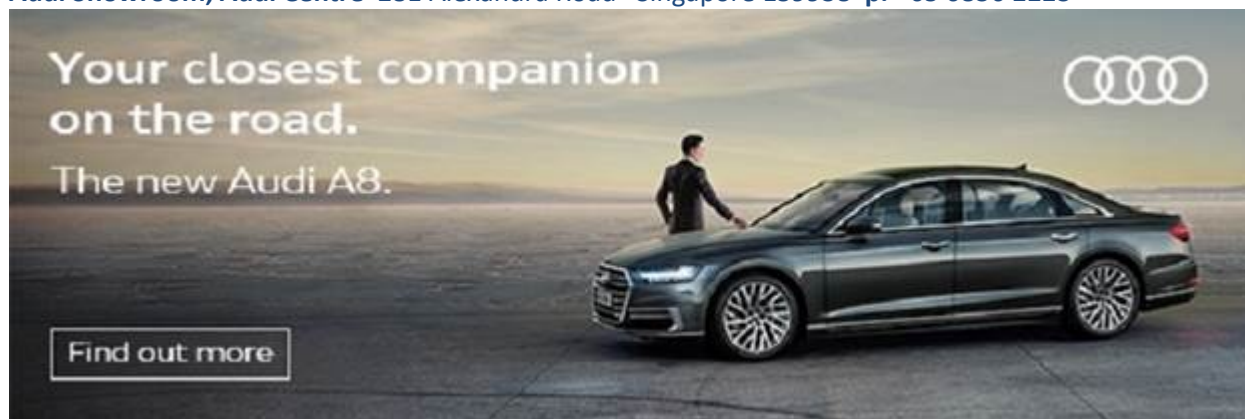
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 8 April 2022 10:13 AM

To: Claims <claims@premiumauto.com.sg>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LOD - FINAL REVISION - SMY2547R - TP AIG - SURVEYED 29 OCT 21 // LKK Ref: CC3/AIG21011058/Ars3

Without Prejudice

Dear Sirs/Mdm,

We are pending mandate approval from our principal.

We will follow up and get back to you.

Thank you.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 8 April 2022 9:47 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SMY2547R - TP AIG - SURVEYED 29 OCT 21 // LKK Ref: CC3/AIG21011058/Ars3

Dear Hsiao Tong,

We would like to follow up on above case, kindly advise on settlement.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

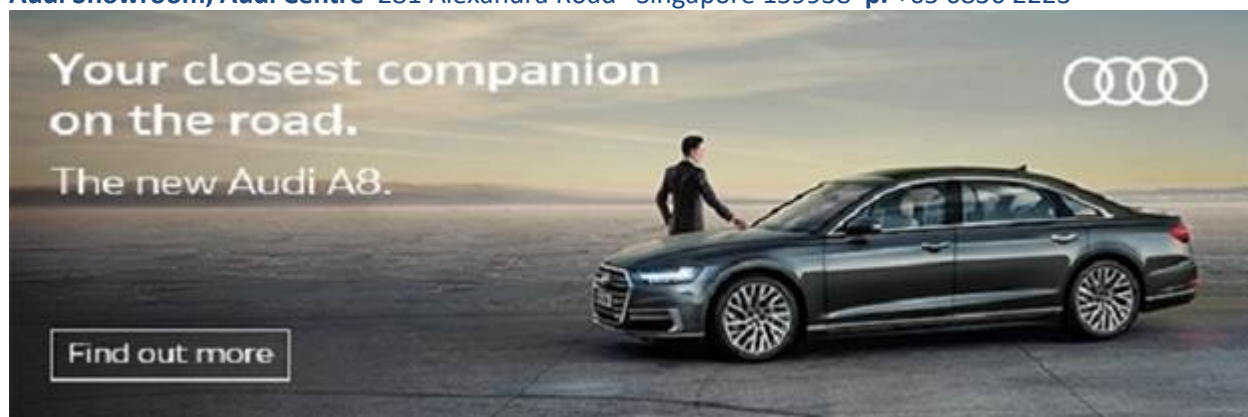
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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 18 March 2022 12:00 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>; 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR'

<sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SMY2547R - TP AIG - SURVEYED 29 OCT 21 // LKK Ref: CC3/AIG21011058/Ars3

Dear Hsiao Tong,

Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

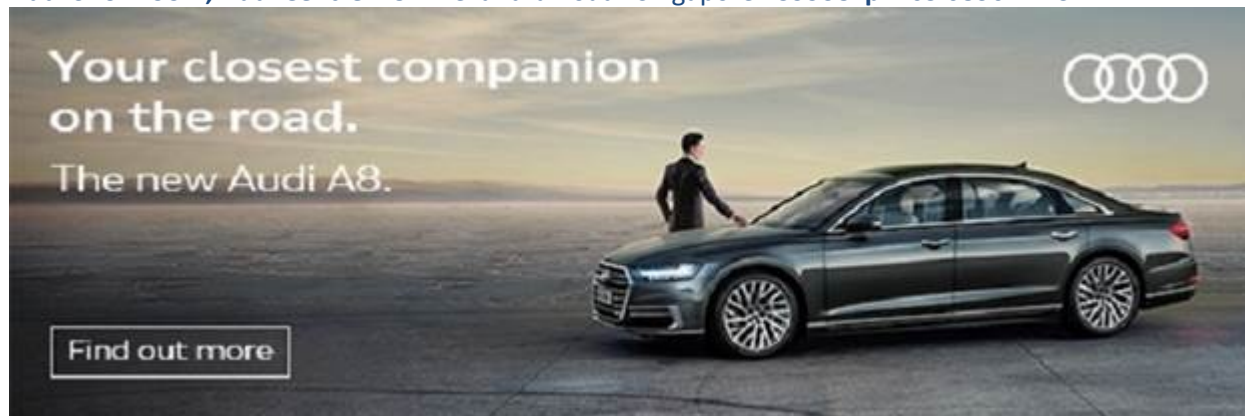
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 28 February 2022 10:02 AM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'jiayee.yap@premiumauto.com.sg'; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SMY2547R - TP AIG - SURVEYED 29 OCT 21 // LKK Ref: CC3/AIG21011058/Ars3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We will be advising our Principal a cost of repair of P/P \$11,892.64 with 05 days of repair, subject to their approval.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Friday, 25 February 2022 3:41 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SMY2547R - TP AIG - SURVEYED 29 OCT 21

Hi Adrian,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Tuesday, 28 December 2021 3:52 pm

To: Adrian Ling <adrianling@lkkauto.com>; jaslinkok@lkkauto.com; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SMY2547R - TP AIG - SURVEYED 29 OCT 21

Hi Adrian and all,

Revised estimate is attached.

Regret to inform you that no B4 paint photographs was taken.

Please confirm repair cost of \$11,892.64 @ 5 days. as recommended.

Your early closure is well appreciated.

Best regards - Johnny Boo