

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, January 11, 2022 8:35 AM  
**To:** Esther Lim  
**Cc:** Cecilia Chong (LKK Auto); Admin A  
**Subject:** RE: D21/3018M/TT/EL SMB282M - YP8730T \*\*\* LKK REF: CC4/FCI21011056/Kga3  
**Attachments:** TP ESTIMATE - MARKED.PDF; LKK SURVEY PHOTO.PDF; Preliminary Advice.pdf

Dear Esther,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We will submit survey report ASAP.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, November 16, 2021 8:55 PM  
**To:** Esther Lim <EstherLim@msfirstcapital.com.sg>  
**Cc:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: D21/3018M/TT/EL SMB282M - YP8730T \*\*\* LKK REF: CC4/FCI21011056/ga3

Dear Esther,

No survey done for this case yet.

TP repairer is requested for insured's statement/sketch plan.

Please update them accordingly.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, October 28, 2021 2:06 PM

**To:** 'Harminster Kaur' <[Harminster@msfirstcapital.com.sg](mailto:Harminster@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: D21/3018M/TT/EL SMB282M - YP8730T

Dear Harminster,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Harminster Kaur <[Harminster@msfirstcapital.com.sg](mailto:Harminster@msfirstcapital.com.sg)>

**Sent:** Thursday, 28 October, 2021 2:04 PM

**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Subject:** RE: D21/3018M/TT/EL SMB282M - YP8730T

Dear Summer,

Kindly reply to the OIC too.

Thank You.

**Best Regards,**  
Harminster Kaur  
Motor Claims

**MS First Capital Insurance Ltd**  
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 28 October 2021 1:10 pm  
**To:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Subject:** RE: D21/3018M/TT/EL SMB282M - YP8730T

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Harminder Kaur [<mailto:Harminder@msfirstcapital.com.sg>]  
**Sent:** Thursday, October 28, 2021 10:41 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>  
**Cc:** [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)  
**Subject:** D21/3018M/TT/EL SMB282M - YP8730T

Dear Sirs,

Enclosed is our survey assignment.

Thank You.

Best Regards,  
Harminder Kaur  
Motor Claims

**MS First Capital Insurance Ltd**  
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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**From:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Sent:** Wednesday, 27 October 2021 5:16 pm  
**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>  
**Subject:** Repair Survey (Single Joint Expert)/ENQUIRY OF LIABILITY - YP8730T

Dear Sir,

**OUR CLIENT - YP8730T**  
**DOA - 26/10/21 @2.55pm**

**YR INSURED - SMB282M**

Attached our client report

**Under Protocol - SJE**, pls provide list of surveyors for our selection.

**ALSO , Pls advise who is the officer incharge ?**

Thank you.

Rgds,

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719