

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : SHC 7506 B
Your Ref : PA 3373 J

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 28.10.2021 @ 06:25 hours along Bedok North Ave 3 x Bedok North Street 2
involving vehicles SHC 7506 B and PA 3373 J

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Lump Sum (With GST)	\$	32,100.00
2. Loss of Income for 15 Days x \$80/- per day	\$	1,200.00
3. Loss of Rental for 15 Days x \$126.47 per day (With GST)	\$	1,897.05
4. LTA/GIA Search fee (With GST)	\$	7.45
5. Towing Fee	\$	80.00
TOTAL	\$	35,284.50

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 28.10.2021 @ 06:25 hours along Bedok North Ave 3 x Bedok North Street 2 involving vehicles SHC 7506 B and PA 3373 J

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 7506 B** at my request, I/We, **CITYCAB PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199502839G** the owner of motor vehicle no **SHC 7506 B**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 06 day of 12 (month) 2022 (year)

CITYCAB PTE LTD
CO. REG. NO. 199502839G

Joseph Koh (S) 5/12/2022
Signed by "the claimant"

Name: **CITYCAB PTE LTD**

UEN No: 199502839G


Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00003562103 Claim No : SNM21D206176/C02/PA3373J/TANKW

Claimant : CITYCAB PTE LTD

Amount : **S\$34,084.50**
SINGAPORE DOLLARS THIRTY FOUR THOUSAND EIGHTY FOUR AND
CENTS FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHC7506B
Insured Vehicle No. : PA3373J

Date of Loss : 28/10/2021
Place of Accident : BEDOK NORTH AVE 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HUP HOE COACH SERVICE
Driver Name : LIM CHEW GUEK (LIN QIUYUE)

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	32,100.00
(3) Loss of Use/Rental/ Earning	S\$	1,897.05
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	80.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	34,084.50
	=====	

Claimant Name :  5/12/2022

NRIC No : 199502839G

Signature : CITYCAB PTE LTD
CO. REG. NO. 199502839G

Date : 05/12/2022

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : BA.LT.2212019
Inv. Date : 08-12-2022
Ref : 28.10.2021
Terms : 30 Days
Veh. No. : SHC 7506 B
Make & Model : Prius

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$30,000.00	\$30,000.00	\$2,100.00

Subtotal for invoice : S\$30,000.00
GST (7.0%) : S\$2,100.00
Total : S\$32,100.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

Janice Sqa
(Authorised Signature)



Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CC21100433



Date: 02 November 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/10/2021 @ 06:25 hrs
ALONG BEDOK NORTH AVE 3 X BEDOK NORTH ST 2
INVOLVING PA3373J

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7506B** (the "Taxi"). The Taxi was hired to **LIM BOON HUAT SAMUEL IC NO SXXXX078E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 28 Oct 2021 / 11:38:36

Receipt Date/Time : 28 Oct 2021 / 11:38:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211028-001222

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - PA3373J				
As at 28 Oct 2021/06:25:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - PA3373J Enquiry Fee 20211028113710335273	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	411911XXXXXX7094	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

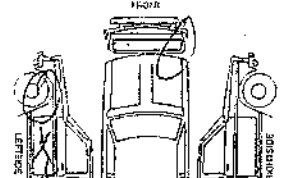
Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

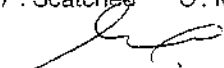
Job Requisition

1. Date: 28/10/21 Time Received: 0725		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input type="checkbox"/> Normal Tow <input checked="" type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : MR LIM Contact No. : 9756 8189 Vehicle No. : SHC 7506 B Make / Model / Colour : 7.8 Prinz ⑤ Email :		5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	
7. Location: 140 Beclok North st 2		6. Parts Replaced/Remarks:	

9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others:	8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi
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10. Odometer Reading : _____ Fuel Level : F 1/4 1/2 3/4 E	11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested	
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Job Attended


12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input checked="" type="checkbox"/> GAO <input type="checkbox"/> OTHERS Name of Driver : <u>Ben</u> Vehicle No. : <u>G128458R</u> Time Dispatch : <u>0725</u> Time of Arrival : <u>0750</u> Time Completed : <u>0855</u>	Signature of Customer 
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Cash Invoice Details (if applicable)

13. Cash Invoice No. : _____	
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Customer Acknowledgement

- a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
- b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
- c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

<u>28/10/21</u> Date	<u>0855</u> Time	 Signature of Customer
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14. WORKSHOP

Name of Attending Staff/Guard	Date & Time of Arrival	Signature of Attending Staff/Guard
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You Call, We Tow - Fast . Secured . Reliable

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpress towing.sg>

CASH SALE/WORK ORDER

No. 215600

Date: 28/10/2021

寶號

Messrs: Jim

車號

Vehicle No: SHC 7506 B

車型

Model No: T-Prus

時間(日/夜)

Time (day/night):

Contact No:

由

Location:

140 Bedok North St 2

到

To:

U1 Comfort

Cash \$:

180/-

其他

Others:

經手人

Authorised By:

Tow Truck

Driver Name:

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☒ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☒ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint



**SINGAPORE
POLICE FORCE**
SAFEGUARDING EVERY DAY

Our Ref: TP/IP/51457/2021

LIM BOON HUAT SAMUEL
BLK 10 EUNOS CRESCENT
#08-2713
Singapore 400010

Traffic Police
10 Ubi Avenue 3
Singapore 408865

IB Call Centre: 65470000
FAX: 65474883

Date: 02/06/2022

Dear Sir

**TRAFFIC ACCIDENT INVOLVING SHC7506B & PA3373J ALONG BEDOK NORTH AVENUE
3 ON 28 OCTOBER 2021 AT ABOUT 0634 HRS**

I refer to the above accident.

2 We have completed our investigation into the case. Action has been initiated against the driver of PA3373J for the offence of CARELESS DRIVING WITHOUT REASONABLE CONSIDERATION CAUSING HURT UNDER SEC 65(1)(b) PUNISHABLE UNDER SEC 65(4)(a) OF THE RTA, CHAPTER 276 (LIGHT VEHICLE)(ACCIDENT).

3 Please be informed that our decision does not preclude you from pursuing Insurance / civil claims.

4 If you have any clarification, you may contact the Investigation Officer, Lee Guang Hui at office number: 6547 6423.

Yours faithfully,
Hafiz Faizal
GIT PT
Traffic Police
Singapore Police Force

This is a computer-generated letter. No signature is required.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 12 May 2022 11:50 AM
To: huphoecoach2@hotmail.com
Subject: ACCIDENT INVOLVING PA 3373J(CHINA TAIPING) AND SHC 7506B AT/ALONG BEDOK NORTH STREET 2 ON 28/10/2021

12 May 2022

HUP HOE COACH SERVICE

[By Email Only]

Driver: LIM CHEW GUEK (LIN QIUYUE)

Dear Sir/Madam,

You Ref: PA3373J

Our Ref: CC6/CTI21011047/ps3

ACCIDENT INVOLVING PA 3373J(CHINA TAIPING) AND SHC 7506B AT/ALONG BEDOK NORTH STREET 2 ON 28/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC7506B against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RE: [SEEK MANDATE] - OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

Chee So Chow <sochow.chee@sg.cntaiping.com>

Tue 15/11/2022 9:18 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

[Confidential]

Hi Hsiao Tong

We agree with your proposal except for Loss of income as we have already paid for the driver's loss of income in their injury claim. Please advise why Citycab is claiming this head of claims again.

	Amount Revised
1. Cost of Repair (w/GST)	\$ 32,100.00 (\$30,000.00 + 7%GST)
2. Loss of Rental (15days x \$126.47)	\$ 1,897.05 (15days x \$126.47)
3. Loss of Income (15days x \$80.00)	\$ 750.00 (15days x \$50.00) - subject to proof that this is valid claim.
4. LTA/GIA Search Fee	\$ 7.45
5. Towing Fee	\$ 80.00
Total	\$34,084.50 or \$34,834.50 if there is proof for Loss of income

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, October 12, 2022 3:56 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

[Confidential]

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[Confidential]

3rd REMINDER

Dear Sirs/Mdm,

We refer to our mandate request dated 28/07/2022.

Kindly let us have your instruction as third party is chasing for settlement.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 7 October 2022 8:55 AM

To: claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

2nd REMINDER

Dear Sirs/Mdm,

We refer to our mandate request dated 28/07/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 29 August 2022 4:06 PM
To: claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

Dear Sirs/Mdm,

We refer to our mandate request dated 28/07/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 28 July 2022 8:35 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

Your ref: **SNM21D206176/C02/PA3373J/TANKW**

LKK ref : CC6/CTI21011047/Dps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING PA3373J(CHINA TAIPING) AND SHC7506B(TP) ON 28/10/2021

We refer to the above matter.

The accident occurred when our insured driver turned out from minor road and collided with third party taxi . We are of the view that liability is not in our driver's favour. In addition, the police investigation result shows that action has been initiated against our driver for the offence of careless driving.

We seek your approval to offer repairer "BIFROST AUTO PTE LTD" at **\$34,834.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 88,884.16	\$ 32,100.00 (\$30,000.00 + 7%GST)
2. Loss of Rental (15days x \$126.47)	\$ 1,897.05	\$ 1,897.05 (15days x \$126.47)
3. Loss of Income (15days x \$80.00)	\$ 1,200.00	\$ 750.00 (15days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 92,068.66	\$ 34,834.50

Surveyor recommended 15days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/07/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 31 May 2022 3:41 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Monday, 1 November, 2021 10:41 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

[Confidential]

Hi Su Li,

Attached is OI GIA report.

Thanks

-
-

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Friday, 29 October 2021 1:57 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; suli@lkkauto.com; chewht@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Billy,

Please refer to the appended email.

Please revert to **LKK Auto on Direct Settlement SHC7506B** soonest possible.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email** claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 29 October 2021 1:31 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving PA 3373J (OI : CTI - TBA) and SHC 7506B (TP : LKK REF - CC6/CTI21011047/ps3) on 28/10/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd