

RE: [SEEK MANDATE] - OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

Chee So Chow <sochow.chee@sg.cntaiping.com>

Tue 15/11/2022 9:18 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

[Confidential]

Hi Hsiao Tong

We agree with your proposal except for Loss of income as we have already paid for the driver's loss of income in their injury claim. Please advise why Citycab is claiming this head of claims again.

	Amount Revised
1. Cost of Repair (w/GST)	\$ 32,100.00 (\$30,000.00 + 7%GST)
2. Loss of Rental (15days x \$126.47)	\$ 1,897.05 (15days x \$126.47)
3. Loss of Income (15days x \$80.00)	\$ 750.00 (15days x \$50.00) - subject to proof that this is valid claim.
4. LTA/GIA Search Fee	\$ 7.45
5. Towing Fee	\$ 80.00
Total	\$34,084.50 or \$34,834.50 if there is proof for Loss of income

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, October 12, 2022 3:56 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

[Confidential]

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[Confidential]

3rd REMINDER

Dear Sirs/Mdm,

We refer to our mandate request dated 28/07/2022.

Kindly let us have your instruction as third party is chasing for settlement.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 7 October 2022 8:55 AM

To: claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

2nd REMINDER

Dear Sirs/Mdm,

We refer to our mandate request dated 28/07/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 29 August 2022 4:06 PM
To: claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

Dear Sirs/Mdm,

We refer to our mandate request dated 28/07/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 28 July 2022 8:35 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

Your ref: **SNM21D206176/C02/PA3373J/TANKW**

LKK ref : CC6/CTI21011047/Dps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING PA3373J(CHINA TAIPING) AND SHC7506B(TP) ON 28/10/2021

We refer to the above matter.

The accident occurred when our insured driver turned out from minor road and collided with third party taxi . We are of the view that liability is not in our driver's favour. In addition, the police investigation result shows that action has been initiated against our driver for the offence of careless driving.

We seek your approval to offer repairer "BIFROST AUTO PTE LTD" at **\$34,834.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 88,884.16	\$ 32,100.00 (\$30,000.00 + 7%GST)
2. Loss of Rental (15days x \$126.47)	\$ 1,897.05	\$ 1,897.05 (15days x \$126.47)
3. Loss of Income (15days x \$80.00)	\$ 1,200.00	\$ 750.00 (15days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 92,068.66	\$ 34,834.50

Surveyor recommended 15days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/07/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 31 May 2022 3:41 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Monday, 1 November, 2021 10:41 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

[Confidential]

Hi Su Li,

Attached is OI GIA report.

Thanks

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NOTICE :

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Friday, 29 October 2021 1:57 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; suli@lkkauto.com; chewht@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D206176/C02/PA3373J/TANKW AND YOUR REF: CC6/CTI21011047/ps3-SHC7506B, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Billy,

Please refer to the appended email.

Please revert to **LKK Auto on Direct Settlement SHC7506B** soonest possible.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 29 October 2021 1:31 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving PA 3373J (OI : CTI - TBA) and SHC 7506B (TP : LKK REF - CC6/CTI21011047/ps3) on 28/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd