

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Monday, 1 November 2021 4:21 pm  
**To:** 'Teo, Grace'; SUR; 'Choo, Thelma'  
**Subject:** RE: LKK(29/10)/nr \ CMTD2103214/THE - ACCIDEBTT INVOLVING SKN1276K & SLR3268M ALONG WOODLANDS AVE 12 ON 27.10.2021/ 1815

Dear Thelma,

Please be informed that we have inspected the vehicle SKN 1276K on 29/10/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Thursday, 28 October 2021 2:19 pm  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>  
**Subject:** RE: LKK(29/10)/nr \ CMTD2103214/THE - ACCIDEBTT INVOLVING SKN1276K & SLR3268M ALONG WOODLANDS AVE 12 ON 27.10.2021/ 1815

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, 28 October, 2021 2:01 PM  
**To:** Xin Hua <[xinhuaworkshop1@gmail.com](mailto:xinhuaworkshop1@gmail.com)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Cc:** Xin Hua <[xinhuaworkshop@gmail.com](mailto:xinhuaworkshop@gmail.com)>  
**Subject:** LKK(29/10)/nr \ CMTD2103214/THE - ACCIDEBTT INVOLVING SKN1276K & SLR3268M ALONG WOODLANDS AVE 12 ON 27.10.2021/ 1815

Without Prejudice

Our Reference : CMTD2103214/THE  
Your Reference: SKN1276K

Hi Allan,

We acknowledged receipt of your claim notification and agreed to appoint **LKK AUTO** to conduct the survey.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

Please be informed that we have yet to receive our insured's accident report.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **SKN1276K** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.  
Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Xin Hua <[xinhuaworkshop1@gmail.com](mailto:xinhuaworkshop1@gmail.com)>

**Sent:** Thursday, October 28, 2021 12:31 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Xin Hua <[xinhuaworkshop@gmail.com](mailto:xinhuaworkshop@gmail.com)>

**Subject:** ACCIDEBTT INVOLVING SKN1276K & SLR3268M ALONG WOODLANDS AVE 12 ON 27.10.2021/ 1815

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

To the officer in charge,

We are appointed workshop bearing the car plates SKN1276K , accident happened due to the collision by your insured SLR3268M .

Kindly help to arrange for PRI at the following address:

Xinhua workshop  
Reg:201838521G  
No 23,kaki bukit ave 4,  
#04-01(south wing)  
S(415933)

Regards,  
ALLAN  
87867171