

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 28 October, 2021 10:41 AM
To: Shawn; Lin Wei; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: Re:RE: OUR REF: SNM21D206149/C02/GX9396P/TOHHS & YOUR REF: SJN9663K TO CONDUCT PRS
Attachments: GIA - SJN9663K.pdf

WITHOUT PREJUDICE

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto consultants Pte Ltd., please assist to arrange survey on SJN9663K. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Shawn <shawn@maxmotors.com.sg>
Sent: Thursday, October 28, 2021 10:25 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lin Wei <Linwei@maxmotors.com.sg>
Subject: Re:RE: OUR REF: SNM21D206149/C02/GX9396P/TOHHS & YOUR REF: SJN9663K TO CONDUCT PRS

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Hi Alfred,

We will take Adrian Ling (LKK) as the surveyor. Please update me when Adrian will be coming so I can prepare the necessary document.

Thank you.

With best regards,

Shawn Gan

Max Motors

Tel no: 67479138

----- Original -----

From: "Alfred Toh" <alfred.toh@sg.cntaiping.com>;
Date: Thu, Oct 28, 2021 08:56 AM
To: "Shawn" <shawn@maxmotors.com.sg>; "Lin Wei" <Linwei@maxmotors.com.sg>;
Cc: "claimsdept" <claimsdept@sg.cntaiping.com>; "Alfred Toh" <alfred.toh@sg.cntaiping.com>;
Subject: RE: Re:OUR REF: SNM21D206149/C02/GX9396P/TOHHS & YOUR REF: SJN9663K TO CONDUCT PRS

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Dear Sirs

We refer to your email of 27 October 2021 at 3.30 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)
6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)
7. Kenneth Kong (LKK)
3. Ben Chua (FTA)
8. Adrian Ling (LKK)
4. Ng You Han (FTA)
9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)
10. Steve Chen (LKK)

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with

our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
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From: Shawn <shawn@maxmotors.com.sg>
Sent: Wednesday, October 27, 2021 4:16 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Lin Wei <Linwei@maxmotors.com.sg>
Subject: Re:OUR REF: SNM21D206149/C02/GX9396P/TOHHS & YOUR REF: SJN9663K TO CONDUCT PRS

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Hi Angie,

I don't understand this email. So your email is to me or Alfred?

And you will arrange your surveyor to my workshop for PRI survey or I have to call Alfred to arrange myself?

With best regards,

Shawn Gan

Max Motors

Tel no: 67479138

----- Original -----

From: "claimsdept"<claimsdept@sg.cntaiping.com>;

Date: Wed, Oct 27, 2021 04:06 PM

To: "Alfred Toh"<alfred.toh@sg.cntaiping.com>; "shawn@maxmotors.com.sg"<shawn@maxmotors.com.sg>;

Subject: OUR REF: SNM21D206149/C02/GX9396P/TOHHS & YOUR REF: SJN9663K TO CONDUCT PRS

WITHOUT PREJUDICE
viaEMAIL ONLY

Dear Alfred,

Please conduct PRS SJN9663K soonest possible.

Please contact our claims department Alfred Toh 6389 6183 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

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From: Shawn <shawn@maxmotors.com.sg>
Sent: Wednesday, October 27, 2021 3:30 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lin Wei <Linwei@maxmotors.com.sg>
Subject: PRI Survey (Accident involving SJN9663K & GX9396P)

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Hi good afternoon,

Please refer to attachment for the GIA report and kindly arrange for PRI Surveyor.

Vehicle SJN9663K is in our workshop already.

You may look for me through this email or at this no 67479138 during office hrs.

With best regards,

Shawn Gan

Max Motors

Tel no: 67479138