

**Main Branch**

🏠 10 Kaki Bukit Road 2
#01-28 /29 First East Centre
Singapore 417868
☎ +65 6635 7111 📠 +65 6635 7112

East Coast Branch

🏠 Shell Autoserv @ Siglap
40 Upper East Coast Road
Singapore 455212
☎ +65 6977 7117

Date: 16/11/2021

Our Ref: SGM2541B

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

By email

Attn: Motor Claims Department

Dear Sir/ Ma'am,

RE: ACCIDENT INVOLVING SMG2541B & SMW4676Z on 23/10/2021 @ 1536 (SGT)

We are writing on behalf of **LIM DEHUA**, the registered owner of motor vehicle number **SMG2541B** which was involved in the aforementioned accident.

Our customer's vehicle was damaged due to your insured/authorized driver's negligence in the driving, control and/or management of your insured vehicle. We are instructed to claim the following expenses incurred:

1	Cost of Repairs	\$	2728.50
2	LTA Search Fee	\$	7.45
3	Vehicle Rental (25/10/2021 – 27/10/2021 @ \$100.00 /days)	\$	300.00
4	LOU (27/10/2021 – 28/10/2021 @ \$100.00 /days)	\$	100.00
	Total:	\$	3135.95

The following supporting documents are enclosed herewith:

1. Copy of Singapore Accident Statement of **SMG2541B**
2. Copy of Certificate of Insurance
3. Copy of Letter of Authorization to act on our customer's behalf
4. Copy of Final Repair Bill

Please acknowledge receipt of this letter and the enclosed documents. We look forward to your favorable reply in the soonest.

Yours faithfully,

Nigel Ong



MIRAGE MOTORWERKZ PTE LTD

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☎ +65 6977 7117

✉ admins@miragemw.sg

🌐 www.miragemw.sg

📘 www.facebook.com/TeamMirage

Please do not hesitate to contact our @+65 9382 4402 or email claims@miragemw.sg should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours Faithfully,



MIRAGE MOTORWERKZ PTE LTD

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Letter of Authorization

ACCIDENT DETAILS		Accident Date:	23/10/2021
Vehicles Involved:	3.	Accident Time:	1536
1. SMG 2541 B	4.	Location:	Tanjong Katong RD
2. SMW 4676 Z	5.		

I/We Lim Dehua

NRIC / UEN No. S8321055 I

of SMG 2541 B owner of vehicle number (1) as listed above (the "Owner"), hereby authorize MIRAGE MOTORWERKZ PTE LTD to commence repairs to the said vehicle forthwith. In consideration of MIRAGE MOTORWERKZ repairing the said vehicle at my/our request and at no cost to me:

1. My/our claim is being rejected by the third party's insurer(s) for any reason; or
2. There is any dispute on quantum or liability between us and the third party's insurer(s); or
3. The third party's insurer (s) decides to indemnify only part of the claim;

I/We agreed to pay MIRAGE MOTOWERKZ all outstanding repair costs.

Should I/we be required to attend court sessions or to be interviewed by any of the investigators, I/we agreed to attend without fail.

(1) I/We hereby irrevocably authorize MIRAGE MOTOWERKZ to demand, claim, settle in any manner, receive any amount settled/payable by the insurer and/or third party or to commence legal proceedings in my name for the cost of repairs, loss of use and other incidentals, to appoint any solicitor to act on my/our behalf in respect to the claim(s) and any amount received shall belong solely to MIRAGE MOTOWERKZ and the solicitors appointed on my behalf shall accept this as my/our irrevocable authorization to pay the amount due directly to MIRAGE MOTOWERKZ after deduction of their costs.



MIRAGE MOTORWERKZ PTE LTD

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☎ +65 6977 7117

✉ admin@miragemw.sg

🌐 www.miragemw.sg

📘 www.facebook.com/TeamMirage

- (2) I/We authorize MIRAGE MOTOWERKZ to proceed with claims directly from my/our insurer on my/our behalf and undertake to pay the excess applicable, or undertake to pay MIRAGE MOTOWERKZ directly if claiming from my/our insurer is not possible, the cost of repairs and all other costs, fees and expenses incurred in pursuing the claim on my/our behalf, in the event that the contents of my/our accident report is untrue, inaccurate or not believed by the court, or that new evidence is presented against my/our favour after the date of this agreement, or that any action on my part or the part of the driver involved in the accident, undeclared before the date of this agreement, directly or indirectly causes the unenforceability or loss of the claim.
- (3) I/We undertake to inform MIRAGE MOTOWERKZ if the third party's insurer communicates with me/us directly, orally or in writing and I/We shall not accept any monies or offer of settlement from the third party's insurer(s) without first obtaining written consent from MIRAGE MOTOWERKZ.
- (4) I/We undertake to accept and sign any discharge vouchers or authorization letters from the third party insurer and appointed solicitor in relation to the claim at MIRAGE MOTOWERKZ request.
- (5) Upon settlement of the third party claim, should any monies be sent to me/us by the third party's insurer, I/We shall immediately pay MIRAGE MOTOWERKZ PTE LTD and my/our solicitor the amount due for the cost of repairs, related expenses and disbursements incurred.

Owner's Signature

For and on behalf of MIRAGE
MOTORWERKZ PTE LTD

Name: *Nigel Ong*

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00191392000 Claim No : SNM21D206174/C02/SMW4676Z/LEEPG

Claimant : LIM DEHUA

Amount : S\$3,030.00
SINGAPORE DOLLARS THREE THOUSAND AND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMG 2541B
Insured Vehicle No. : SMW 4676Z

Date of Loss : 23/10/2021
Place of Accident : TANJONG KATONG ROAD (TRAFFIC JUNCTION)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TANG SUEE PI
Driver Name : TANG SUEE PI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,030.00
	=====
TOTAL	S\$ 3,030.00
	=====

Claimant Name : LIM DEHUA

NRIC No : Sxxxx055I

Signature :



Date :

24/12/2021

MIRAGE MOTORWERKZ PTE LTD

TAX INVOICE

Main Branch

10 Kaki Bukit Road 2
First East Centre
#01-28/29 Singapore 417868
Tel: 6635 7111 Fax: 6635 7112
HP: 9336 2331 / 9005 9279

East Coast Branch

Shell Autoserv @ Siglap
40 Upper Coast Road
Singapore 455212
Tel: 6977 7117
HP: 8268 8163

GST Reg No: 201431172N

DATE: 16/11/2021
INVOICE NO: 18005580

Email: admins@miragemw.sg

Website: www.miragemw.com

BILL TO:

CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Name & Contact: Mr. Lim De Hua

Vehicle Number: SMG 2541 B

Make / Model: Toyota Altis

Mileage:

DESCRIPTION	QTY	UNIT PRICE(S\$)	AMOUNT (S\$)
Repair Cost	1	\$2,550.00	\$2,550.00

Make all cheques payable to **MIRAGE MOTORWERKZ PTE LTD**
Paynow UEN to 201431172N
Bank Transfer to DBS(Current) 025-903807-4
Mechanic :

TOTAL \$2,550.00
GST @ 7% \$178.50
AMOUNT DUE **\$2,728.50**

MIRAGE MOTORWERKZ PTE LTD

UEN: 201431172N
10 KAKI BUKIT ROAD 2
#01-28/29 FIRST EAST CENTRE
Singapore 417868

Received By

THANK YOU FOR YOUR PATRONAGE!

Invoice

SMG2541B
LIM DEHUA

Invoice No : WPLIN0005636
Invoice Date : 28/10/2021
Due Date : 28/10/2021
VHA No : 6319
Referral ID : M060

Description :	Amount
Rental for 3 Day/s @ \$100 per Day \$	300.00

Vehicle No : SLJ5121G

Vehicle Description : Toyota Altis 1.6 A

Rental Period : 25/10/2021 to 27/10/2021

Total Amount Payable : \$ 300.00

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: **6319**

Invoice No: **WPLIN 5636**

Hirer's Vehicle No: **SGM2541**

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: (as in I/C) **LIM DEHUA**

NRIC / FIN No: **S 8321055 I**

Address (Res): **BCK 54 CASSIA CRESCENT
#10-127 5(390054)**

Name & Address of Employer:

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: **29/8/16** Date of Birth: **13/7/83**

Tel: (O) (R) HP:

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC / FIN No:

Address (Res):

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R) H/P:

VEHICLE CHECK LIST

INDICATE:
D - DENTS
A - ACCIDENTS
S - SCRATCHES

RIGHT FRONT TOP LEFT

REAR

MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: **SLJ51216** Replace Veh No:

Mileage Out: **226727** Mileage Out:

Make & Model: **TOYOTA ALTIS** Auto / Manual

Out : Date **25/10/21** Time: **1300**

HIRE / PERIOD EXPIRY Time:

NON-WAIVER EXCESS=\$ **2000**

CHARGES

Daily **BB** @\$ **100** per day **\$300**

Weekly **Tangmy katany RD** @\$ per week

Monthly **366** @\$ per month

Hours @\$ per hour

Extension @\$

Delivery/Collection Service

SUB-TOTAL \$

PETROL LEVEL

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
27/10	1920	226787		

SIGNATURE OF HIRER/DRIVER



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Oct 2021 / 10:13:18

Receipt Date/Time : 25 Oct 2021 / 10:13:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211025-000769

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMW4676Z As at 25 Oct 2021/09:30:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMW4676Z Enquiry Fee 20211025101158212246	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20211025101209224	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 17 November 2021 4:30 PM
To: richard@dplastech.com
Subject: ACCIDENT INVOLVING SMW 4676Z AND SMG 2541B ON 23/10/2021

Our Ref: CC6/CTI21011033/Aea3

17 NOV 2021

TANG SUEE PI

Dear Sir/Madam,

ACCIDENT INVOLVING SMW 4676Z AND SMG 2541B ON 23/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 14 December 2021 3:26 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D206174/C02/SMW4676Z/LEEPG & YOUR REF: CC6/CTI21011033/Aea3-SMG2541B -TPP DIRECT SETTLEMENT

Hi Asher

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 3 December 2021 12:58 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: OUR REF: SNM21D206174/C02/SMW4676Z/LEEPG & YOUR REF: CC6/CTI21011033/Aea3-SMG2541B -TPP DIRECT SETTLEMENT

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Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MIRAGE MOTORWERKZ PTE LTD**" at **\$3,035.95 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 8,010.98	\$ 2,728.50
2. Loss of Rental (3days x \$100)	\$ 300.00	\$ 300.00 (3days x \$100)
3. Loss of Use (1day x \$100)	\$ 100.00	\$ -
4. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 8,418.43	\$ 3,035.95

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 29 October 2021 8:38 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D206174/C02/SMW4676Z/LEEPG & YOUR REF: CC6/CTI21011033/Aea3-SMG2541B - TPP DIRECT SETTLEMENT

Hi LKK

Attached OI's GIA.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 28 October 2021 7:15 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: OUR REF: SNM21D206174/C02/SMW4676Z/LEEPG & YOUR REF: CC6/CTI21011033/Aea3-SMG2541B -TPP
DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Cecilia,

Please refer to the appended email.

Please revert to **LKK Auto on Direct Settlement SMG2541B** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, October 27, 2021 11:59 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMW4676Z (OI : CTI - TBA) AND SMG2541B (TP : LKK REF - CC6/CTI21011033/Aea3) on 23/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 2541B at M/s Mirage Motorwerkz Pte Ltd - Kaki Bukit on 26/10/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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