

Mei Kwan (LKKAUTO)

From: Pauline Tham <paoline.tham@sg.cntaiping.com>
Sent: Friday, October 29, 2021 12:45 PM
To: Mei Kwan (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D206161/C02/SLU7201M/THAMYL & YOUR REF: CC6/CTI21011024/pa3-SJC5125G, TPP DIRECT SETTLEMENT
Attachments: SLU7201M - oi report.pdf
Categories: HMK

[Confidential]

Hi Mei Kwan

OI report attached for view.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, October 28, 2021 6:51 PM
To: Pauline Tham <paoline.tham@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; chewht@lkkauto.com

Subject: OUR REF: SNM21D206161/C02/SLU7201M/THAMYL & YOUR REF: CC6/CTI21011024/pa3-SJC5125G, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Pauline,

Please refer to the appended email.

Please revert to **LKK Auto on Direct Settlement SJC5125G** soonest possible.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, October 27, 2021 8:44 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLU7201M (OI : CTI - TBA) and SJC5125G (TP : LKK REF - CC6/CTI21011024/pa3) on 27/10/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted