

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, October 27, 2021 6:49 PM  
**To:** 'ONG LI LI'  
**Cc:** 'MT\_Claim\_SG'; Admin A; Asher Sng (LKKAuto)  
**Subject:** RE: PRS FOR SLE4491X Our Ref: 21/21/21/VC05/025068 \*\*\* LKK REF: CC4/LPC21011022/Eea3  
**Attachments:** TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, October 27, 2021 10:52 AM  
**To:** 'ONG LI LI' <llong@lonpac.com>; Admin A <admin-a@lkkauto.com>; 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: PRS FOR SLE4491X Our Ref: 21/21/21/VC05/025068

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Wednesday, 27 October, 2021 10:25 AM

**To:** AutoInsure (Claims) <[claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: PRS FOR SLE4491X Our Ref: 21/21/21/VC05/025068

## Lonpac External - General

Without Prejudice

Dear Jie Ling

We are appointing LKK Auto Consultants Pte Ltd to conduct the survey and assessment of liability.

Dear Summer

FYA

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

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**From:** AutoInsure (Claims) <[claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)>

**Sent:** Wednesday, 27 October 2021 10:19 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** PRS FOR SLE4491X

### **WITHOUT PREJUDICE**

Dear All,

Attached for your attention.

Do revert with the SJE appointed for the above matter and conduct Pre-Repair Survey for the said vehicle at our premises.

Thank You.

Regards

Jie Ling  
did: (65) 3157 2624 / 3157 2628  
mobile: (65) 9743 6363  
e: [claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)

Auto Insure Pte. Ltd.  
201437380M  
6 Marsiling Lane S739145

t: (65) 3157 2626  
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w: [www.autoinsure.com.sg](http://www.autoinsure.com.sg)  
g.e: [claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)

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