



Your Reference: **PZ880A**

Our Reference: **SLM581D**

Contact person: **tristanfarhan@lioncityrentals.com.sg**

Date: 15/11/2021

Dear Sir or Madam,

China Taiping Insurance (S) pte ltd
3 Anson Road #16-00 Springleaf Tower
Singapore 079909

Re: Accident involving SLM581D / PZ880A dated 13/10/2021

Your insured driving vehicle no: **PZ880A** had negligently collided into our said vehicle.

As a result of the said collision, our car has suffered loss and damage as follows:

Cost of repairs	\$ 2,568.00 (Inclusive GST)
Loss of use \$80 x 5 days	\$ 400.00
Pre-Repair Inspection \$80 x 2 days	\$ 160.00
Search Fee	\$ 2.00
Grand Total	\$ 3,130.00

We enclosed herewith a copy of LTA search fee, GIA report and invoices of our said vehicle for your reference and further actions.

Yours Faithfully

Tristan Farhan

Executive

Accident Reporting Centre

Lion City Rentals Pte Ltd

Motorway Building
1094 Lower Delta Road
Singapore 169205

Hotline : (+65) 6252 5525

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00009042101 Claim No : SNM21D205888/C02/PZ880A/TAYHP

Claimant : LION CITY RENTALS PTE LTD

Amount : S\$2,990.00
DOLLARS TWO THOUSAND NINE HUNDRED AND NINETY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLM 581D
Insured Vehicle No. : PZ 880A

Date of Loss : 13/10/2021
Place of Accident : QUALITY RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : STARBUS COACH SERVICE PTE. LTD.
Driver Name : PARVATHI THAMBIYAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,568.00
(3) Loss of Use/ Rental/Earning	S\$	420.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,990.00
	=====	

Claimant Name : LION CITY RENTALS PTE LTD

NRIC No : 2XXXXX621K

Signature



Date

: 1/6/2022

China Taiping Insurance (S) pte ltd

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

SERVICE MILEAGE(KM): 83534

Tax Invoice**Inv No. :** AIN211100217**Date :** 15 Nov 2021**Ref :****Currency :** SGD**Terms :** 7 Days**Veh No. :** SLM581D

#	Description	Qty	UOM	Unit Price	Tax Amt	Tax Type	Taxable Amt
1	Lump sum	1		2,400.00	168.00	GST (SR) (7%)	2,400.00

Remarks:

Refer to job card AWJ21100060.

This is a computer generated document. No signature is required.

Subtotal : S\$ 2,400.00

Total Tax : S\$ 168.00

Total : S\$ 2,568.00


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

PZ880A

Date of Accident

13/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 01/08/2021 - 31/07/2022

Requested By Kellyn (LION CITY RENTALS PT...

Requested Date 15/10/2021 12:03

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 17 March 2022 04:59
To: Asher Sng (LKKAuto)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D205888/C02/PZ880A/TAYHP & YOUR REF: CC6/CTI21011021/Eea3-SLM581D-TPP DIRECT SETTELEMT

Follow Up Flag: Follow up
Flag Status: Completed

Dear Sir/Mdm,

Please offer repairer " **LION CITY RENTALS PTE LTD** " at **\$2,990.00 (all-in)**.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 24 February 2022 9:26 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: OUR REF: SNM21D205888/C02/PZ880A/TAYHP & YOUR REF: CC6/CTI21011021/Eea3-SLM581D-TPP DIRECT SETTELEMT

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Your ref : SNM21D206432/C02/SLM4217E/TAYHP
Our ref : CC6/CTI21011421/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured overtake third party vehicle from the right while third party vehicle make a turn. We are of the opinion that liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **LION CITY RENTALS PTE LTD** " at **\$2,990.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 5,468.77	\$ 2,568.00
2. Loss of Use (7days x \$80)	\$ 560.00	\$ 420.00 (7days x \$60)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,030.77	\$ 2,990.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Monday, 13 December 2021 1:16 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM21D205888/C02/PZ880A/TAYHP & YOUR REF: CC6/CTI21011021/Eea3-SLM581D-TPP DIRECT SETTELEMT

Hi Irene,

We acknowledge your email below.

We are in the midst of preparing our report to seek approval from our principal, shall revert to you once our principal approved.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, 13 December 2021 12:03 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: OUR REF: SNM21D205888/C02/PZ880A/TAYHP & YOUR REF: CC6/CTI21011021/Eea3-SLM581D-TPP DIRECT SETTELEMENT

Dear Mdm,

Third party, Lion City has just forwarded their LOD.

Enclosed herewith for your handling.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Irene Tay

Sent: Wednesday, November 3, 2021 5:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Subject: FW: OUR REF: SNM21D205888/C02/PZ880A/TAYHP & YOUR REF: CC6/CTI21011021/Eea3-SLM581D-TPP DIRECT SETTELEMENT

Dear Sir/Mdm,

Enclosed herewith our insured GIA REPORT for your attention.

Regards,

Irene Tay

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 3, 2021 1:01 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Meikwan@lkkauto.com; Asher Sng (LKKAuto <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D205888/C02/PZ880A/TAYHP & YOUR REF: CC6/CTI21011021/Eea3-SLM581D-TPP DIRECT SETTELEMT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the appended email.

Please revert to **LKK on Direct Settlement SLM581D)** soonest possible.

Kindly take note, CTI had received Lion City Rental email to conduct PRS on 20.10.2021

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email** claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 2 November 2021 10:31 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PZ2880A (OI : CTI - TBA) and SLM581D (TP : LKK REF - CC6/CTI21011021/Eea3) on 13/10/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 581D at M/s Lion City Rentals Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto)
Sent: Wednesday, 27 October, 2021 6:13 PM
To: claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving PZ2880A (OI : CTI - TBA) and SLM581D (TP : LKK REF - CC6/CTI21011021/Eea3) on 13/10/2021

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Mei Kwan | Admin

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Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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