

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG21011018/ps3 (SMH4207Z)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0883/2021/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

11-Jan-2022 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SJN 8600 Z - Audi Q5 SPORT 2.0 TFSI QU

With reference to the above-mentioned vehicle, no. **SJN 8600 Z**, claimant, **Mr. Zhou Tao**, please find the related document per attached.

1. A copy of the Original invoice no. 85017116 – S\$ 2,907.83.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 200.00 (S\$ 100.00 x 2 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SJN 8600 Z

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, ZHOU TAO (the third party claimant) of 6 SINARAN DRIVE
#08-12, SINGAPORE 307468 (address), owner of SJN8600Z (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SJN8600Z that was damaged pursuant to the accident which occurred on 27/10/2021
MATTAR ROAD (ST. MARGARET'S PRIMARY
(date) along SCHOOL (location) involving vehicle no/s
SMH4207Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 27 (day) of 10 (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,907.83 (Repair Cost), S\$200.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SJN 8600Z that was damaged pursuant to the accident which occurred on 27/10/2021 (date) along MATTAR ROAD (ST . MARGARET'S PRIMARY SCHOOL) (location) involving vehicle no/s SMH 4207Z. This is pursuant to the inspection conducted on 02/11/2021 (date) at "the workshop".

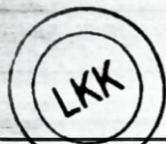
We/I confirm that we/I are/am authorized by the owner ZHOU TAO (the third party claimant") of vehicle no. SJN 8600Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJN 8600Z (vehicle no.) as a result of the accident.

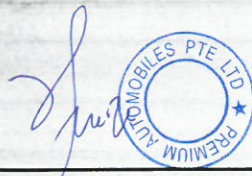
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11th (day) of Feb (month) 20 22 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore

281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre

281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre

55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service

Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85017116 Date : 10/01/2022 Order : SJN8600Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: SJN8600Z (V 40040)		Regn Date: 14/12/2018	Mileage: 48301	WIP No.: 51231	
Model: Q5 SPORT 2.0 TFSI qu S tronic		Chassis: WAUZZZF5J2247760	Engine: DAX 047627	Dept: U	
You have been assisted by :- UB-Tony Foong (33)					
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY BOTH REAR WHEEL ARCH TRIMS.	400.00	1.00	400.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A80A807434B TB2	(A) (SK) (6) SPOILER 9/ Less 020%	1.00	866.00	692.80
X	A80A853817A GRU	(A) (SK) COVER 9/11/21 Less 020%	1.00	583.00	466.40
X	A80A853818A GRU	(A) (SK) COVER 9/11/21 Less 020%	1.00	583.00	466.40
Parts 1,625.60 Labour 0.00 Sublet 1,092.00 Menus 0.00 Lubricant 0.00			Sub-Total 2,717.60 7% GST 190.23 Grand Total 2,907.83		



Received by


For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

**Find
insurer**
Vehicle reg. no.

SMH4207Z

Date of Accident

27/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **22/01/2021 - 21/01/2022**Requested By **WONG KHONG SENG (PREMIU...**Requested Date **27/10/2021 11:29****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Claim Notification - ACCIDENT INVOLVING SMH4207Z(AIG) AND SJN8600Z AT/ALONG 2 MATTAR ROAD ST MARGARET PRIMARY SCHOOL DRIVE THROUGH COMPOUND ON 27/10/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 2/11/2021 9:47 AM

To: mylenya6735@gmail.com <mylenya6735@gmail.com>

02 Nov 2021

Ms Ang Suan Peng

[By Email Only]

Dear Sir/Madam,

You Ref: SMH4207Z

Our Ref: CC3/AIG21011018/ps3

ACCIDENT INVOLVING SMH4207Z(AIG) AND SJN8600Z AT/ALONG 2 MATTAR ROAD ST MARGARET PRIMARY SCHOOL DRIVE THROUGH COMPOUND ON 27/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJN8600Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Oct 2021 17:57	Clm Dtl Modified	Claimant's Name: -> ZHOU TAO.	[A] Lee Su Li
2	27 Oct 2021 17:57	Clm Veh Model Changed	(201613) AUDI Q5 2.0 TFSI Quattro (A).	[A] Lee Su Li
3	27 Oct 2021 17:57	Clm Created	Reg No: SJN8600Z. Acct Date: 2021/10/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Lee Su Li
4	27 Oct 2021 17:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	27 Oct 2021 17:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/08	[A] Lee Su Li
6	27 Oct 2021 17:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	27 Oct 2021 17:57	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	27 Oct 2021 17:57	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	27 Oct 2021 17:58	Label Added	(23):Express.	[A] Lee Su Li
10	27 Oct 2021 17:58	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	28 Oct 2021 11:00	Clm Registration Modified	Acct Time:07:00:00->07:17:00.	[I] AIG OneClaim Integration User
12	17 Nov 2021 09:27	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
13	25 Jan 2022 09:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	25 Jan 2022 09:26	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	25 Jan 2022 09:26	Clm Dtl Modified	JPJ Reg. Date: -> 2018/12/14.	[A] JOANNE LEE KHANG MIN
16	25 Jan 2022 09:26	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	28 Jan 2022 12:10	Adj Mandate Request	Cur.Req:3109.83:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$2,907.83 + (b)LOU(2days x \$10 0.00): \$200.00 + (c)Search fee: \$2.00 = Total: \$3,109.83 *2 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	10 Feb 2022 08:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/08	[I] MdNoor, Norsiah
19	10 Feb 2022 08:43	Adj Mandate Set	Approved:3109.83.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type

ACTIVITY

[29/12/2021 17:12] CHEW HSIAO TONG:
Called OI Ms Ang to inform adjusted amount. She had renew her insurance and she will let insurance to settle at best.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2736462	27 Oct 2021 18:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJN8600Z	SMH4207Z	11.00
2760649	25 Jan 2022 09:26:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJN8600Z	SMH4207Z	11.00

