

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 27 October, 2021 2:19 PM
To: Motor Claims; sur@lkkauto.com; assignments
Cc: Claims Dept of CTI; jiapei
Subject: OUR REF: SNM21D206145/C02/SBU1888P/TANCHC & YOUR REF: JP/SL/SLH
2380E/MT 2nd Notice to Conduct Pre-Repair Survey:
Attachments: 2nd PRS (reject).pdf; 1st PRS.pdf; Police Report_Redacted.pdf

WITHOUT PREJUDICE **SAVE AS TO COST**

Dear Sir/Mdm,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection at M/s Monster Tune 25 Kaki Bukit Road 4 #06-37 Synergy @ Kaki Bukit Singapore 417800.

Kindly liaise with our appointed motor surveyor for the inspection.

Thank you.

Dear LKK,

Please arrange conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Motor Claims <motorclaims@kscgp.com>
Sent: Wednesday, 27 October 2021 2:05 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jiapei <jiapei@kscgp.com>
Subject: RE: 2nd Notice to Conduct Pre-Repair Survey: Your insured: SBU1888P; Our ref: JP/SL/SLH 2380E/MT

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Dear Jacqueline,

Please find enclosed the 2nd Notice to Conduct Pre-Repair Survey for your attention/action.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,
Doreen Sng
For and on behalf of Mr Gurdeep Singh Sekhon
KSCGP Juris LLP
133 New Bridge Road
#17-03 Chinatown Point
Singapore 059413
Tel: 6538 3611
Fax: 6538 3708
Email: motorclaims@kscgp.com

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From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]
Sent: Wednesday, 27 October, 2021 11:32 AM
To: Motor Claims; jiapei
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D206145/C02/SBU1888P/TANCHC & YOUR REF: JP/SL/SLH 2380E/MT, TO CONDUCT PRS SLH2380E

Without Prejudice

Our reference: **SNM21D206145/C02/SBU1888P/TANCHC**
Your reference: JP/SL/SLH 2380E/MT

Dear Sirs,

ACCIDENT INVOLVING SBU1888P & SLH2380E ON 19.10.2021

We refer to your email of 26/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 27 October 2021 11:27 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; motorclaims@kscgp.com; jiapei@kscgp.com

Subject: OUR REF: SNM21D206145/C02/SBU1888P/TANCHC & YOUR REF: JP/SL/SLH 2380E/MT, TO CONDUCT PRS SLH2380E

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jacqueline,

Please **conduct PRS SLH2380E** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Motor Claims <motorclaims@kscgp.com>

Sent: Tuesday, October 26, 2021 4:54 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: 1st Notice to Conduct Pre-Repair Survey - Your insured: SBU 1888P; Our Ref: JP/SL/SLH 2380E/MT - Accident involving SLH 2380E and SBU 1888P along Upper Serangoon Road on 19.10.2021

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Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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