

Veron Chen (LKKAUTO)

From: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>
Sent: Thursday, 18 November 2021 8:45 AM
To: Seow Yong Hua; Veron Chen (LKKAUTO)
Cc: Yao Tianhao; Soh Gim Hock; Choo Wee Huat; Selvaraj Manikandan; Ho Kok Wan; Ahdar Bin Ahmat; Liyana Binte Noordin; Joseph Nagarajan; Loh Phaik Suan; Ng Ah Yong; Muhd Rizwan Bin Salleh; Leonard Koh Wai Soon; Wong Kok Cheong; Samuel Chua Po-Leng
Subject: Re: aigencrypt (SURVEYOR) W45662021 SBS8309J SVC048 BC78456 sideswiped by a private van GBH9056P

Hi,

Claims issued LOD to AIG on 03.11.21. Our claims officer will deal directly to AIG.

As for any repair estimate, 3P's surveyor will required to get from workshop when or during pre-repair inspection.

Thank you
Best regards,
Linda
Claims Department
DID: 63837747
Fax: 63837626

We are committed to excellence. For our continual improvement, please contact Mr Peter Chelliah at peterjc@comfortdelgro.com if you have any suggestions or have yet to receive a response to your issue. We welcome your feedback.

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From: Seow Yong Hua <seowyh@sbstransit.com.sg>
Sent: Thursday, 18 November 2021 7:20 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Soh Gim Hock <sohgh@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Choo Wee Huat <chooweehu@sbstransit.com.sg>; Selvaraj Manikandan <selvarajm@sbstransit.com.sg>; Ho Kok Wan <hokw@sbstransit.com.sg>; Ahdar Bin Ahmat <ahdarba@sbstransit.com.sg>; Liyana Binte Noordin <liyanabn@sbstransit.com.sg>; Joseph Nagarajan <joseph_nagarajan@sbstransit.com.sg>; Loh Phaik Suan <lohps@sbstransit.com.sg>; Ng Ah Yong <ngay@sbstransit.com.sg>; Muhd Rizwan Bin Salleh <muhdrizwan@sbstransit.com.sg>; Leonard Koh Wai Soon <leonardkoh@sbstransit.com.sg>; Wong Kok Cheong <wongkoc@sbstransit.com.sg>; Samuel Chua Po-Leng <samuelchuapl@sbstransit.com.sg>
Subject: Re: aigencrypt (SURVEYOR) W45662021 SBS8309J SVC048 BC78456 sideswiped by a private van GBH9056P

BBD colleagues and Linda,

Pls revert

Seow Yong Hua
Investigation Officer
Safety (Bus) Department
SBS Transit Ltd

"Be **SAFE**, Be **HEALTHY**"

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 17 November 2021 3:54 PM
To: Yao Tianhao <yaoth@sbstransit.com.sg>; Seow Yong Hua <seowyh@sbstransit.com.sg>
Cc: Soh Gim Hock <sohgh@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Choo Wee Huat <chooweehuath@sbstransit.com.sg>; Selvaraj Manikandan <selvarajm@sbstransit.com.sg>; Ho Kok Wan <hokw@sbstransit.com.sg>; Ahdar Bin Ahmat <ahdarba@sbstransit.com.sg>; Noordin Bin Yunus <noordin@sbstransit.com.sg>; Joseph Nagarajan <joseph_nagarajan@sbstransit.com.sg>; Loh Phaik Suan <lohps@sbstransit.com.sg>; Ng Ah Yong <ngay@sbstransit.com.sg>; Muhd Rizwan Bin Salleh <muhdrizwan@sbstransit.com.sg>; Leonard Koh Wai Soon <leonardkoh@sbstransit.com.sg>; Wong Kok Cheong <wongkoc@sbstransit.com.sg>; Samuel Chua Po-Leng <samuelchuapl@sbstransit.com.sg>
Subject: RE: aigencrypt (SURVEYOR) W45662021 SBS8309J SVC048 BC78456 sideswiped by a private van GBH9056P

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Dear Sir,

Any updates repair estimate for SBS 8309J

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yao Tianhao [mailto:yaoth@sbstransit.com.sg]
Sent: Thursday, 11 November 2021 8:43 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Seow Yong Hua <seowyh@sbstransit.com.sg>
Cc: Soh Gim Hock <sohgh@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Choo Wee Huat <chooweehuath@sbstransit.com.sg>; Selvaraj Manikandan <selvarajm@sbstransit.com.sg>; Ho Kok Wan <hokw@sbstransit.com.sg>; Ahdar Bin Ahmat <ahdarba@sbstransit.com.sg>; Noordin Bin Yunus <noordin@sbstransit.com.sg>; Joseph Nagarajan <joseph_nagarajan@sbstransit.com.sg>; Loh Phaik Suan <lohps@sbstransit.com.sg>; Ng Ah Yong <ngay@sbstransit.com.sg>; Muhd Rizwan Bin Salleh

<muhdrizwan@sbstransit.com.sg>; Leonard Koh Wai Soon <leonardkoh@sbstransit.com.sg>; Wong Kok Cheong <wongkoc@sbstransit.com.sg>; Samuel Chua Po-Leng <samuelchuapl@sbstransit.com.sg>
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BBD colleagues and Linda,

Pls revert

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, November 11, 2021 5:11:37 PM
To: Seow Yong Hua <seowyh@sbstransit.com.sg>
Cc: Soh Gim Hock <sohgh@sbstransit.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Choo Wee Huat <chooweehuat@sbstransit.com.sg>; Selvaraj Manikandan <selvarajm@sbstransit.com.sg>; Ho Kok Wan <hokw@sbstransit.com.sg>; Ahdar Bin Ahmat <ahdarba@sbstransit.com.sg>; Noordin Bin Yunus <noordin@sbstransit.com.sg>; Joseph Nagarajan <joseph_nagarajan@sbstransit.com.sg>; Loh Phaik Suan <lohps@sbstransit.com.sg>; Ng Ah Yong <ngay@sbstransit.com.sg>; Muhd Rizwan Bin Salleh <muhdrizwan@sbstransit.com.sg>; Leonard Koh Wai Soon <leonardkoh@sbstransit.com.sg>; Wong Kok Cheong <wongkoc@sbstransit.com.sg>; Samuel Chua Po-Leng <samuelchuapl@sbstransit.com.sg>
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Dear Sir,

Kindly forward copy of repair estimate for SBS 8309J

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 8 November 2021 1:34 PM
To: seowyh@sbstransit.com.sg
Cc: Soh Gim Hock <sohgh@sbstransit.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Choo Wee Huat <chooweehuat@sbstransit.com.sg>; Selvaraj Manikandan <selvarajm@sbstransit.com.sg>; Ho Kok Wan <hokw@sbstransit.com.sg>; Ahdar Bin Ahmat <ahdarba@sbstransit.com.sg>; Noordin Bin Yunus <noordin@sbstransit.com.sg>; Joseph Nagarajan <joseph_nagarajan@sbstransit.com.sg>; Loh Phaik Suan <lohps@sbstransit.com.sg>; Ng Ah Yong <ngay@sbstransit.com.sg>; Muhd Rizwan Bin Salleh <muhdrizwan@sbstransit.com.sg>; Leonard Koh Wai Soon <leonardkoh@sbstransit.com.sg>; Wong Kok Cheong <wongkoc@sbstransit.com.sg>; Samuel Chua Po-Leng <samuelchuapl@sbstransit.com.sg>
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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 3 November 2021 11:25 AM

To: seowyh@sbstransit.com.sg

Cc: Soh Gim Hock <sohgh@sbstransit.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Choo Wee Huat <chooweehuat@sbstransit.com.sg>; Selvaraj Manikandan <selvarajm@sbstransit.com.sg>; Ho Kok Wan <hokw@sbstransit.com.sg>; Ahdar Bin Ahmat <ahdarba@sbstransit.com.sg>; Noordin Bin Yunos <noordin@sbstransit.com.sg>; Joseph Nagarajan <joseph_nagarajan@sbstransit.com.sg>; Loh Phaik Suan <lohps@sbstransit.com.sg>; Ng Ah Yong <ngay@sbstransit.com.sg>; Muhd Rizwan Bin Salleh <muhdrizwan@sbstransit.com.sg>; Leonard Koh Wai Soon <leonardkoh@sbstransit.com.sg>; Wong Kok Cheong <wongkoc@sbstransit.com.sg>; Samuel Chua Po-Leng <samuelchuapl@sbstransit.com.sg>

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Dear Sir,

Kindly forward copy of repair estimate for SBS 8309J

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Sent: Wednesday, 27 October, 2021 1:33 PM

To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: aigencrypt (SURVEYOR) W45662021 SBS8309J SVC048 BC78456 sideswiped by a private van GBH9056P

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Seow Yong Hua <seowyh@sbstransit.com.sg>

Sent: Wednesday, October 27, 2021 12:56 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Lee Kok Leong <leekokleong@sbstransit.com.sg>

Cc: Soh Gim Hock <sohgh@sbstransit.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Choo Wee Huat <chooweehuat@sbstransit.com.sg>; Selvaraj Manikandan <selvarajm@sbstransit.com.sg>; Ho Kok Wan <hokw@sbstransit.com.sg>; Ahdar Bin Ahmat <ahdarba@sbstransit.com.sg>; Noordin Bin Yunus <noordin@sbstransit.com.sg>; Joseph Nagarajan <joseph_nagarajan@sbstransit.com.sg>; Loh Phaik Suan <lohps@sbstransit.com.sg>; Ng Ah Yong <ngay@sbstransit.com.sg>; Muhd Rizwan Bin Salleh <muhdrizwan@sbstransit.com.sg>; Leonard Koh Wai Soon <leonardkoh@sbstransit.com.sg>; Wong Kok Cheong <wongkoc@sbstransit.com.sg>; Lim Kian Meng <limkm@sbstransit.com.sg>; Sim Chee Heng <chsim@sbstransit.com.sg>; Lim Meng Yiin <limmy@sbstransit.com.sg>; Thandavarayan Balaji <thandavarayan@sbstransit.com.sg>; Samuel Chua Po-Leng <samuelchuapl@sbstransit.com.sg>

Subject: [EXTERNAL] (SURVEYOR) W45662021 SBS8309J SVC048 BC78456 sideswiped by a private van GBH9056P

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Dear Sir/Mdm (AIG)

PLEASE REPLY ALL IN EMAIL.

Please be informed that an accident involving SBS Transit bus SBS8309J with 3P private van GBH9056P had taken place along PIE toward Changi Airport at the slip road Sim Avenue/ KPE on 22/10/2021 at 1545hrs. His bus was sideswiped by a van.

TAC report was lodged, the Report number is: **W45662021**

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

We have no objection to your panel of surveyor. Please appoint any surveyor from your panel to conduct the pre-repair survey.

If we do not hear from you within the next 2 working days, we shall proceed to repair our vehicle without further notice to you.

To arrange for the inspection, please contact workshop below:

SBST Workshop:

Workshop Address: 550 Bukit Batok St 23. Singapore 659519

Name of Contact person (s): Choo Wee Huat / Balaji (66653766) / Lim Kian Meng (66653760)

Office number: 66653768

Email of contact person: "Choo Wee Huat" <chooweehuat@sbstransit.com.sg> , "Lim Kian Meng"

<limkm@sbstransit.com.sg> , "Thandavarayan Balaji" <thandavarayan@sbstransit.com.sg>

Thank you and regards.

Seow Yong Hua
Investigation Officer
Safety (Bus) Department
SBS Transit Ltd

"Be **SAFE**, Be **HEALTHY**"

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SBS Transit Ltd [Registration No. 199206653M]

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SBS Transit Ltd [Registration No. 199206653M]

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