

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 27 October, 2021 12:34 PM
To: winnie@yoga-legal.com; 'admin-a@lkkauto.com'; assignments
Subject: RE: OUR REF: SNM21D206048/C02/YN7277C/TAYHP & YOUR REF: CY.FBE65M.21.SM(HW).wp TO CONDUCT PRS -FBE65M

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with the CYOGARAJAH to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: winnie@yoga-legal.com <winnie@yoga-legal.com>
Sent: Wednesday, October 27, 2021 12:22 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D206048/C02/YN7277C/TAYHP & YOUR REF: CY.FBE65M.21.SM(HW).wp TO CONDUCT PRS -FBE65M

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene

We refer to the above matter.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

1. Amas Ong Poh Meng
2. Ong Ah Keng, Kent
3. Alan Cheong

Please be informed that if we do not hear from you **within 2 working days** from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert".

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection.

Regards,

Ms Winnie Phee (Secretary)

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

Email : winnie@yoga-legal.com

(UEN No. 201333127N) (GST Reg No. 201333127N)

Important Note: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) 6292 5838, if you have received this message in error. Thank you.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 27 October 2021 10:20 am

To: winnie@yoga-legal.com

Cc: winnie@yoga-legal.com

Subject: FW: OUR REF: SNM21D206048/C02/YN7277C/TAYHP & YOUR REF: CY.FBE65M.21.SM(HW).wp TO CONDUCT PRS -FBE65M

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896116 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, October 27, 2021 10:03 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; winnie@yoga-legal.com

Subject: OUR REF: SNM21D206048/C02/YN7277C/TAYHP & YOUR REF: CY.FBE65M.21.SM(HW).wp TO CONDUCT PRS -FBE65M

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Irene,

Please **conduct PRS FBE65M** soonest possible.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: winnie@yoga-legal.com <winnie@yoga-legal.com>
Sent: Tuesday, October 26, 2021 4:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI | Our Ref: CY.FBE65M.21.SM(HW).wp | Yr Ref: YN7277C (DOA: 21.10.2021)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To: China Taiping Insurance

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES FBE 65M & YN 7277C On 21.10.2021 @ 13:30Hrs along slip road West Coast Road to Clementi Ave 2

We are instructed by Eng Cheng Chin to notify you of a road traffic accident on 21.10.2021 involving our client's vehicle no. FBE 65M and vehicle no. YN 7277C driven by your insured at the material time. A copy of the Singapore accident statement report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

At the same time, our proposed list of surveyors is appended as below:-

1. Amas Ong Poh Meng
2. Ong Ah Keng, Kent
3. Alan Cheong

The details of our client's workshop are as follows:-

M/s Sports Motor Pte Ltd

61 Woodlands Industrial Park E9
#01 – 06 E9 Premium
Singapore 757047
Richard Aw/ Ah Tee (6261 4308)
Fax #: 6261 4309
Email: sportsmotor333@sportmotor.com.sg

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection.

Regards,

Ms Winnie Phee (Secretary)

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

Email : winnie@yoga-legal.com

(UEN No. 201333127N) (GST Reg No. 201333127N)

Important Note: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) 6292 5838, if you have received this message in error. Thank you.