

Lonpac Insurance Bhd

300 Beach Road

#17-04/07

The Concourse

14/12/2021

Attn: GERALD POH

Motor Claims Dept

LETTER OF DEMAND

Our Ref : GBE9874K (1010) Your Ref : -

Dear Sir,

VEHICLE # : GBE9874K
ACCIDENT INVOLVING : GBE9874K & GBF3176B ALONG KJE (WOODLANDS) BEFORE SUNGEI
TENGAH ON 26/10/21

COST OF REPAIR	\$4,900.00	(As agreed)
LOSS OF USE	\$1,200.00	{6 work days + 2 weekends + 1 PH (4/11/21) + 1 day prs} x
LTA & GIA SEARCH	\$36.45	\$120

COST OF REPAIR ADD GST 7% \$343.00

TOTAL \$6,479.45

Six Thousand Four Hundred Seventy-Nine Singapore Dollars and
Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 26/10/2021 INVOLVING GBE9874K GBF3176B SJJ7865D

ALONG / AT

KJE (WOODLANDS) BEFORE SUNGEI TENGAH

I/We EASTWEST CURRY HOUSE PTE LTD (NRIC No. 200923425N)

of 68 DESKER ROAD #02-01 S(209591)

1. The owner of motor vehicle no. GBE9874K hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 26/10/2021

EASTWEST CURRY HOUSE PTE. LTD.
ROC 200923425N



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/25087

DATE : 14 OCT 2022

DISCHARGE VOUCHER

I/We, EASTWEST CURRY HOUSE PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBF3176B the sum of Singapore Dollar Six Thousand One Hundred Only (**\$6,100.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBE9874K and GBF3176B on 26/10/2021 along/at KJE (WOODLAND) BEFORE SUNGEI TENGAH..

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HH INTEGRATED PTE LTD AND/OR KHAN AZAD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"RYDER AUTO PTE LTD"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

2/11/22

EASTWEST CURRY HOUSE PTE. LTD.
ROC: 200923425N

Signature of vehicle owner/Date

EASTWEST CURRY HOUSE PTE LTD

Name of vehicle owner /Date

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

Lonpac Insurance Bhd
300 Beach Road
#17-04/07
The Concourse

14/12/2021

Attn: GERALD POH
Motor Claims Dept

TAX INVOICE

Our Ref : GBE9874K (1010) Your Ref : -

Dear Sir,

VEHICLE # : GBE9874K
ACCIDENT INVOLVING : GBE9874K & GBF3176B ALONG KJE (WOODLANDS) BEFORE SUNGEI
TENGAH ON 26/10/21

COST OF REPAIR \$4,900.00 (As agreed)

COST OF REPAIR ADD GST 7% \$343.00

TOTAL \$5,243.00

Five Thousand Two Hundred Forty-Three Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Oct 2021 / 18:55:15

Receipt Date/Time : 26 Oct 2021 / 18:55:14

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211026-003693

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBF3176B As at 26 Oct 2021/16:00:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBF3176B Enquiry Fee 20211026185455154670	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	etppe5f8		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

TAX INVOICE

RYDER AUTO PTE LTD -
DINESHKUMAR MANIKANDAN

Invoice Number
GR-2021-004045

Invoice Issue Date
29 Oct 2021

Invoice Due Date
05 Nov 2021

Total Amount (\$\$) 27.10
Total GST 7.00% (\$\$) 1.90
Total Amount Incl. of GST (\$\$) 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	28/10/2021,26/10/2021,GBE9874K,GBF3176B	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

***This is a computer generated document.
No signature is required.***

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

RYDER AUTO PTE LTD

Bank Account Details

Beneficiary Name:

DBS BANK

Bank Name / Branch Name:

DBS BANK LTD

Bank Account No.:

0209025551

Bank Code / Branch Code:

7171 / 020

Swift Code

-

Email Address:

(For notification of payment details)

RYDERAUTOWORKSHOP@GMAIL.COM

Name/Designation/Telephone/Email of Contact person.:

ZEPH CHAN (OFFICE MANAGER)/ 97924789/ RYDERAUTOWORKSHOP@GMAIL.COM

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.



Ryder Auto Pte Ltd

Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 18 November 2022 12:15 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021 LKK REF : CC4/LPC21011001/g3

Dear Sirs,

For an update, we have settled the matter at a global sum of **\$6,100.00(all-in)** with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 12 September 2022 12:32 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021 LKK REF : CC4/LPC21011001/g3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 12 September 2022 11:04 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K
Accident involving GBE9874K & GBF3176B On 26 Oct 2021 LKK REF : CC4/LPC21011001/g3

Lonpac Ref: **21/21/VC05/25087**

LKK Ref: CC4/LPC21011001/Ags3q2

Dear Sirs/Madam,

We refer to our below email.

SJJ7865D -> GBF3176B(OI) -> GBE9874K(TP)

This is a 3 vehicles chain collision whereby our insured was the 2nd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"RYDER AUTO PTE LTD "** at **\$6,179.45(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 9,190.93	\$ 5,243.00 (\$4,900.00 + 7%GST)
2. Loss of Use (10days x \$120.00)	\$ 1,200.00	\$ 900.00 (9days x \$100.00)
3. LTA/ GIA Search Fee	\$ 36.45	\$ 36.45
Total	\$ 10,427.38	<u>\$ 6,179.45</u>

Surveyor recommended 6 for repair + 1Sunday +1PH + 1PRS = 9days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Saturday, 7 May 2022 4:43 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021 LKK REF : CC4/LPC21011001/g3

Lonpac Ref: **21/21/21/VC05/25087**

LKK Ref: CC4/LPC21011001/g3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 29/10/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a chain collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "RYDER AUTO PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 9,190.93	\$ 5,243.00
2. Loss of Use (10days x \$120.00)	\$ 1,200.00	\$ 900.00 (9days x \$100.00)
3. LTA/ GIA Search Fee	\$ 36.45	\$ 36.45
Total	\$ 10,427.38	\$ 6,179.45

**06days recommendation for repair + 1sunday + 1PH + 1PRS = 9days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 29 October 2021 11:01 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: Re: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021 LKK REF : CC4/LPC21011001/g3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle GBE 9874K at M/s RYDER AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, October 29, 2021 9:05 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Subject: FW: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021 LKK REF : CC4/LPC21011001/g3

Lonpac External - General

Dear Su Li,

Our reference should be 21/21/21/VC05/25087

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN

Sent: Friday, 29 October 2021 9:01 am

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: FW: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021 LKK REF : CC4/LPC21011001/g3

Lonpac External - General

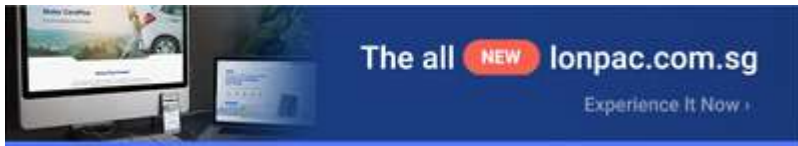
Dear Su Lu,

Attached copy of insured's report for your attention.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 27 October 2021 3:36 pm

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021 LKK REF : CC4/LPC21011001/g3

Lonpac External - General

Our Ref: 21/21/21/VC05/025085

Dear Su Li,

Our insured has not lodged the accident report,

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 27 October 2021 3:01 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021 LKK REF : CC4/LPC21011001/g3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, October 27, 2021 1:47 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 27 October, 2021 1:42 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021

Lonpac External - General

Dear Summer,

FYA

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>
Sent: Wednesday, 27 October 2021 1:37 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021

Dear GERALD,

Kindly assign LKK adrian.

Thank you

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Wed, Oct 27, 2021 at 1:36 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Lim Teow Guan- LKK
2	Mohd Taufik- LKK
3	Joshua Ong - Appraisal
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

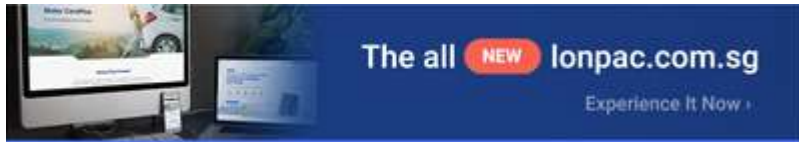
Please let us hear from within the next 2 working days.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Wednesday, 27 October 2021 1:19 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF3176B; Our Vehicle GBE9874K Accident involving GBE9874K & GBF3176B On 26 Oct 2021

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use in-house surveyors. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.