



# ALFRED AUTO

## Services & Supplies

Blk 5035 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538  
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E  
Email: alfredauto@hotmail.com



### LETTER OF DEMAND

**[WITHOUT PREJUDICE, SAVE AS TO COST]**

**Date:** 21.02.2022

**Your Ref:** SLX4525H

**AIG Asia Pacific Insurance Pte Ltd**  
**78 Shenton Way #09-16**  
**Singapore 079120.**  
**(Motor Claim Department)**

**Re: Property Damage Direct Settlement Claim**

**Accident involving SKK7877C & SLX4525H on 26<sup>th</sup> October 2021, 14.15 SGT at Blk 132 Lorong Ah Soo Car Park.**

Part by Part Repair (SKK7877C)	3,815.50
Loss of Usage – Rental (6 days @ 100.00)	600.00
Xentry Diagnostic Check on Control Unit Reset	406.60
Memory to Identification Standard (By Cycle & Carriage)	
LTA Search Fee	7.45
Cost & Disbursement & Report @ 321.00	Waived

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**Grand Total: 4,829.55 (SGD)**

Please also note that you or your insurer should send us an acknowledgement of receipt of this letter within **7 days** of your receipt of this letter, failing which our client will have no alternative but to commence proceedings without further notice to you or your insurer.

We shall be glad if you can forward the payment at your early convenience.

**For internet banking transfer – OCBC Current Account No. 620-453233-001 or PAYNOW UEN 39108900E**

ACKNOWLEDGED BY	DATE	ALFRED AUTO SERVICES & SUPPLIES
		<i>Alfred Quah</i>

Note: Full payment must be completed 7 days from the date of this letter. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.

Date: 26/10/2021

To The Motor Claims Manager

M/s ALG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#09-16

Singapore 079120

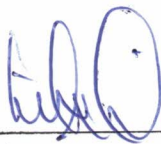
Dear Sirs,

ACCIDENT ON 26/10/2021 14-15 SGT INVOLVING VEHICLES NOS:  
SKK7877C AND SLX4525H  
ALONG / AT Blk 132 Lorong Ah Soo Car Park.

I/We. Lim Siam Choo of NRIC NO.: S1804851  
am/are the registered owner of motorcar no: SKK7877C. I/We, hereby  
authorised you to release all compensation monies pertaining to the above-mentioned accident,  
directly to my repairer, M/s Alfred Auto Services & Supplies.

I/We, hereby authorise the said repairer, M/s Alfred Auto Services & Supplies to collect all  
compensation monies due to me from you or any other party, regarding the said accident.

Thank you.



Signature

Owner: LIM SIAM CHOO



Signature

Witness by: Quah Hock Wah

NRIC No: S1748849/2

Date: 26/10/2021

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **ALFRED AUTO SERVICES & SUPPLIES** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,800.00** (Global Sum) for vehicle no. **SKK 7877C** that was damaged pursuant to the accident which occurred on **26/10/2021** (date) along **BLK 132 LORONG AH SOO CAR PARK** (location) involving vehicle no/s **SLX 4525H**.

This is pursuant to the inspection conducted on **28/10/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LIM SIAM CHOO** (the third party claimant”) of vehicle no. **SKK 7877C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKK 7877C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of May (month) 2022 (year)



ABT

Signed by appointed surveyor

*Handwritten signature*



Signed by “the workshop” (with chop)



# ALFRED AUTO

Services & Supplies

Blk 5035 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538  
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E  
Email: alfredauto@hotmail.com

Tyre &  
Sports Rim



**Tax Invoice: 261021**

**[WITHOUT PREJUDICE SAVE AS TO COSTS]**

**Date: 21.02.2021**

**AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #09-16  
Singapore 079120.**

**Cc:  
Lim Siam Choo  
712 Tampines St. 71 #03-152 Tampines Starlight  
Singapore 520712.**

**Mercedes Benz E200 Sedan Exclusive**

**Final Repair Cost for Vehicle Reg. No: SKK 7877 C**


Part by Part Repair 3,815.50

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**Grand Total: 3,815.50 (SGD)**

We shall be glad if you can forward the payment at your early convenience.

**For internet banking transfer – OCBC Current Account No. 620-453233-001 or  
PAYNOW UEN 39108900E**

ACKNOWLEDGED BY	DATE	ALFRED AUTO SERVICES & SUPPLIES
		

Note: Full payment must be completed 7 days from the invoice date. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.





# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address		Owner Name & Vehicle Info	
Ms Lim		Cust No/Name	WCV12191/Lim Siam Choo
Blk 712 Tampines Street 71		Reg No/Reg Date	SKK7877C / 18/06/2021
#03-152		Date In/Mileage	13/01/2022/ 6226
Singapore 520712		Chassis No	W1K2130802A9749401
Contact No Mobile: +6598426306		Engine No	26492030414884
		Make/Model	MB/E 200 SEDAN
		Colour/Trim	028 859 Mojave Silv/ 048 804 Sienna Brow



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSM00128	Cash	13/01/2022/ 16:59	CH	371 / Go Chee Han	54570	28176895
Description of Goods / Services				Qty	Unit Price S\$	Amount S\$

Z REQUEST

Customer Request

A BPILAB

USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT

0.10

380.00



Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	0.00			
Labour	380.00			
Standard Menu	0.00			
Specialist Job	0.00			
Diagnostics Job	0.00			
Sundry/Others	0.00			
Total(w/o GST)	380.00			
		7% GST on	380.00	26.60
			Nett	380.00
			Total Payable	406.60
			Paid	0.00
			Total Due	406.60

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg

**ACCIDENT INVOLVING SLX 4525H & SKK 7877C ALONG/AT CARPARK OF BLK 132 LORONG AH SOO ON 26/10/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 11/8/2021 12:00 PM

To: lawrie6969@gmail.com <lawrie6969@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21010998/rs3

**LEE POH JIN LAWRENCE – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SLX 4525H & SKK 7877C ALONG/AT CARPARK OF BLK 132 LORONG AH SOO ON 26/10/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKK 7877C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle was moving and collided with Third Party's parked vehicle. Moving / Reversing vehicles should exercise greater care than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Oct 2021 14:52	<b>Clm Dtl Modified</b>	Claimant's Name: -> LIM SIAM CHOO.	[A] Lee Su Li
2	27 Oct 2021 14:52	<b>Clm Veh Model Changed</b>	(206642) MERCEDES-BENZ E200 2.0 SE (A).	[A] Lee Su Li
3	27 Oct 2021 14:52	<b>Clm Created</b>	Reg No: SKK7877C. Acct Date: 2021/10/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Alfred Auto Services & Supplies (HQ)	[A] Lee Su Li
4	27 Oct 2021 14:52	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	27 Oct 2021 14:52	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/08	[A] Lee Su Li
6	27 Oct 2021 14:52	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	27 Oct 2021 14:52	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expr ess)	[A] Merimen Administrator
8	27 Oct 2021 14:52	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	27 Oct 2021 14:52	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	27 Oct 2021 14:52	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	10 Feb 2022 11:38	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> BRYAN TANI	[A] HOW MEI KWAN
12	21 Feb 2022 17:33	<b>Clm Dtl Modified</b>	Claimant's ID: -> S1804085I.	[A] Lee Su Li
13	29 Mar 2022 11:03	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	29 Mar 2022 11:03	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	29 Mar 2022 11:03	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2021/06/18.	[A] JOANNE LEE KHANG MIN
16	29 Mar 2022 11:03	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	29 Mar 2022 16:10	<b>Adj Mandate Request</b>	Cur.Req:4422.95:Liability: 100%(B22) *Quantum: (a)COR: \$3,815.50 + (b)LOU(6days x \$100.00): \$60 0.00 + (c)Search fee: \$7.45 = Total: \$4,422.95 *6 recommendation repair days + 1Sunday + 1PRS = 6d ays *For your approval please.	[A] CHEW HSIAO TONG
18	30 Mar 2022 08:36	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/08	[I] MdNoor, Norsiah
19	30 Mar 2022 08:36	<b>Adj Mandate Set</b>	Approved:4422.95.	[I] MdNoor, Norsiah
20	31 Mar 2022 12:55	<b>Adj Mandate Request</b>	Cur.Req:4822.10:Hi, 3rd party omitted to claim for Xentry Diagnostic Check on Control Unit Reset(\$406.6 0). We would like to reseek mandate at \$4,822.10.	[A] CHEW HSIAO TONG
21	12 May 2022 13:26	<b>Adj Mandate Set</b>	Approved:4822.10.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2736620	28 Oct 2021 11:43:06	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKK7877C	SLX4525H	11.00

2777725	29 Mar 2022 11:03:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKK7877C	SLX4525H	11.00
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