

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 27 October, 2021 9:20 AM
To: jasonlauzh@lioncityrentals.com.sg; 'LKK Auto'
Cc: Claims Dept of CTI; Lion City Rentals ARC; Siak Tong Sim
Subject: RE: OUR REF: SNM21D206034/C02/SLV8650M/CHNGPW & YOUR REF: SLL224R - TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear Jason

Please click "reply all" in future as your reply email didn't include me inside and will caused delay.

Thank you for your kind understanding.

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Zhe Hao Lau <jasonlauzh@lioncityrentals.com.sg>
Sent: Wednesday, October 27, 2021 9:01 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lion City Rentals ARC <lcrarc@lioncityrentals.com.sg>; Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Subject: Fwd: OUR REF: SNM21D206034/C02/SLV8650M/CHNGPW & YOUR REF: SLL224R - TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We would like to appoint LKK to conduct this vehicle SLL224R PRS.

Thank you.

Regards,

Jason

ARC Executive

6955 9331

60 Jalan Lam Huat,

#04-39/40 Carros Centre

Singapore 737869

----- Forwarded message -----

From: **Adeline Chng** <adeline.chng@sg.cntaiping.com>

Date: Fri, Oct 22, 2021 at 2:16 PM

Subject: RE: OUR REF: SNM21D206034/C02/SLV8650M/CHNGPW & YOUR REF: SLL224R - TO CONDUCT PRS

To: jasonlauzh@lioncityrentals.com.sg <jasonlauzh@lioncityrentals.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Without Prejudice, Save as to Costs

Our reference: **SNM21D206034C02/ SLV8650M/Chngpw**

Your reference: **SLL224R**

Dear Sirs

ACCIDENT INVOLVING SLV8650M & SLL224R ON 18/10/2021

We refer to your email of 22/10/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, October 22, 2021 1:45 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; jasonlauzh@lioncityrentals.com.sg
Subject: OUR REF: SNM21D206034/C02/SLV8650M/CHNGPW & YOUR REF: SLL224R – TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please **conduct PRS SLL224R** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Zhe Hao Lau <jasonlauzh@lioncityrentals.com.sg>
Sent: Friday, October 22, 2021 9:59 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lion City Rentals ARC <lcrarc@lioncityrentals.com.sg>; Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Subject: Vehicle Inv: SLL224R / SLV8650M, DOA: 18/10/2021, Request PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Enclosed are the GIA report for our insured vehicle SLL224R.

Kindly arrange survey for this vehicle SLL224R PRS.

We would like to request for surveyor lists.

Our Insured: SLL224R

Your Insured: SLV8650M

DOA: 18/10/2021

Thank you.

Regards,

Jason

ARC Executive

6955 9331

60 Jalan Lam Huat,

#04-39/40 Carros Centre

Singapore 737869