

Our Ref: CC1021/SHC7280B/CK(st)  
Date: 12.11.2021

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 22.10.2021 INVOLVING SHC7280B & GBJ8572L ALONG VICTORIA ST TWDS BUGIS**

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHC7280B, which was involved in the captioned accident with your insured vehicle No GBJ8572L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,872.50
2. Loss of Rental	5 days x S\$ 125.40	S\$	627.00
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **2,901.50**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[ ] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHC7280B , GBJ8572L , ... ON 22-Oct-21 20:05  
ALONG VICTORIA ST TWDS BUGIS**I / We **SIM KIAN JOO** (Hirer) NRIC No.: **SXXXX967H**and/or **NG GEOK YAN** (Relief) NRIC No.: **SXXXX810C**Taxi Number **SHC7280B**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **23-Oct-2021**Name of Hirer **SIM KIAN JOO**  
Hirer NRIC **SXXXX967H**

Signature :

Address **472 ANG MO KIO AVENUE 10 #13-...  
560472**Contact No. **97397348**Name of Relief **NG GEOK YAN**  
Relief NRIC **SXXXX810C**

Signature :

Address **402 ANG MO KIO AVE 10 #16-615  
560402**Contact No. **93683879**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00114342100 Claim No : SNM21D206096/LKKDS

Claimant : CITYCAB PTE LTD

Amount : S\$ 2,576.10
SINGAPORE DOLLARS TWO THOUSAND FIVE HUNDRED SEVENTY SIX AND
CENTS TEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 7280B
Insured Vehicle No. : GBJ 8572L

Date of Loss : 22/10/2021
Place of Accident : KALLANG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : RICSTRING
Driver Name : NICHOLAS HON MIN LOONG

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 3 columns: Description, Amount, Total. Rows include General Damages, Cost of Repair, Loss of Use/Rental/Earning, Investigation Results/Search Fees, Medical Reports/Expenses, Survey Fees/P.T. Fees, Cost including Disbursement, and TOTAL 2,576.10.

Claimant Name : CITYCAB PTE LTD NRIC No : 1XXXXX839G

Signature : [Handwritten Signature] Date : 24.1.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

**Workshops**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

**VEHICLE NO**  
SHC7280B

**NO/DATE**  
91611716 02.11.2021

**MAKE**  
TOYOTA

**JOB NO.**  
305491880

**MODEL**  
PRIUS HYBRID(G4)

**ODOMETER READING**  
\_\_\_\_\_

**DATE OF REG**  
17.08.2017

**CHASSIS CODE**  
JTDBK3FU003562722

**JOB TYPE**

Description : 3P 22.10.2021

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		1,750.00
Add GST @ 7.000 %		122.50
<b>Total Invoice amount</b>		<b>1,872.50</b>

Issued by : KATHERINETAN 02.11.2021 09:42:14  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY TO NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN KEPT IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE. AFTER 30 DAYS FROM THE INVOICE) FOR A PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CC21100340



Date: 02 November 2021

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON            22/10/2021 @ 20:05 hrs  
ALONG                    VICTORIA ST TWDS BUGIS  
INVOLVING              SLF165J, GBJ8572L

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7280B** (the "Taxi"). The Taxi was hired to **SIM KIAN JOO IC NO SXXXX967H** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILE
		5730	99	184		FROM	TO			
19/10	M	5730	99	184	1205	1220				
20/10	SKJ	5732	75	176	0900	1710				
20/10	M	5733	67	91	1205	1220				
21/10	SKJ	5735	59	192	0900	1700				
21/10	M	5737	38	179	1205	1260				
22/10	SKJ	5739	07	169	0900	1705				
22/10	M	5740	33	125	1205	1280				
23.10.21	1 Husband Repair			SHC78015	0810	-				
27.10.21	1 Husband Repair			SHC78015	-	1005				

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

GBJ8572L

Date of Accident

22/10/2021 📅

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **13/09/2021 - 22/09/2022**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **23/10/2021 09:35**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**ACCIDENT INVOLVING GBJ 8572L/ SHC 7280B / OTHERS ALONG/AT KALLANG ROAD ON 22/10/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 10/29/2021 6:45 PM

To: MASSIVETRD@GMAIL.COM <MASSIVETRD@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21010973/R1rs3

**RICSTRING - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBJ 8572L/ SHC 7280B / OTHERS ALONG/AT KALLANG ROAD ON 22/10/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 7280B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter. Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Jaslin Kok (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Wednesday, 19 January 2022 5:02 PM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: OUR REF: SNM21D206096/C02/GBJ8572L/TANKL & YOUR REF: CC3/CTI21010973/R1rs3-SHC7280B, TPP DIRECT SETTLEMENT

[Confidential]

Dear Jaslin,

We refer to your email below.

Please proceed to offer up to \$2,576.10(all-in).

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Wednesday, January 5, 2022 5:36 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OUR REF: SNM21D206096/C02/GBJ8572L/TANKL & YOUR REF: CC3/CTI21010973/R1rs3-SHC7280B, TPP DIRECT SETTLEMENT

[Confidential]

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Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBJ 8572L (CTI) AND SHC 7280B (TP) ON 22/10/2021**

We refer to the above matter.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD.**" at **\$ 2,576.10 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,780.70	\$ 1,872.50 (1,750.00 + 7% GST)
2. Loss of Rental (5 days x \$125.40)	\$ 627.00	\$ 501.60 (4 days x \$125.40)
3. Loss of Income (5 days x \$80.00)	\$ 400.00	\$ 200.00 (4 days x \$50.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 3 days for repair +1PRS=4 DAYS

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 27 October 2021 2:59 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM21D206096/C02/GBJ8572L/TANKL & YOUR REF: CC3/CTI21010973/R1rs3-SHC7280B, TPP DIRECT SETTLEMENT

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is a copy of our insured's accident report for your necessary action.

Please seek our mandate approval before any settlement.

Thank you.

**NOTICE :**

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, October 27, 2021 12:48 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)  
**Subject:** OUR REF: SNM21D206096/C02/GBJ8572L/TANKL & YOUR REF: CC3/CTI21010973/R1rs3-SHC7280B, TPP DIRECT SETTLEMENT

**WITHOUT PREJUDICE**  
via EMAIL ONLY

Dear Kah Leong,

Please revert to **LKK Auto on Direct Settlement SHC7280B** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, October 27, 2021 11:27 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBJ 8572L (OI : CTI - TBA) and SHC 7280B (TP : LKK REF - CC3/CTI21010973/R1rs3) on 22/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 7280B at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

**To check availability of the case handler, you may contact the undersigned.**

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**