

**RE: OUR REF: SNM21D206096/C02/GBJ8572L/TANKL & YOUR REF:  
CC3/CTI21010973/R1rs3-SHC7280B, TPP DIRECT SETTLEMENT**

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Wed 10/27/2021 2:58 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is a copy of our insured's accident report for your necessary action.

Please seek our mandate approval before any settlement.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Wednesday, October 27, 2021 12:48 PM

**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; jaslinkok@lkkauto.com

**Subject:** OUR REF: SNM21D206096/C02/GBJ8572L/TANKL & YOUR REF: CC3/CTI21010973/R1rs3-SHC7280B, TPP DIRECT SETTLEMENT

**WITHOUT PREJUDICE**  
via EMAIL ONLY

Dear Kah Leong,

Please revert to **LKK Auto on Direct Settlement SHC7280B** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, October 27, 2021 11:27 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBJ 8572L (OI : CTI - TBA) and SHC 7280B (TP : LKK REF - CC3/CTI21010973/R1rs3) on 22/10/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 7280B at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**