



**Borneo Motors (Singapore) Pte Ltd**  
 Inchcape Bodycare Centre  
 Level 4, Inchcape Centre  
 2 Pandan Crescent  
 Singapore 128462  
 Tel: +65 6631 1855/1500  
 Fax: +65 6872 7260  
 www.borneomotors.com.sg

**Our Ref: BMS2022/02/PD0142/DS(SM)**

**Your Ref: 21/21/21/VC05/025073**

**24 Feb 2022**

**BY HAND (INS COPY)**

**M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD**

Attn : Officer In-Charge

Dept : Motor Claims

**RE : ACCIDENT INVOLVING GBK6290H AND GBA9693L ON 23 Oct 2021**

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$10,425.12	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$160.00(\$80x2days)
E. Loss of Rental - \$300.00(\$100x3days)	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	<b>Total Claim - \$10,887.12</b>

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(✓) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(✓) LTA Search Fees
(✓) Letter of Authority	(X) Medical Receipt

\*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department\*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: [claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING GBIC62904 and GRA9693L on 28.10.21  
Own vehicle's number Other vehicle's number Date of accident

along Hougang Ave 3  
Accident location

BY THE LETTER OF AUTHORITY, I/we, STANDARD AIR-CON PTE LTD  
Name of Policy Holder & (IC/Passport/Company Registration) number

of 152 Beach Rd #14-03 Gateway East S/P9721  
Address of Policy Holder

owner of Vehicle Registration No. GBIC62904 hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number 7210107888 taken up by \*me/us and pay the compulsory excess in respect of the cost of repairs suffered by \*me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 13 of the month OCT Year 2021.

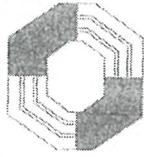
Signed & Delivered By: [Signature]  
\*To be sign by the policy holder only  
\*\*Please stamp the company chop for vehicle registered under a company's name



Witness By: [Signature]



\*delete as appropriate



# LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/025073  
 DATE : 18 MAY 2022

## DISCHARGE VOUCHER

I/We, **STANDARD AIR-CON PTE LTD** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of **GBA 9693L** the sum of Singapore Dollar **TEN THOUSAND EIGHT HUNDRED EIGHTY SEVEN AND CENTS TWELVE ONLY (\$10,887.12)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **GBK 6290H** and **GBA 9693L** on **23/10/2021** along **HOUGANG AVE 3 BARTLEY EAST ROAD**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ BOON THYE GENERAL CONTRACTOR PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **BORNEO MOTORS (S) PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....  
 Signature of vehicle owner/Date

*Sun Dan Wei* 16/09/2022

.....  
 Name of vehicle owner /Date

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



# Borneo Motors

Inchcape

Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9

17 UBI ROAD 4  
SINGAPORE 408611, Tel no.. 6631 1188



# TOYOTA

## TAX INVOICE

Account Details	Account No.	Customer Details
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLP11	M/S Standard Air-Con Pte Ltd 152 Beach Road #14-03 Gateway East Singapore 189721
	Document No. 39012329	
	Document Date 20/12/2021	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2020	KDH201R	SBMDY S5	29/09/2020	GBK6290H	23354	21336	67/DS/GBK6290H

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTFHT02P709990474	1KDB048411	60	Sam San Joi	25/10/2021 9.22	20/12/2021 8.26

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
13	3	T90189-06228 GROMMET SCREW	4.00	2.20		8.80
14	4	T67005-26L50 BACK DOOR PANEL W/CAMERA	1.00	2184.00		2184.00
15	5	T68105-26151 GLASS SUB-ASSY, BACK	1.00	1352.20		1352.20
16	6	T90975-02064 EMBLEM, SYMBOL	1.00	72.20		72.20
17	7	T75441-26281 PLATE,LUGGAGE	1.00	49.10		49.10
18	8	T21000-20 SIKA 210002-0 TACK GO! (BLACK) SG	2.00	108.00		216.00
19	9	T21000-22 SIKA 210002-2 G+P 207 ADHESIVE PRIMER	1.00	200.00		200.00
20	0	TREVSE-FMS02 ZGE 2 PT SENSOR FOR HIACE	1.00	56.40		56.40

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd	Please acknowledge receipt of vehicle		9,743.10
		Parts	4,703.10
		Labour	48.00
		Sublet	4,992.00
		Lubrication/Fluid	0.00
	Others	0.00	
			GST 7.00% 682.02
			Less 0.00
			Amount Due 10,425.12

Company Copy



# Borneo Motors

Inchcape

Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9  
17 UBI ROAD 4  
SINGAPORE 408611, Tel no.: 6631 1188



# TOYOTA

## TAX INVOICE

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	Document No. 39012329	
	Document Date 20/12/2021	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2020	KDH201R	SBMDY S5	29/09/2020	GBK6290H	23354	21336	67/DS/GBK6290H
Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On		
JTFHT02P709990474	1KDB048411	60	Sam San Joi	25/10/2021	9.22	20/12/2021	8.26

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP-DIRECT SETTLEMENT TP-GBA9693L ACC DATE:23/10/2021 DRIVE IN:25/10/2021 DATE-IN:13/12/2021 DATE SURVEY:13/12/2021 NO OF REPAIR DAYS:5 DAYS BY:MARCUS(LKK)				30.00
2	B	BP-LAB2 TAILGATE STICKER-70KM/H	*			18.00
3	S	BP-SUBLET TO RESET ECU AND REPROGRAMME	0742			180.00
4	S	BP-SUBLET DRILL HOLE & INSTALL REAR REVERSE SENSOR	0742			180.00
5	S	BP-SUBLET CHECK LIGHTING & CONDUCT WATER LEAK TEST	0742			180.00
6	S	BP-SUBLET SUPPLY SEALANT (NETT)-TAILGATE	0742			60.00
7	S	BP-SUBLET TRANSFER & INSTALL COMPONENTS TO NEW TAILGATE	0742			360.00
8	S	BP-SUBLET REPLACE & INSTALL REAR WINDSCREEN GLASS	0742			462.00
9	S	BP-SUBLET REPLACE REAR ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS	0742			1800.00
10	S	BP-SUBLET RESPRAY JOB ON REAR ACCIDENT AFFECTED AREAS	0742			1770.00
11	1	T52159-26470 COVER,RR BUMPER	1.00	458.80		458.80
12	2	T58385-26070 REAR BUMPER BRACKET,	4.00	26.40		105.60

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd	Please acknowledge receipt of vehicle	Parts	Less
		Labour	
		Sublet	Amount Due
		Lubrication/Fluid	
		Others	

Company Copy

## TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
SUN DANWEI BLK 2 TANJONG PAGAR PLAZA #05-45 SINGAPORE 082002

DATE	INVOICE NO.
16/12/2021	BMS 5076

DESCRIPTION	VHA NO.	DUE DATE	VEH NO.
		BMS 5076	16/12/2021
	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 13 DECEMBER 2021 TO 16 DECEMBER 2021 YOUR REF: GBK 6290 H	3	93.45667	280.37
Subtotal			\$280.37
GST @ 7%			\$19.63
<b>TOTAL</b>			<b>\$300.00</b>

**PAID**  
( 16 DEC 2021 )

Account Name: BKW RENT A CAR PTE LTD  
Account No: 118-312-9991 Paynow UEN: 200106276D  
Bank: UNITED OVERSEAS BANK LTD (UOB)  
Branch: UOB Shaw Centre Branch  
Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208  
Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.  
\*Please indicate the invoice number and vehicle number in the reference.





# BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666  
 ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D  
 24 HOURS HELPLINE : 6223 1122

VHA No: **BMS 5076**

Workshop: **BMS-4B1**

## VEHICLE HIRING AGREEMENT

**HIRER'S PARTICULARS**

Name (as in I/C) SUN DANWEL  
 NRIC/Passport No: S8568386 D Date of Birth: 05/10/83  
 Address: 2 Tanjong Pagar Plaza #05-45 Age: 25  
 S( 82002 )  
 Name & Address of Employer \_\_\_\_\_  
 Occupation \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
 Driving Licence No: \_\_\_\_\_ Passed Date: 13/01/11  
 D/L Type: Local/Int'l/Others: \_\_\_\_\_  
 Tel(O) \_\_\_\_\_ (R) \_\_\_\_\_ HP 9777 7160

**DRIVER'S PARTICULARS**

Name (as in I/C) \_\_\_\_\_  
 NRIC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Address: \_\_\_\_\_ Age: \_\_\_\_\_  
 S( \_\_\_\_\_ )  
 Occupation \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs  
 Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_  
 D/L Type: Local/Int'l/Others: \_\_\_\_\_ Contact No: \_\_\_\_\_

Hirer's Own Vehicle No: G6K 62904 Replace Veh No: \_\_\_\_\_  
 Loan Vehicle No: G6A 12715 VR No: \_\_\_\_\_  
 Make & Model: Toyota Hiace Auto/Manual Auto Group: \_\_\_\_\_

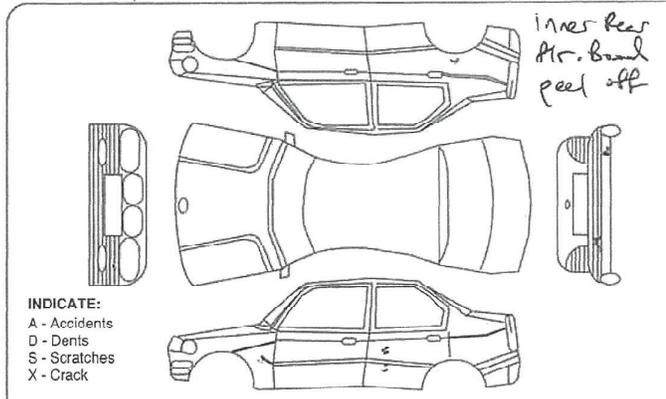
CHARGES		\$	cts
Daily	<u>3</u> day @ \$ <u>93.46</u> Per day	<u>280</u>	<u>37</u>
Weekly/Monthly	week @\$ _____ Per week/Monthly		
Others			
CDW/PAI	@ \$ _____ Per day/Monthly		
Delivery/Collection Svc			
GST			
OR No: _____		(A) SUB-TOTAL	
Petrol Level & Surcharge	OUT	E	1/4
	IN		
First _____ km	FREE per day	GST	<u>19 63</u>
Excess mileage is chargeable at _____ cents per km		TOTAL CHARGES	<u>300 00</u>

Security Deposit : \$ \_\_\_\_\_ Bank: \_\_\_\_\_

CASH/NETS/VISA/MC/AMEX/CHQ No: \_\_\_\_\_

Expiry Date: \_\_\_\_\_ Card ID No: \_\_\_\_\_  
 Name as in Card: Cash - \$250

NON WAIVER EXCESS (Subject to GST): \$ Set 1 - \$3500  
Set 2 - \$3500  
**ACCESSORIES CHECK**  
 Data Cards  Camera Systems  Hub Cap  Radio / CD Cartridge  
 Jack  Tyre Opener  Petrol Cap  Spare Tyre



Hirer's Signature: \_\_\_\_\_ Additional Driver's Signature: \_\_\_\_\_

**SINGAPORE Use Only**

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

- IMPORTANT**
- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
  - All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
  - No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
  - Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
  - Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
  - The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
  - The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
  - Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
  - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$90.00 per trip.
  - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
  - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
  - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
  - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<u>13/12/21</u>	<u>1155</u>	<u>145524</u>	<u>OH</u>	<u>NO CAM</u>

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column 'Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>16/12</u>	<u>17pm</u>	<u>145706</u>	<u>SY</u>	<u>Deposit cash back</u>

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

GBA9693L

Date of Accident

23/10/2021 

**Reset**

## % RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**

Period of Insurance ..... **28/04/2021 - 27/04/2022**

Requested By ..... **Ashlyn Chng (Borneo Motors P...**

Requested Date ..... **26/10/2021 14:07**

### Payment details

Request Amount: **S\$1.87**  
GST Amount: **S\$0.13**  
Total Amount Due (GST Inclusive): **S\$2**

### General Insurance Association

Records Management Centre  
GST Registration No: **M400017735**

## Asher Sng (LKKAuto)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Tuesday, 17 May 2022 16:03  
**To:** Asher Sng (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement (SM) - Accident involving GBK6290H & GBA9693L DOA: 23/10/2021 LKK REF : CC4/LPC21010971/es3 - LPI Ref: 21/21/21/VC05/025073

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

## Lonpac External - Confidential

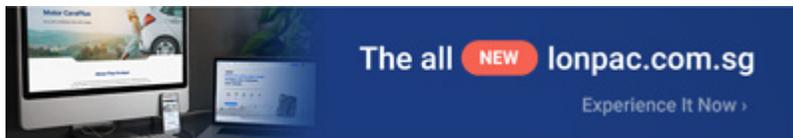
Dear Asher

Please proceed with as per your recommendations.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Friday, 13 May 2022 11:22 am  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement (SM) - Accident involving GBK6290H & GBA9693L DOA: 23/10/2021 LKK REF : CC4/LPC21010971/es3 - LPI Ref: 21/21/21/VC05/025073

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 26/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **BORNEO MOTORS (S) PTE LTD** is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 13,109.96	\$ 10,425.12
2. Loss of Rental (3days x \$100)	\$ 300.00	\$ 300.00 (3days x \$100)
3. Loss of Use (2days x \$80)	\$ 160.00	\$ 160.00 (2days x \$80)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 13,571.96</b>	<b>\$ 10,887.12</b>

\*\*5 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 13/05/2022 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 26 January 2022 21:09

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Direct Settlement (SM) - Accident involving GBK6290H & GBA9693L DOA: 23/10/2021 LKK REF : CC4/LPC21010971/es3 - LPI Ref: 21/21/21/VC05/025073

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle GBK 6290H at M/s BORNEO MOTORS (S) PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Please note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>

**Sent:** Wednesday, October 27, 2021 9:40 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement (SM) - Accident involving GBK6290H & GBA9693L DOA: 23/10/2021 LKK REF : CC4/LPC21010971/es3 - LPI Ref: 21/21/21/VC05/025073

## Lonpac External - Confidential

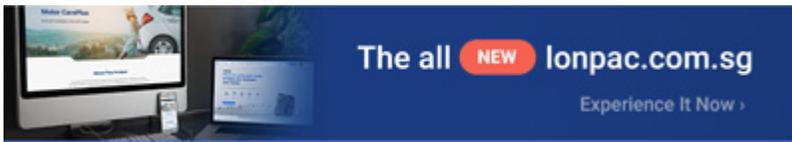
Dear Su Li

Please see attachment for a copy of our Insured's GIA report.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, 26 October 2021 5:24 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Direct Settlement (SM) - Accident involving GBK6290H & GBA9693L DOA: 23/10/2021 LKK REF : CC4/LPC21010971/es3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

**To check availability of the case handler, you may contact the undersigned**

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, October 26, 2021 2:49 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Direct Settlement (SM) - Accident involving GBK6290H & GBA9693L DOA: 23/10/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 26 October, 2021 2:40 PM  
**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** FW: Direct Settlement (SM) - Accident involving GBK6290H & GBA9693L DOA: 23/10/2021

## Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Sent:** Tuesday, 26 October 2021 2:08 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** RE: Direct Settlement (SM) - Accident involving GBK6290H & GBA9693L DOA: 23/10/2021

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBA9693L** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$350 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,  
Ashlyn Chng  
**D:** 6631 1874 | **F:** 6872 7260 | **E:** [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)  
Inchcape Centre  
Level 4, Bodycare Centre  
2 Pandan Crescent  
Singapore 128462  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingsapore.com.sg](http://www.toyotasingsapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)