



566 Woodlands Rd (Mandai Estate) Singapore 728697
UEN no: 53360061L
HP: (+65) 9850-9666 Email: Connect3winnie@gmail.com

Your Ref : Pls advise

16 November 2021

AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Dear Sir,

TO PROPOSE A CLAIM OF AN ACCIDENT INVOLVING PC6248H & EC16E ON 25/10/2021.

We refer to the above, we are authorized by owner KAL Transport Pte Ltd vehicle no PC6248H to negotiate and settle the claim on his behalf.

We hereby quantify our claim as follows:-

1) Repair Cost inc 7% gst	S\$	7,490.00
2) Loss of Use @\$100 X 06 days	S\$	600.00
3) Gears	S\$	2.00
Total	S\$	8,092.00

We enclosed a copy of each of the following for your consideration:

- 1) Repair Bill inv 1226
- 2) Motor Accident report of vehicle no PC6248H
- 3) Letter Authorization (original available upon request)
- 4) Insurance Certificate
- 5) Vehicle registration card
- 6) Pre repair inspection (done by Steve LKK on 27/10/2021)

Kindly acknowledge receipt of the above said documents and hope to receive your favourable reply ASAP.

Thank you.

Yours sincerely


Winnie Chai
HP: 9850-9666



LETTER OF AUTHORITY & INDEMNITY

To Connect3

566 Woodlands Road (Mandai Estate) S (728697)

ACCIDENT INVOLVING VEHICLE NO. PC 6248H AND EC 16 E
AT Jalan Lempang x Faber Green. ON 25/10/2021.

1. I/ We, the owner of vehicle no. PC 6248H hereby instruct and authorize you to commence repairs to the said vehicle and to make 3rd party claim on my behalf for my loss and damage.
2. You are further authorized to appoint solicitors on my our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me us with respect to the conduct of my/ our claim against the third party driver and or his insurers including if necessary, to commence legal proceedings in Court in my/ our name against the 3rd party.
3. You have my/ our full authority to instruct my/ our solicitor to negotiate a settlement with the third party and/ or his insurers on such terms as you deem fit.
4. Upon resolving my/ our claim, you are authorized to agree with my/ our solicitors on the amount of their professional costs and disbursements for acting for me/ us and to receive payment of the balance of the settlement sum on my/ our behalf directly into your account.
5. In the event that I/ we am/ are required to attend at my/ our solicitors' office or to attend Court connection with my/ our claim, I/ we shall render full co-operation.
6. In the event that my/ our claim against the 3rd party and/ or his insurers is not successful or cannot be proceeded with, I/ we authorize you to make a claim against my/ our own insurers for the cost of repairs and any losses recoverable under my/ our policy of insurance. In this respect, I/ we understand and accept that personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your solicitors.
7. I/ We hereby irrevocably direct all insurer to make all settlement sums payable to "Connect3" or my/ our solicitors, and not to me. Such payment shall be full and valid discharge by me/ us.
8. If the settlement sum is paid to me/ us directly by cheque from the insurer in their disobedience and/ or negligence of my above direction, I/ We shall forthwith exchange with you or pay you for the said cheque by my/ our cheque/ cash of the same amount or return you any payment in any manner as directed by you.
9. If for whatever reason, my/ our insurers reject my/our claim for indemnity for the cost of repairs and/ or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you or my insurance policy does not cover such claim, I/ we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonable incurred on my/ our behalf or to pay you the difference in amount, as the case may be.



Date this 26 of 10 2021

Signature : [Signature]

Name : _____

NRIC No. : _____

(Company stamp, if applicable)

Name of Witness: Winnie Chai

NRIC No. : 021B

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, CONNECT3 ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,490.00 (Repair Cost), S\$600.00 (Loss of Use/~~Rental~~), S\$ 2.00 (Disbursement) for vehicle no. PC 6248H that was damaged pursuant to the accident which occurred on 25/10/2021 (date) along JALAN LEMPANG X FABER GREEN (location) involving vehicle no/s EC 16E. This is pursuant to the inspection conducted on 27/10/2021 (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner KAL TRANSPORT PTE. LTD ("the third party claimant") of vehicle no. PC 6248H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third-party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to PC 6248H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 12 (month) 20 21 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)



Authorized Signature

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

EC16E

Date of Accident

25/10/2021 📅

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **06/11/2020 - 05/11/2021**Requested By **Winnie Chai (Connect3)**Requested Date **25/10/2021 17:21****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 18 November 2021 5:12 PM
To: TAY_DAWN@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING EC 16E & PC 6248H ALONG/AT JALAN LEMPANG CROSS FABER GREEN ON 25/10/2021

Our Ref: CC4/AIG21010959/Era3

TAY TIAN HOE- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING EC 16E & PC 6248H ALONG/AT JALAN LEMPANG CROSS FABER GREEN ON 25/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from PC 6248H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver was Moving Straight along Minor Road and collided with Third Party who was moving along main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Oct 2021 16:40	Clim Dtl Modified	Claimant's Name: -> KAL TRANSPORT PTE. LTD..	[A] HOW MEI KWAN
2	26 Oct 2021 16:40	Clim Veh Model Changed	(203892) MITSUBISHI ROSA 3.0 D BE641JRMDEB (A).	[A] HOW MEI KWAN
3	26 Oct 2021 16:40	Clim Created	Reg No: PC6248H. Acct Date: 2021/10/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Connect 3 (WOODLANDS) (HQ)	[A] HOW MEI KWAN
4	26 Oct 2021 16:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Oct 2021 16:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/05	[A] HOW MEI KWAN
6	26 Oct 2021 16:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Oct 2021 16:40	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	26 Oct 2021 16:40	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	26 Oct 2021 16:40	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	26 Oct 2021 16:40	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
11	08 Nov 2021 09:06	Clim Registration Modified	Acct Time:14:00:00->14:10:00. Pol No:1900237219->1900237219-01.	[I] AIG OneClaim Integration User
12	30 Nov 2021 16:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	30 Nov 2021 16:00	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	30 Nov 2021 16:00	Clim Dtl Modified	JPJ Reg. Date: -> 2017/08/17.	[A] JOANNE LEE KHANG MIN
15	30 Nov 2021 16:00	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	30 Nov 2021 17:13	Adj Mandate Request	Cur.Reg:8092.00:Lia:100%*Quantum:(a)CORw/GST:\$7,490+(b)LOU(6days x \$100):\$600+(c)GIA search fee:\$2.00 =Total:\$8,092.00*Vehicle Model:MITSUBISHI ROSABUS *Recommended 6 repair days	[A] Jaslin Kok Chin Yi
17	01 Dec 2021 09:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/05	[I] Loh, Chee-Heng
18	01 Dec 2021 09:25	Adj Mandate Set	Approved:8092.00.	[I] Loh, Chee-Heng

Date From    Date To    Audit Type 

ACTIVITY

[02/11/2021 11:01] HOW MEI KWAN:
OINR. To send out first letter via email only

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2736111	26 Oct 2021 16:48:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	PC6248H	EC16E	11.00
2745073	30 Nov 2021 16:00:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	PC6248H	EC16E	11.00

