Asher Sng (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 7 April 2022 09:15 **To:** NG Stacey; Asher Sng (LKKAuto)

Cc: filenet-ctom-p-sg; claims@jewmotors.com; admin@jewmotors.com; Admin-D

(LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: RE: S1M03KNQ_LKK_DS_LOD SUBMISSION:_OUR REF: SKE 6681 M; YOUR REF:

SLH9184J_23 OCT 2021 *** LKK REF: CC4/ASM21010953/Eea3

Attachments: Jew Motors Proforma Invoice-20220302T155555.pdf; SKE 6681 M - LOA.pdf; SKE 6681

M - LTA SEARCH.pdf; SKE 6681 M - RENTAL INVOICE.pdf

Follow Up Flag: Follow up Flag Status: Flagged

WITHOUT PREJUDICE

Our Ref : **SKE6681M** Your Ref : **SLH 9184 J**

2/3/2022

AXA INSURANCE PTE LTD 8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 23/10/2021 along 517 YISHUN ST 51 involving vehicles SKE 6681 M and SLH 9184 J

We refer to the above-mentioned accident.

We are claiming as per below:-

Repair Cost \$3,700.00
 Loss of Rental for 6 Days x \$120/- per day \$770.40
 Loss of Use for 3 Days x \$100/- per day \$300.00
 LTA/GIA Search fee \$7.45
 TOTAL \$4,777.85

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Towing Fee and letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please email to us at claims@jewmotors.com.

Yours faithfully, Jason **J.E.W. MOTORS PTE. LTD.**

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies. This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

J.E.W Motors Pte. Ltd.

Co. Reg. No.: 202136089E

LETTER OF AUTHORISATION

ELITER OF MOTIONS	7111014
Accident on 23/10/2 along 517 YISHU involving vehicles SKE 6681 M % SLH 918	N 5751 34J
In consideration of	(address) wehicle no SEE 6681 M, hereby we whatever amount settle payable by the egal proceeding for cost of repairs, loss of to act for me/us in respect of the said ed shall belong and make payable to them arty. I/We further authorized them to give sign discharge voucher(s) and any other
I/We further agree to fully co-operate and attended prosecute the claims maintained by J.E.W Motors P	
I/We further agree and undertake to indemnify the arise therewith.	nem against my/our claim for costs which
In the event that my/our claim is unsuccessful, I/we the cost of repairs to my/our vehicle.	undertake to pay to J.E.W Motors Pte Ltd
In the event that settlement cheque were to be of my/our instructions to clear the said cheque on me payment directly into J.E.W Motors Pte Ltd account further authorize J.E.W Motors Pte Ltd and/or the to pay their charges without further reference to Motors Pte Ltd shall amount to a good discharge appointed law firm's obligation to me in respect of	ny/our behalf by presenting the same for t. Upon clearance of the said cheque, I/we ir appointed law firm to utilize the monies me. I confirm that the payment to J.E.W ge of J.E.W Motors Pte Ltd and/or their
Dated this day of 10	(month) 20 21 (year) Co. Reg No) (month) 20 22136089€
Signed by "the claimant"	Signed by J.E.W Motors Pte Ltd
Name: AUTOTRUST LEASING PTE LTD	Name:
NRIC No. 200000000	



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLH 9184J	(Insd veh)	
	SKE 6681M	(TP veh)	Model: TOYOTA PRIUS
Date of Accident/ Time:	23/10/2021 / 18:17		

Repair Estimate		:\$							3390,31430,544	
Final Repair Cost		:\$	-			-				
Loss of Use	, , , , , , , , , , , , , , , , , , ,	:\$	-					_	days at \$	per day
Rental (if any)		:\$	_						days at \$	per day
LTA / GIA Search	Fee	:\$	-							
Others:		:\$	_1=:							
		:\$								
Final Settlement	Sum	:\$	4,500	0.00					Global Si	um (all ir
Payee Name :	J.E.W MOTORS P	TE LT	ΓD							
Is Third Party W	orkshop GIA Registere	d?	[] YE	S [x]	NO	(Kindly	indicate be	low)		
A) I	or Non GIA Registered	Work	shop:		Agreed	Liability	100	(%		
B) For GIA Registered Workshop:			BOLA	Applicable	: Yes/ No	BOL	A Scenario No:			
E	BOLA Liability:	(%)			Assess	ed Liabilit	y (*):		(%)	
,	* Assessed Liability to b	e filled	only for cl	nain collisi	ons and	for cases v	where BOL	A doe	s not apply.	
Remarks:				44						

NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Date: 07/07/2022

Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative:

Date: 07/07/2022

Signature of Witness / Workshop stamp (if applicable)

Name of Witness:

Date: 07/07/2022

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

J.E.W. MOTORS PTE. LTD.

Co. Reg. No.: 202136089E

Tax Invoice

AXA INSURANCE PTE LTD 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Inv. No. : BA.JM.202203001
Inv. Date : 02-07-2022
Ref : 23/10/2021
Terms : 14 Days
Veh. No. : SKE6681M
Make & Model TOYOTA PRIUS

:

#	Description	Qty	Rate	Total	Tax
1	Repair Cost Remarks: SKE6681M	1.0	\$3,700.00	\$3,700.00	\$0.00

Subtotal for invoice : \$\$3,700.00

Total: \$\$3,700.00

I agree to the price as listed above and affirm that the goods are received in good condition.

On behalf of J.E.W. MOTORS PTE. LTD.

Co. Reg No m ≥ Co. Reg No m ≥ 202136089E

email: claims@jewmotors.com

(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "J.E.W. MOTORS PTE LTD" and mail to 6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589 or direct bank transfer to DBS Bank Current Account 072-483-495-0.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable



友立旅遊服務私人有限公司

UNIQUE TOURIST SERVICE (PTE) LTD

1, Rochor Plack #02-57h Rochor Certire Singapore 180001 Tel: 6292 7656 Fax: (65) 6293 9720 E-mail: uniqtour@singnet.com.sg STB LIC TA/00076

Co. Reg. No.: 197401067R GST Reg. No.: M2-0019671-6

TAX INVOICE

NO. WP/202151

Mr Mohd Hairul Bin Ahman Blk 2 Spooner Road # 04-62 Singapore 168790

20, Sin Ming Lane, #08-51, Midview City Singapore 573968 Tel: 6292 7656

30.10.2021

Singapore,______20

DATE	PARTICULARS	@ \$ ct:
	Rental of one unit Toyota Corolla Altis 1.6 Auto Registration no. SKP 8749 G self driven as from 23.10.2021 to 29.10.2021.	
	6 days at \$120.00 per day Add GST at 7% Amount Due	\$ 720.00 \$ 720.00 \$ 50.40 \$ 770.40
ilikitato, are	(SIN DOLLARS: SEVEN HUNDRED SEVENTY AND FORTY CENTS Standard Rated Supplies:\$ Total Amount of GST:\$	

AUNHORISED SIGNATURE

SKE 6681M



UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968 TEL: 6292 7656 EMAIL: uniqtour@singnet.com.sg

COMPANY REG NO: 197401067R GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

SIGNATURE OF HIRER

	to thought with a Careto relicency department, and t	nte per mangan sa 1915 sa mangan pe alam nga mangan asin 57 samangan pe	ANTERNAM SUNTANDAMENTANDAMENTANDAMENTANDAMENTANDAMENTANDAMENTANDAMENTANDAMENTANDAMENTANDAMENTANDAMENTANDAMENTA	RA No. 226	671
VEHICLE NO.	SKP 87490	MAKE/MODEL —	TOYOTA COROL	LA DUTU	5
NAME OF HIRER	R. MOHD HAIR	PUL BIN AHMAN	DATE OUT 23/02/	TIME OUT 194	DHON
ADDRESS BLA	C 2 SPODNER	ROAD	PETROL OUT _ E _ S	/4 1/2 3/4	F
7	H 04-60	SINGAPORE 168790	STEETEN 29/00	TIME IN 1215	, Hes
OFFICE TEL	RES TEL	07/120/- 01/	PETHOLIM E	/4 1/2 3/4	F
NAGED DRIVER	R. MOHD HAIR	UL BIN SHIMBD	RENTAL PATES:	\$	¢
APORE THATION	ora de pelos consulares en hacia confined for the police matures for	NATIONALITY S DURZEN	MATHLY @\$	der serencer att	Trip 1
A STATE OF THE PARTY OF THE PAR	3 7529 7311	DATE OF BIRTH 280975	WEEKLY @\$	and the state of t	
DRIVING LIC NO.	75297311	re of all Alberts and the second	DAILY 6 @\$ /20/	720	00
PLACE OF ISSUE	SIDDRZ	DATE PASS/EXPIRY 270815	C.D.W. FEE	and the second section of the second section of	
9 1162 64 17 1414 6414		_ DATE PAGGENTINI	PETROL CONSUMPTION	promis to production	
ADDITIONAL NAMED DRIVE	And a large of the true section of the		DELIVERY CHARGE		
ADDRESS		TO TELEPORT OF THE TELEPORT OF	COLLECTION CHARGE	Property of the Control of the Contr	
ADDRESS		CINCAPORE	SUB-TOTAL		
Countries for the sale and the	estada a relegio se sebrio ha del	SINGAPORE	GST @ 7 %	50	40
OFFICE TEL	RES TEL	HP	RENTAL DEPOSIT		70
OCCUPATION	con at a egypta the relief to the egypta	NATIONALITY	TOTAL:	770	40
PASSPORT / NRIC DRIVING LIC NO	COMMENTS OF SERVICES STATES OF SERVICES	DATE OF BIRTH	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	OTHER DESIGNATION OF THE PERSON OF THE PERSO	
	The time and of her sets estimated	ons yet conserve and a second real second	This board to boll of the f		
PLACE OF ISSUE BY INITIATING MARK "X" H	HIRER AGREE TO PAY THE FOLLO	DATE PASS/EXPIRY	DEPOS	T REFUND	
A. COLLISION DAMAGE WA	AIVER (CDW) AT \$	PER DAY / WEEK / MONTH "X"	PAYMENT BY: BILL CO / CREI	DIT CARD / CASH	
B. SURCHARGE OF \$	FOR USE IN MALAYSIA "X"	FROM	ST SERV	MM	1
Action to the second second	Control of the second state of the second second	THE EXTENT OF TOTAL LOSS OF	SATTENDED BY		
是一种自由 A. M. Land Co.	AND COST OF RECOVERY OF VE	CHICLE IF THE CAR IS DRIVEN INTO ANY.	SINGAPORE TOURIST SERVICE	E (PTE) LTD	
THE REAL PROPERTY AND	451	MA S		V	4
COMPULSORY EXCESS, E	OOLLAR	101)	Maria San San San San San San San San San Sa	ARATION	
Na MOE CHRONINGS OF HARM	Control to a significant and some states	of nothing to the second of th	I HEREBY DECLA ACCIDENT HAD OCC		
NOTE:	HIRER IS LIABLE FOR ALL	L PARKING & TRAFFIC VIOLATIONS.	OF YOUR MOTOR \ THE ABOVE MENTION		
te nellenes is the ove	YOUR ATTENTION IS DRAW	WN TO TERMS & CONDITIONS	ANY SUBSTITUTED	VEHICLE AS	
representative transport	PRINTED OVERLEAF.	Interest and the second	IN THE MEMORANDU	M DATED.	
FOR	CINCADODE D	REPLACEMENT VEHICLE NO:			
FOR	SINGAPORE DI	HIVE UNLY	1ON	TIME	
			2ON	TIME	
			3ON	TIME	
N		A S D		Roghes and the temperature for	
02/1/	0/21	SALA .		JORAN	

SIGNATURE OF HIRER

DATE:



Claims Dept <claims_rar@bifrostauto.com>

Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-211025-002436

LTA <LTA-VTL@Ita.gov.sg> To: claims_rar@bifrostauto.com

25 October 2021 at 15:00



Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-211025-002436

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 25 Oct 2021 was successful and the Receipt No. is ITNET-00000-211025-002436.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
SLH9184J	23 Oct 2021	18:17:00	AXA INSURANCE PTE LTD

- 3. Please contact our customer service officers at tel: 1800-CALL LTA (1800-2255 582) should you require further assistance.
- 4. Visit onemotoring.lta.gov.sg for more information, or go to www.lta.gov.sg/feedback if you have any feedback. This email is auto-generated, please do not reply to this email.
- 5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.

If you are not the intended recipient of this communication, please notify the sender and delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person

as it may be an offence under the Official Secrets Act.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 22 December 2021 13:55

To: tayyinji@gmail.com

Subject: ACCIDENT INVOLVING SLH 9184J AND SKE 6681M ALONG YISHUN ST 51 ON

23/10/2021

22 DEC 2021

TAY SOON HEE / TAY YIN JI

Dear Sir/ Mdm

OUR REF : CC4/ASM21010953/Eea3

YOUR REF : SLH 9184J

ACCIDENT INVOLVING SLH 9184J AND SKE 6681M ALONG YISHUN ST 51 ON 23/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s J.E.W MOTORS PTE LTD acting on behalf of the owner of SKE 6681M against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SKE 6681M. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to <u>ashersng@lkkauto.com</u> within 7 days from the date of this letter <u>if not provided at our reporting centre</u>. The list below is not all inclusive and further document may be required:

Letter of authorisation with signature from TAY SOON HEE that the driver TAY YIN JI is authorise
to drive the vehicle at the time of the accident.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher

Case Handler

Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)

(Motor Claims Dept)

Asher Sng (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 12 May 2022 13:53

To: Asher Sng (LKKAuto)

Subject: FW: New message for service request 234083, vehicle number SKE6681M

12/5/22 1:00 PM *** pls proceed - NG Stacey

----Original Message-----

From: stacey.ng@axa.com.sg <stacey.ng@axa.com.sg>

Sent: Thursday, 12 May 2022 1:00 PM

To: admin-d@lkkauto.com

Subject: New message for service request 234083, vehicle number SKE6681M

AXA Insurance has sent you a message for claim number S1M03KNQ.

Please click here https://vendor.smartclaims.axa.com.sg/ClaimApplication/dist/html/index-vendor.html to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.