

Mei Kwan (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, October 27, 2021 8:55 AM
To: Mei Kwan (LKKAUTO); Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D206087/C02/GBK9399J/CHNGPW & YOUR REF: CC6/CTI21010939/Uea3-SNB5672B, TPP DIRECT SETTLEMENT
Attachments: bill (9).pdf
Categories: HMK

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Mei Kwan/Asher

Attached herewith our insured SAS for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, October 26, 2021 7:45 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Meikwan@lkkauto.com; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D206087/C02/GBK9399J/CHNGPW & YOUR REF: CC6/CTI21010939/Uea3-SNB5672B, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please revert to **LKK on Direct Settlement SNB5672B** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, October 26, 2021 2:18 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK9399J (OI : CTI - TBA) and SNB5672B (TP : LKK REF - CC6/CTI21010939/Uea3) on 22/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNB 5672B at M/s Soon San Motor Trading - Ubi on 26/10/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.