



Letter of Claims Request of direct settlement.

We are submitting a claim on	behalf of our customer_	Padmini	kundhi ka	anan
NRIC 8xxxxx 846 Z	_ insured of vehicle	SLP 7493M	aga	inst
your insured vehicle number_		(China	Taiping)
On the accident dated on 22	(ddmr	nyyyy) along		
Hemmon + Rd.				
Dated this23(day) of	(month) 20	1 .		

Volkswagen Group Singapore 247 Alexandra Road

Singapore 159934

DID: 63057176/63057299

HP: 92361399

charmaine.kong@vw.com.sg

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road Singapore 159934

Biz. Reg. No.: 199101494Z GST No.: M200985052







Quotation Non binding - Preview

Company
CHINA TAIPING INSURANCE (S) PL

3 ANSON ROAD #18-00 SPRINGLEAF TOWER

Singapore 079909

Customer Details:

PADMINI

D/O KUNCHI KANAN BLK 107 BUKIT BATOK WEST AVE 6

#09-112

SINGAPORE 650107

Page
Document no.

Document date Customer no.

Customer GST-ID 2002 Dealer 3000

Job order number

Job order date
Service Advisor

25-10-2021 5211001170 200208384E

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30001 2021040420/ 1

25-10-2021 SHU SHI TANG

License plate SLP7493M Model code 5G13HZ First registration 16-06-2017

VIN

WVWZZZAUZHW119666

Model

Golf 1.4 CLBM 92 TSI D7F

Mileage 56,680

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNES	ss			#1	280.00	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
9801B003	B&P WHEEL ALIGNMENT				#1	360.00	385,20
9801B001	R&R RIM & BALANCE				#1	50.00	53.50
	Cover For Bumper Primed	1	pcs.	1,317.70	#1	1,317.70	1,409.94
5G0807724D	Support Part	1	pcs.	59.30	#1	59.30	63.45
	RHS BUMPER INNER BRACKET		F ·	00,00		30.00	00.10
5G0807050A	Guide Piece	1	pcs.	22.85	#1	22.85	24.45
	RHS BUMPER SIDE BRACKET		P00.	EE.00	" .	22.00	21,10
5G0919493	Sensor Bracket	1	pcs.	15.02	#1	15.02	16.07
5G0919494	Sensor Bracket	1	pcs.	15,02	#1	15.02	16.07
5G0919493A	Sensor Bracket	2	pcs.	15.02	#1	30.04	32.14
D 180KU2A1	2k-Plastic Adhesive	1	DCS.	81.39	#1	81.39	87.09
D 822150A1	Bonding Agent For Plastic	1	pcs.	65.42	#1	65.42	70.00
5G2941006E	Twin Halogen Headlamps	1	pcs.	766.75	#1	766.75	820.42
	RHS H/LAMP						
6R0973735	Flat Contact Housing H/LAMP WIRE HOUSING	1	pcs.	21.17	#1	21.17	22.65
G0821106A	Fender	1	pcs.	631.36	#1	631.36	675.56
5G0821136B	Cross Support	1	pcs.	34.34	#1	34.34	36.74
	RHS FENDER BRACKET						
N 90817302	Rivetted Cap Nut	4	pcs.	2,50	#1	10.00	10.70
5G0805970N	Wheelhouse Liner	1	pcs.	188.98	#1	188.98	202.21
C2057500DC0D0	RHS FENDER LINER (UPPER)	4		507.07	11.4	507.07	222 72
5G2857508BG9B9	Rear View Mirror Housing RHS MIRROR HOUSING	1	pcs.	597.87	#1	597.87	639.72
5G0857538E GRU	Mirror Cap Primed RHS MIRROR COVER	1	pcs.	180.60	#1	180.60	193.24
5G0857522A	Mirror Glass	1	pcs.	197.66	#1	197.66	211.50
	MIRROR GLASS						
G0845412E NVB	Side Window	1	pcs.	131.89	#1	131.89	141.12
	RHS A-PILLAR GLASS						
D 169300M2	1k Window Adhesive	1	pcs.	51.30	#1	51.30	54.89
O 002000A2	Adhesive Remover	1	pcs.	119.97	#1	119.97	128.37
00920002	Primer	1	pcs.	28.52	#1	28.52	30.52
D 181802M1	Activator For Precoated W	1	pcs.	26.23	#1	26.23	28.07
00950025	Applicator	2	pcs.	10.47	#1	20.94	22.41
5G4837432K 5AP	Glass Channel Black RHS FRT DOOR CHANNEL SEAL	1	pcs.	250.25	#1	250.25	267.77
5G6839902B 041	Trim For Door Window Fram RHS REAR DOOR SIDE TRIM (BLACK)	1	pcs	97.89	#1	97.89	104.74
G0601025BTFZZ	Alloy Wheel Aluminium Shi	1	ncc	1,461.36	#1	1.461.36	1.563.66
311601361	Rubber Valve	1	pcs.	,		,	
1001301	LABOUR	4	pcs.	3.61	#1 #1	3.61	3.86
	LADOUR	4	pcs.	840.00	#1	3,360.00	3,595.20

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road Singapore 159934

Biz. Reg. No.: 199101494Z GST No.: M200985052



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Quotation

Page

Non binding - Preview

Company CHINA TAIPING INSURANCE (S) PL 3 ANSON ROAD #18-00 SPRINGLEAF TOWER Singapore 079909 Customer Details: Ms. PADMINI D/O KUNCHI KANAN BLK 107 BUKIT BATOK WEST AVE 6 #09-112 SINGAPORE 650107
 Document no.
 25-10-2021

 Document date
 25-10-2021

 Customer no.
 5211001170

 Customer GST-ID
 200208384E

 Dealer
 30001

 Job order number
 2021040420/ 1

 Job order date
 25-10-2021

 Service Advisor
 SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLP7493M	5G13HZ	16-06-2017	WVWZZZAUZHW119666	Golf 1.4 CLBM 92 TSI D7F	56,680

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Spray Painting R&R RHS MIRROR HOUSING R&R RHS A-PILLAR GLASS CHINA TAIPING DIRECT SETTLEMENT DOA: 22/10/2021 TP VEH: GBF4779E SURVEY BY:	5 1 1	pcs. pcs. pcs.	800.00 840.00 840.00	#1 #1 #1	4,000.00 840.00 840.00	4,280.00 898.80 898.80

Quotation valid till 01-11-2021

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	1,170.00	15,467.43	7%	1,164.62	16,637.43	17,802.05
Total	1,170.00	15,467.43		1,164.62	16,637.43	17,802.05

Customer	Service Advisor
e e	
	W
VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg and promotions)	g (for additional services, products

All invoices are denominated in SGD, unless otherwise stated,



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver
 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability:
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission 22/10/2021 14:30 (SGT) Date of Accident 22/10/2021 13:00 (SGT) **Exact Location of Accident** Singapore Additional Location Information 1 Hemmant Road Country/State of Loss Singapore

DETAILS OF OWN VEHICLE

No - Claiming third party

Private car

Comprehensive

No

Vehicle Registration Number SLP7493M

INSURED/POLICYHOLDER

Is company? No

Name Of Registered Owner PADMINI KUNCHI KANAN

NRIC No S2584646Z

Email Address mini_aug@hotmail.com Mobile Phone No (Phone) +65-81213703

Alternative Phone No +65-81213703

VEHICLE PARTICULARS

Manufacturer Volkswagen Model

Golf Variant

Exact purpose for which vehicle was being used at time of Private use

accident

Are you claiming under your own insurance policy for repair to

your vehicle?

Vehicle Category

Transmission Auto

CC 1400

INSURANCE COMPANY

Name of Insurance Company NTUC Income Insurance Co-operative Ltd

Type of Coverage Fleet Policy

Policy Number

5123533983 Cover Note Number drivo CLASSIC

DRIVER

Name of Driver KOH SHEENA NRIC No S9727023F

Accident report SN0721AM000A

Page 1 of 15

Date Of Birth 15/08/1997
Occupation Indoor
Date Of Driving Pass 06/05/2017

Driving experience 4 YEARS AND 5 MONTHS

Gender

Mobile Number (Phone) +65-84597226

Alt. Phone Number

Email Address sheena-koh@hotmail.com

Address BLK 107 #09-112 BUKIT BATOK WEST AVENUE 6

Female

Address complement

Postcode 650107 Is the driver the policyholder? No

If No, Relationship of the Driver with the Insured Child
Does Driver Own Other Vehicles?

Vehicle Registration Number of Other Vehicle Owned by Driver

Insurance Company of Other Vehicle Owned by Driver

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident Collided into Parked Vehicle

Weather Conditions Clear Road Surface Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?

No
Number of vehicles involved in the accident

Was anybody injured in the Accident?

Was any injured conveyed to hospital by ambulance?

Was any other vehicle or property damaged?

Yes

Was any other vehicle or property damaged?

Number of Passengers (Including Driver)

1

Has the driver been approached by unknown person(s)

Has the driver been approached by unknown person(s)

soliciting/offering accident claims assistance?

DETAILS OF POLICE ACTION

Was the accident reported to the police?

Was notice of intended Prosecution given?

No
If yes, against whom?

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN

ATTACHMENT(S)

Are accident photos available for attachment?

Was there any video captured by Car Camera?

No
Was there any audio recorded?

No

DETAILS OF OTHER VEHICLE PROPERTY 1

No

Vehicle Registration Number GBF4779E

Vehicle Manufacturer
Vehicle Model
Vehicle Variant
Vehicle Colour

Vehicle Category Commercial vehicle

Name of Driver CHONG

Contact Number (Phone) +65-67488966

Address

Address complement



Postcode	
nsurance Company Name	
Nature Of Damage	
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	1

INCOME MOTOR SERVICE CENTRE		Report Date & Start Time: 22 10 2021		
Report Not M F	D.O. A: 22/10/2021 Func: 43:00 hrs	Vehicle No SLP7493M	Reporting Pypes	

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the fodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (Including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed;
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

32 H) 21 14 21

Driver's Signatury (if driver is not the policyholder) / Date & Time

12 10 21 14 23

Ganesh (\$993561) Customer Care Executive Motor Service Centre

Witnessed by Reporting Centre Peronnel

Policytiolder's Signature (Date & Time

KETCH PLAN	
	(A)
→	
-	
	1 Hemmant Rd
Vehicle A: SLP7493M	Vehicle B: GBF4779E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Declaration

IfWe declare the foregoing particulars are true in every respect

22 10 21 14:21

mn Chianch

27 10 21 13-21

Ganesh (\$993561) Customer Cafe Executive Motor Service Centre

Witnessed by Reporting Ceotre Personnel

Policyholder's Signature / Date & Time

Driver's Signature (Microver is not the policyholder) / Date & Time